



Corporate Business Plan

2022–2026

Quarter 3 Report

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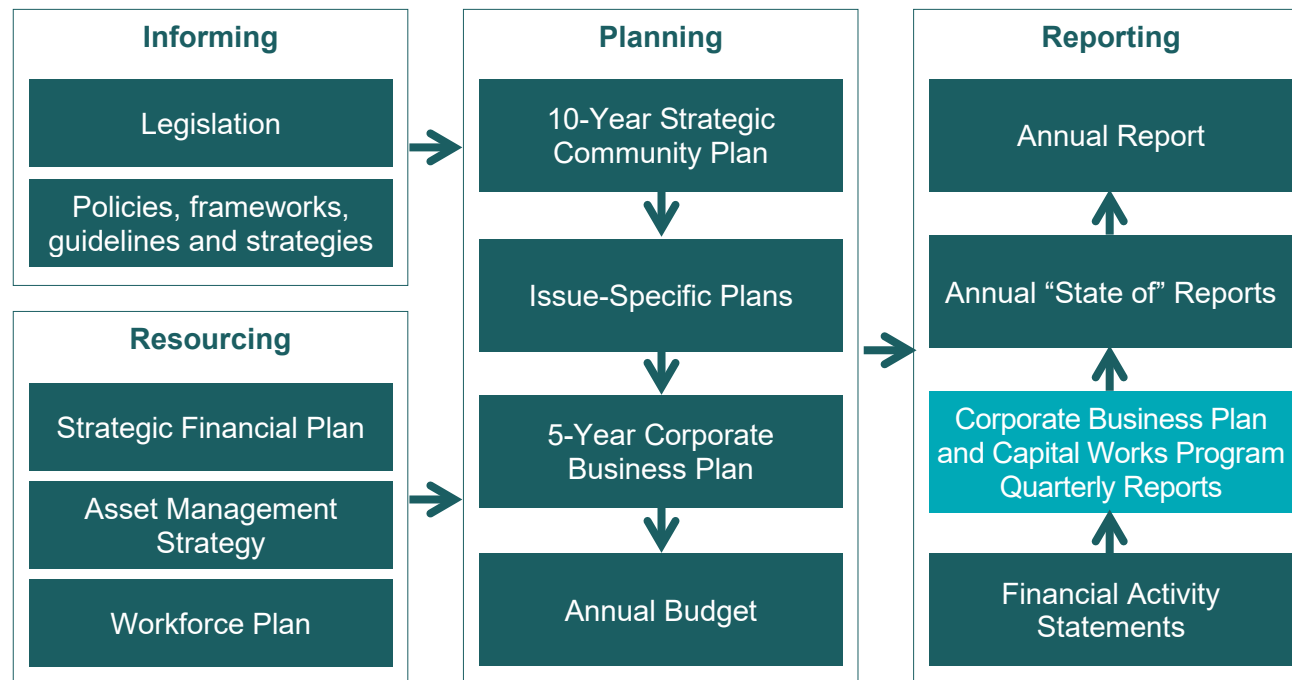
THE PURPOSE OF THIS REPORT

Corporate Business Plan Quarterly Reports are presented to the Council each quarter and are published on our website. The reports provide information on achievements and performance against the quarterly milestones outlined in our 5-Year Corporate Business Plan. This plan is our medium-term planning document which contains the services, projects and activities which have been developed in response to the vision, goals and outcomes of our 10-Year Strategic Community Plan: *Joondalup 2032*.

This report shows all of the listed non-capital projects and activities and indicates whether the project/activity is on time and on budget at the end of each quarter. A commentary is also provided on exactly what has been achieved. Note that reporting on our 5-Year Capital Works Program is undertaken through the Capital Works Program Quarterly Reports.

INTEGRATED PLANNING AND REPORTING FRAMEWORK

Corporate Business Plan Quarterly Reports and Capital Works Program Quarterly Reports sit within an Integrated Planning and Reporting Framework which builds in Informing, Resourcing, Planning and Reporting requirements to ensure transparency and evidence of planned achievements.



A SHARED VISION FOR THE FUTURE

Our 10-Year Strategic Community Plan, *Joondalup 2032*, outlines our commitment to achieving a shared vision for the future which is operationalised through the 5-Year Corporate Business Plan:

The City in 2032 has a strong focus on sustainability, liveability, active lifestyles and friendly social interactions. We have a healthy environment, with protected bushland, marine ecosystems and accessible parks and green spaces. We are an environmentally-aware and socially-responsible City. We are a vibrant place where people want to live, work and play, and where people can find everything they need locally.

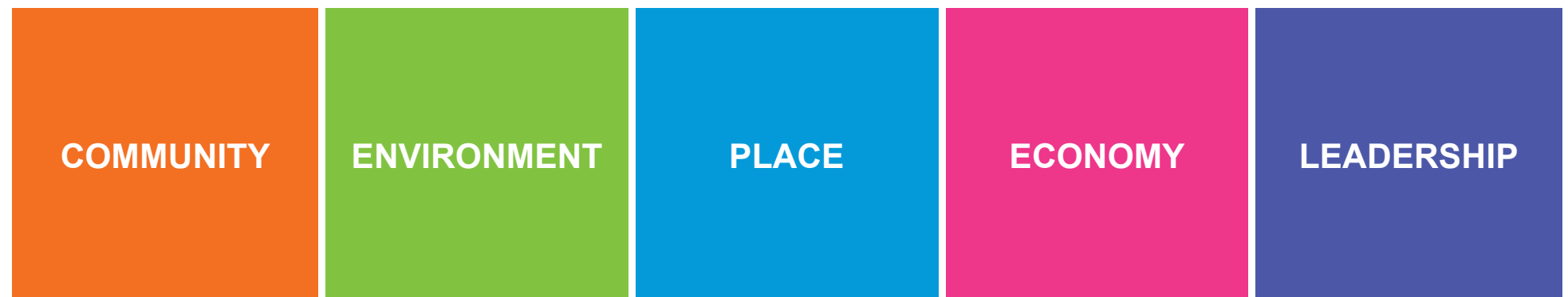
The City in 2032 caters for every stage of life. People feel welcome here and have a clear sense of belonging. We live in high-quality housing in attractive neighbourhoods which have excellent transport linkages and connectivity. We are multi-generational and multicultural; a place where everyone feels connected and safe.

We celebrate and adopt technology and innovation. We are a hub for education and state-of-the-art health facilities, and we are an active advocate for health and other community services. The City in 2032 is internationally connected — we are a global-facing city, with local amenity, and a powerful sense of community.

A GLOBAL CITY: BOLD, CREATIVE AND PROSPEROUS

KEY THEMES

The 5-Year Corporate Business Plan is separated in to the five key themes of *Joondalup 2032*. These key themes each include an overarching goal and a series of outcomes which reflect the feedback you gave us through the Shaping Your Local Community consultation initiative.



CORPORATE BUSINESS PLAN AT A GLANCE

Our Corporate Business Plan outlines the services, plans, strategies and frameworks, capital works programs, projects and activities, and key priorities for 2022/23 under each of the goals and outcomes of our 10-Year Strategic Community Plan — *Joondalup 2032*. Below is our Corporate Business Plan at a glance which shows these listed in summary.

SERVICES

The following shows how the services we deliver are aligned to the key themes of *Joondalup 2032*. Further details, including the full costings, are provided under each key theme section of this plan.

COMMUNITY	<ul style="list-style-type: none"> • Community development • Community safety, compliance and education • Cultural events, visual arts and arts development • Environmental health 	<ul style="list-style-type: none"> • Immunisation programs • Leisure centre • Library services • Youth services
ENVIRONMENT	<ul style="list-style-type: none"> • Environment organisational management • Emergency management • Environmental planning and development 	<ul style="list-style-type: none"> • Litter collection • Technical and consultancy services • Waste management
PLACE	<ul style="list-style-type: none"> • Building and planning compliance • Building approvals • Building design and construction works • Building maintenance • Civil design and construction • Commercial parking activities • Engineering maintenance programs • Landscape design and capital works programs 	<ul style="list-style-type: none"> • Leisure planning • Electrical and lighting engineering • Major City project delivery • Parks maintenance programs • Planning approvals, urban design and policy • Property management • Recreation services • Transport and road engineering
ECONOMY	<ul style="list-style-type: none"> • Economic development 	

LEADERSHIP

- Audit, risk and executive services
- Communications and stakeholder relations
- Customer service
- Financial accounting
- Fleet management and mechanical workshop
- Funds management
- Governance support
- Grants management
- Human resources
- Information technology
- Management accounting
- Organisational development
- Organisational management
- Policy and planning
- Purchasing and contracts
- Rates levying
- Recordkeeping and freedom of information
- Strategic infrastructure asset management including capital works programming

PLANS, STRATEGIES AND FRAMEWORKS

The following shows how our plans, strategies and frameworks align to the key themes of *Joondalup 2032*. Detailed descriptions of the documents are provided under each key theme section of this plan.

COMMUNITY	<ul style="list-style-type: none"> • Access and Inclusion Plan 2021/22–2023/24 • Age-Friendly Plan 2018/19–2022/23 • Cultural Plan 2021–2025 	<ul style="list-style-type: none"> • Place Activation Strategy 2022 • Regional Homelessness Plan 2022/23–2025/26
ENVIRONMENT	<ul style="list-style-type: none"> • Bushfire Risk Management Plan 2018–2023 • City of Joondalup Local Emergency Management Arrangements • City Water Plan 2016–2021 • Climate Change Strategy 2014–2019 • Coastal Infrastructure Adaptation Plan 2018–2026 	<ul style="list-style-type: none"> • Environment Plan 2014–2019 • Natural Area Management Plans • Waste Management Plan 2016–2021 • Weed Management Plan 2016 • Yellagonga Integrated Catchment Management Plan 2021–2026
PLACE	<ul style="list-style-type: none"> • Asset Management Strategy 2014–2024 • Bike Plan 2016–2021 • Local Planning Scheme No 3 	<ul style="list-style-type: none"> • Local Planning Strategy • Outdoor Youth Recreation Strategy 2021 • Property Management Framework
ECONOMY	<ul style="list-style-type: none"> • Destination Joondalup 2021–2027 • Expanding Horizons: An Economic Development Strategy for a Global City (2012) • International Economic Development Activities Plan (2017) 	<ul style="list-style-type: none"> • Joondalup City Centre Place Activation Plan 2022 • Joondalup: Digital City (2012)
LEADERSHIP	<ul style="list-style-type: none"> • 10-Year Strategic Financial Plan • Governance Framework 2021 • Risk Management Framework 	<ul style="list-style-type: none"> • Strategic Position Statements • Workforce Plan 2018–2022

CAPITAL WORKS PROGRAMS

The following shows how the programs from our 5-Year Capital Works Program align to the key themes of *Joondalup 2032*. Sub-program expenditure and revenue are shown under each key theme section of this plan.

COMMUNITY	Nil	
ENVIRONMENT	<ul style="list-style-type: none"> • Parks and landscaping programs <ul style="list-style-type: none"> · Foreshore and natural areas program 	
PLACE	<ul style="list-style-type: none"> • Traffic management program <ul style="list-style-type: none"> · Local road traffic management program · Blackspot projects · Parking facilities program • Civil construction programs <ul style="list-style-type: none"> · Major road construction program · New paths program · Path replacement program · Road preservation and resurfacing program · Stormwater drainage program · Lighting program 	<ul style="list-style-type: none"> • Facilities program <ul style="list-style-type: none"> · Building construction works program · Major projects program • Parks and landscaping programs <ul style="list-style-type: none"> · Parks development program · Parks equipment program · Streetscape enhancement program
ECONOMY	Nil	
LEADERSHIP	Nil	

KEY CAPITAL WORKS PROJECTS

Capital works projects are those listed in our 5-Year Capital Works Program. The following lists the key capital works projects for 2022/23. Note only those capital works projects with reportable actions for 2022/23 have been considered as key capital works projects for this year. These are aligned to the key themes of *Joondalup 2032*. Planned completion dates and total project budgets are provided under each key theme section of this plan.

COMMUNITY	<ul style="list-style-type: none"> • Craigie Leisure Centre upgrades — phase 1 	<ul style="list-style-type: none"> • Sorrento Surf Life Saving Club redevelopment
ENVIRONMENT	<ul style="list-style-type: none"> • Hillarys cycle network expansion 	
PLACE	<ul style="list-style-type: none"> • Joondalup Drive/Hodges Drive intersection upgrade • Multi-storey car park business case (104 McLarty Avenue) • Ocean Reef Park landscape master planning • Killen Park and Sycamore Park amenity upgrade • Wentworth Park, Fraser Park and Byrne Park revitalisation • Ocean Reef Park toilets and changerooms • Sorrento Football Club changerooms • Chichester Park Clubroom redevelopment • Percy Doyle Football/Tee Ball Clubrooms 	<ul style="list-style-type: none"> • Greenwood Scout Hall refurbishment • Christchurch Park changeroom refurbishment • Burns Beach food and beverage facility • Burns Beach Coastal Node redevelopment • Ocean Reef Park landscape master planning • Killen Park and Sycamore Park amenity upgrade • Wentworth Park, Fraser Park and Byrne Park revitalisation
ECONOMY	Nil	
LEADERSHIP	Nil	

NON-CAPITAL PROJECTS AND ACTIVITIES

The following shows how our non-capital projects and activities align to the key themes of *Joondalup 2032*. These include projects and activities that will not result in capital expenditure or are not yet ready to be included in the 5-Year Capital Works Program. Detailed descriptions of, and quarterly milestones for the projects and activities are provided under each key theme section of this plan.

<p>COMMUNITY</p>	<ul style="list-style-type: none"> • Public Health Plan • Community Safety Plan • Local Laws • WA Dog Amendment (Stop Puppy Farming) Bill 2021 • Review of WA Cat Act 2011 • CCTV memorandum of understanding with Western Australia Police Force • Edgewater Quarry site contamination • Community programs, activities and events • Youth programs, activities and events • Age-Friendly Plan • Community Funding Program • Access and Inclusion Plan • Regional Homelessness Plan • Joondalup Community and Libraries Strategy 	<ul style="list-style-type: none"> • Lifelong Learning Literacy Development program • Lifelong Learning Information Literacy program • Lifelong Learning Digital Literacy program • Clubs in-focus professional development program • Place Activation Strategy • Cultural Plan • Public Art Masterplan and Strategy • Visual arts program • 25-Year Invitation Art Prize Retrospective Showcase • Cultural events program • Joondalup Performing Arts and Cultural Facility • Reconciliation Action Plan • NAIDOC Week • Citizenship ceremonies • Civic functions
<p>ENVIRONMENT</p>	<ul style="list-style-type: none"> • Environment Plan • Weed Management Plan • Natural area management plans • Yellagonga Integrated Catchment Management Plan • Bulk hard waste review • Community waste education • Environmental education program • City Water Plan 2016–2021 	<ul style="list-style-type: none"> • Waterwise Council Program • Corporate waste reduction • Environmental performance reporting • Climate Change Strategy • Bushfire Risk Management Plan • Coastal Infrastructure Adaptation Plan • Coastal Hazard Risk Management and Adaptation Plan

<p>PLACE</p>	<ul style="list-style-type: none"> • Integrated Transport Strategy • Bike Plan • Outdoor Youth Recreation Strategy • Integrated parking management system • Road safety education • Local Planning Strategy review • Local Planning Scheme No 3 review • Local planning policies (relating to residential development) review • State planning reform • Public Open Space Framework • Active reserve and community facility review • Leafy City program • Woodvale skate facility business case • Urban bike trails business case 	<ul style="list-style-type: none"> • Land optimisation • Property Management Framework • Property Management Framework and Facility Hire Subsidy Policy review • Heathridge Park Masterplan • Ocean Reef Marina • Warwick community facilities • Woodvale Library and Community Hub • Pinnaroo Point food and beverage facility • Neil Hawkins Park food and beverage facility • Joondalup City Centre Development — Boas Place • Duffy House land transfer and commercial expression of interest • Works Operation Centre tenure arrangements
<p>ECONOMY</p>	<ul style="list-style-type: none"> • Economic Development Strategy • Business engagement • Business forums • Business capacity and support • International Economic Development Activities Plan • Digital City Plan • Joint Economic Development Initiative 	<ul style="list-style-type: none"> • Business cluster formation • Regional collaboration • Business innovation and creativity • Destination City Plan • Event attraction • Joondalup City Centre Place Activation Plan

LEADERSHIP

- Elected Member attraction
- Local government elections
- Elected Member induction program
- Elected Member strategic development session
- Elected Member training
- Elected Member Entitlements Policy review
- Governance Framework review
- Codes of Conduct review
- Delegated Authority Manual review
- Policy development and review
- Core system replacement project
- Strategic Position Statements
- Advocacy Framework
- Submissions to State and Federal Governments
- Community consultation
- Strategic Community Reference Group
- Customer satisfaction survey
- E-petitions system
- Live video streaming of Council meetings
- City publications
- City electronic communications
- Website upgrade
- Customer service centralisation
- 10-Year Strategic Financial Plan
- 5-Year Corporate Business Plan
- Annual Report
- Compliance Audit Return
- Integrity and Conduct Annual Collection
- Australasian Local Government Performance Excellence Program
- State of the City reporting
- Audit and Risk Committee

KEY PRIORITIES FOR 2022/23

The following non-capital projects and activities are those we have identified as key priorities for 2022/23. The quarterly milestones for these projects and activities are provided under each key theme section of this plan.

COMMUNITY	<p>Public Art Masterplan and Strategy A new masterplan and strategy to define the principles and priorities for public art in the City and guide resources and funding towards relevant public art projects that enhance the City’s built environment, distinctive natural assets, significant Indigenous sites, historic locations and key destinations.</p>
	<p>Reconciliation Action Plan A new plan which will set out the City’s commitment to reconciliation with Aboriginal and Torres Strait Islander peoples.</p>
ENVIRONMENT	<p>Environment Plan A plan which outlines the City’s commitment to conserving, enhancing and rehabilitating the City of Joondalup’s natural assets to ensure the long-term protection of the environment for future generations.</p>
	<p>Climate Change Strategy A strategy which guides the City’s planning for the future impacts of climate change across a range of areas relevant to local government, including infrastructure, health services, water management, emergency management, and the natural environment.</p>
	<p>Coastal Hazard Risk Management and Adaptation Plan A plan developed under State Planning Policy 2.6 which identifies areas and assets that could potentially be impacted by coastal erosion and inundation hazards due to storm events and projected sea level rise. The plan provides recommendations and actions for how the City can respond and adapt to these hazards.</p>

PLACE	<p>Integrated Transport Strategy A new strategy to guide multi-modal transport planning and inform strategic policy, advocacy and infrastructure decisions in the City over the next 20–30 years.</p>
	<p>Local Planning Strategy review A review of the City’s Local Planning Strategy, including the Local Housing Strategy and Local Commercial Strategy, to ensure the ongoing applicability of the stated strategic direction for land use planning and development.</p>
	<p>Public Open Space Framework A new framework which will classify the City’s public open spaces according to primary function and manner of use, and guide the allocation of infrastructure assets.</p>
	<p>Ocean Reef Marina Construction of a world-class waterfront precinct providing recreational, tourism, residential and boating facilities. This project is being managed by DevelopmentWA with support and contributions provided by the City.</p>
	<p>Pinnaroo Point food and beverage facility Development of a new commercially-viable, high-quality and environmentally-sustainable food and beverage facility at Pinnaroo Point, Hillarys.</p>
	<p>Joondalup City Centre Development — Boas Place Investigations into future opportunities for the development of Boas Place in the Joondalup City Centre to incorporate a variety of land uses.</p>
ECONOMY	<p>Economic Development Strategy A strategy to guide economic development activities within the City by providing support to local business, stimulating investment, and driving economic growth.</p>
	<p>Digital City Plan A plan that outlines the digital future we could achieve through a set of strategies and actions. The plan addresses key priority actions, including delivering capacity-building programs for local businesses and potential for establishing virtual and physical spaces that create opportunities for start-ups.</p>
	<p>Destination City Plan A plan to attract more visitors to the region, increase the City’s share of Perth’s and Western Australia’s key markets, and grow the visitor economy.</p>
	<p>Event attraction Attract and support significant events that are unique to Joondalup to enhance its image as an attractive destination for visitors, tourists and business.</p>

LEADERSHIP**Core system replacement project**

A core information technology solution for the City which would include a customer relationship management system, online customer portal, finance, and asset management system.

Advocacy Framework

A framework that provides a strategic approach to advocacy activities to ensure evidenced-based decision making, greater stakeholder engagement, and the development of processes to maximise opportunities for support and investment into the City.

Customer service centralisation

A project to centralise the City's main customer service functions to achieve greater organisational efficiency and a higher rate of first point of contact resolution.

10-Year Strategic Financial Plan

A high-level document that outlines the City's approach to delivering infrastructure and services to the community in a financially-sustainable and affordable manner.

QUARTER HIGHLIGHTS

COMMUNITY

Djoondal — Perth Festival Opening

The City partnered with Perth Festival to bring the world premiere of ‘Djoondal’ to the banks of the Yellagonga Regional Park. The event was held over 3 nights from 10–12 February 2023, and attracted over 20,000 visitors to the City. The show used cutting-edge lighting, laser, music, and sound technology to tell the local Noongar story of Djoondal, the spirit woman with long white hair who is said to have created the Milky Way and whose connection to the area gave Joondalup its name.

Community Choral Project

The City of Joondalup Community Choral Project returned in the quarter after a long hiatus due to the COVID-19 pandemic. The Community Choral Project provides an opportunity for local community members to work with a Musical Director over eight weeks to produce a performance. Choir members participate in engaging and fun-filled sessions with the Musical Director, learning a repertoire of local songs. The choir’s performance will be showcased as part of the Joondalup Festival

BMX, Skate and Scooter Competition Series

The City’s Youth Development team delivered the BMX, Skate and Scooter Competition Series, and BMX, Skate and Scooter Clinics. The competition series was held across a number of venues throughout Joondalup, including Shepherds Bush BMX Track (Kingsley), Kinross Skate Park (Kinross), and Mirror Park Skate Park (Ocean Reef). 73 athletes competed across 12 categories and 3 age groups. The BMX, Skate and Scooter Clinics held at Mirror Park had 170 participants over 3 days with 9 categories.

ENVIRONMENT

Gold Waterwise Council

The City was re-endorsed as a Gold Waterwise Council for its achievements in sustainable water management and for demonstrating commitment to building waterwise communities over the 2021/22 reporting year. The City of Joondalup Leisure Centre — Craigie was also re-endorsed as a Gold Waterwise Aquatic Centre for the 2021/22 reporting year for demonstrating best practice water management in an Aquatic Centre. The Waterwise Council Program is a partnership between Water Corporation and the Department of Water and Environmental Regulation that aims to build a cooperative working relationship with local governments to promote sustainable water management and encourages improved water resource management at a corporate and community level. The City first obtained Waterwise Council accreditation in 2010 and has achieved continual endorsement as a Gold Waterwise Council since 2015/16.

Discovery Session: Solar Battery Storage

As part of the City’s Environmental Education Program, over 100 residents from the City attended a Discovery Session about Solar Battery Storage at the Joondalup Library on 6 February 2023. The well-attended event included a presentation from Synergy which provided residents with information about solar battery storage, creating an all-electric home, and energy efficiency initiatives for homes.

PLACE

Ocean Reef Marina Project — Development Agreement and Land Transfer Deed

The Ocean Reef Marina project saw significant progress this quarter with the execution of the Ocean Reef Marina Development Agreement and Land Transfer Deed. The result of 18 months of negotiations, these agreements formalised the rights and responsibilities between the developers, the WA Government (through DevelopmentWA), and the City. It provides an important part of the legal framework that guides the delivery of the Ocean Reef Marina project and the benefits to the community.

ECONOMY

Uptopia

As part of the opening of Perth Festival 2023 at Yellagonga Regional Park, the City of Joondalup delivered Uptopia on 10 and 11 February 2023 in Central Walk, Joondalup in partnership with Town Team. The City of Joondalup Uptopia markets transformed Central Walk into a hub of community activity. Over the two afternoons, Uptopia showcased the City's local businesses, food vendors, and arts and entertainment providers across 24 stalls.

Shadow Cabinet meeting

The Opposition Alliance Shadow Cabinet attended the Joondalup Resort on 13 March 2023 for their Small Business Breakfast event. The Shadow Cabinet were then provided with local government presentations including from the Cities of Wanneroo and Stirling. After a student Q&A in the Council Chamber, City of Joondalup officers gave the Shadow Cabinet a bus tour of the City's most prominent economic and community centres.

LEADERSHIP

Strategic Community Reference Group

The Strategic Community Reference Group held its first meeting of 2023 on 23 March. At this meeting, two community representatives from each ward plus two youth representatives and Elected Members reviewed the City's current approach to community consultation and engagement. Through a series of facilitated activities, the Reference Group examined the strengths and weaknesses of the various methodologies for obtaining feedback and explored preferences for ongoing communication and engagement. The outcomes from the meeting will be used by the City to inform its strategic approach to community research and engagement.

1. COMMUNITY

OUR GOAL

We have a vibrant cultural scene, and our community is friendly, welcoming, caring and supportive. We are prepared for emergencies and feel strong and resilient. We encourage and support local organisations and community-led activities, and feel connected and safe in our neighbourhoods.

YOUR OUTCOMES

1-1 **Healthy and safe**

You feel healthy and safe in your local community.

1-2 **Inclusive and connected**

You enjoy local services and programs that cater for different ages, abilities and backgrounds.

1-3 **Active and social**

You enjoy quality local activities and programs for sport, learning and recreation.

1-4 **Artistic and creative**

You celebrate, support and participate in art and events in your local area.



1-5 **Cultural and diverse**

You understand, value and celebrate the City's unique Aboriginal and other diverse cultures and histories.

Outcome 1-1 Healthy and safe

You feel healthy and safe in your local community.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Public Health Plan	A new plan to respond to local health risks and establish objectives and policy priorities for the promotion and protection of public health in the City. Development of a new public health plan is a requirement under Stage 5 implementation of the <i>WA Public Health Act 2016</i> .	
Q1		
Q2		
Q3		
Q4	Undertake background research and analysis to inform development of a new Public Health Plan 2023–2027.	

MILESTONE	COMMENT	STATUS	
Community Safety Plan			
A new plan to address community safety initiatives across the City, including parking management, animal management, CCTV, graffiti removal and community amenity.			
Q1			
Q2	Commence development of a draft Community Safety Plan 2023–2027.	Commenced development of a draft Community Safety Plan 2023–2027 by exploring the community's perception of the City's role and responsibilities of providing community safety and identifying initiatives to promote community safety at the Strategic Community Reference Group meeting held on 22 October 2022.	✓
Q3	Progress development of the draft Community Safety Plan 2023–2027.	Commenced drafting project plan, including assessment and implementation of initiatives identified by the Strategic Community Reference Group in quarter 2.	✓
	Undertake community consultation to inform development of the draft Community Safety Plan 2023–2027.	Feedback received from the Strategic Community Reference Group in quarter 2 will inform the draft Community Safety Plan. Consultation with the wider community will be undertaken after the draft Plan has been developed.	✓
Q4	Present the draft Community Safety Plan 2023–2027 to Council seeking endorsement.		
Local Laws			
Local laws are made under the <i>Local Government Act 1995</i> to cover matters considered necessary for the good government of the City. Local laws are reviewed every 8 years in accordance with the Act.			
Q1	Present the <i>Amendment Local Law 2021</i> to Council seeking endorsement following community consultation.	Presented a report on the <i>Amendment Local Law 2021</i> to Council at the 16 August 2022 Council meeting for adoption (CJ124-08/22 refers). Council resolved to refer the item back to the Policy Committee for further consideration and for each local law to be considered separately.	✓
Q2	Commence a review of the <i>Animals Local Law 1999</i> with regard to additional measures being incorporated for the control of cats.	Commenced a review of the <i>Animals Local Law 1999</i> regarding additional measures being incorporated for the control of cats.	✓
Q3	Progress the amendment process for the <i>Animals Local Law 1999</i> , if required.	Progressed the development of amendments to the <i>Animals Local Law 1999</i> in the quarter. A report scheduled to be presented to the Policy Committee in quarter 4.	✓
Q4	Progress the amendment process for the <i>Animals Local Law 1999</i> , if required.		

MILESTONE	COMMENT	STATUS
WA Dog Amendment (Stop Puppy Farming) Bill 2021 An amendment to the <i>Dog Act 1976</i> which is intended to prevent unregistered dog breeders from establishing puppy farms. The Bill gives local governments the responsibility to manage and inspect registered breeders, oversee changes from pet shops to adoption centres, and provide input into a centralised State-based data repository for dog registrations.		
Q1		
Q2 Review any changes to City services required by the new amendment to the <i>Dog Act 1976</i> .	The review into changes to City services required by the new amendment to the <i>Dog Act 1976</i> is in progress in accordance with the working group meeting with the Department of Local Government, Sport and Cultural Industries.	✓
Participate in a working group with the Western Australian Local Government Association to collaborate on the implementation of the new amendment and progress a regional response to the management of dog data.	Western Australian Local Government Association did not hold a working group meeting during this quarter. Participated in a working group meeting with the Department of Local Government, Sport and Cultural Industries on Wednesday 20 November 2022 to collaborate on the proposed centralised registration system and impact on local governments.	✓
Q3 Commence implementation of any changes to City services required by the new amendment to the <i>Dog Act 1976</i> .	Could not commence implementation of any changes to City services required by the new amendment to the <i>Dog Act 1976</i> . The State Government have not incorporated the amendments of the <i>Dog Amendment (Stop Puppy Farming) Bill 2020</i> into the Dog Regulations. The City cannot identify any changes to City services until the incorporation of these amendments.	✓
Participate in a working group with the Western Australian Local Government Association to collaborate on the implementation of the new amendment and progress a regional response to the management of dog data.	Western Australian Local Government Association did not hold a working group meeting in the quarter.	✓
Q4 Commence implementation of any changes to City services required by the new amendment to the <i>Dog Act 1976</i> .		
Participate in a working group with the Western Australian Local Government Association to collaborate on the implementation of the new amendment and progress a regional response to the management of dog data.		



MILESTONE	COMMENT	STATUS
Review of WA Cat Act 2011 A statutory review of the <i>Cat Act 2011</i> which is likely to bring about changes to the way local governments manage cats, particularly in relation to nuisance issues.		
Q1		
Q2 Review any changes to City services required by the new amendments to the <i>WA Cat Act 2011</i> .	No changes required to City services as the State Government is still progressing the new amendments to the <i>WA Cat Act 2011</i> .	✓
Participate in a working group with the Western Australian Local Government Association to collaborate on the implementation of the new amendment and progress a regional response to the management of cat data.	No action required as the State Government is still progressing the new amendments to the <i>WA Cat Act 2011</i> .	✓
Q3 Commence implementation of any changes to City services required by the new amendments to the <i>WA Cat Act 2011</i> .	No changes required to City services as the State Government is still progressing the new amendments to the <i>WA Cat Act 2011</i> .	✓
Participate in a working group with the Western Australian Local Government Association to collaborate on the implementation of the new amendment and progress a regional response to the management of cat data.	Western Australian Local Government Association did not hold a working group meeting during this quarter.	✓
Q4 Commence implementation of any changes to City services required by the new amendments to the <i>WA Cat Act 2011</i> .		
Participate in a working group with the Western Australian Local Government Association to collaborate on the implementation of the new amendment and progress a regional response to the management of cat data.		

MILESTONE	COMMENT	STATUS
CCTV memorandum of understanding with Western Australia Police Force		
Development of a memorandum of understanding with Western Australia Police Force to establish an operating model for access to the City's CCTV data.		
Q1 Engage with relevant stakeholders to develop a memorandum of understanding with Western Australia Police Force to establish an operating model for access to the City's CCTV data.	A meeting was held with representatives of the Western Australia Police Force to develop a memorandum of understanding for the provision of CCTV data.	✓
Q2 Progress the development of a memorandum of understanding with Western Australia Police Force.	Continued to progress the development of a memorandum of understanding with the Western Australian Police Force. Completed a draft memorandum that requests real time access to the City's Automated Number Plate Recognition data.	✓
Q3 Finalise the development of a memorandum of understanding with Western Australia Police Force and present to Council.	Deed of agreement with the Western Australian Police Force regarding Automated Number Plate Recognition was signed and implemented this quarter. Further deed of agreement is awaiting technological capability upgrade, and it is expected that drafting will commence in quarter 4. Due to shift in approach, it is unlikely any memorandum will be presented to Council. An explanatory note will be provided to Elected Members in quarter 4.	✓
Commence implementation of the memorandum of understanding with Western Australia Police Force.	Memorandum of understanding not undertaken. However, the deed of agreement regarding Automated Number Plate Recognition signed and implemented this quarter. Further deeds will be developed in quarter 4.	✓
Q4		
Edgewater Quarry site contamination		
Management of potential ground and water contamination at the Edgewater Quarry site in response to a notice from the WA Department of Water and Environmental Regulation.		
Q1 Liaise with an external consultant to finalise a draft site management plan for contamination at Edgewater Quarry.	Received the draft site management plan from the external consultant and forwarded it to the WA Department of Water and Environmental Regulation for consideration.	✓
Q2 Liaise with an external consultant to finalise a draft site management plan for contamination at Edgewater Quarry.	Completed in the previous quarter.	✓
Present the draft site management plan for contamination at Edgewater Quarry to the WA Department of Water and Environmental Regulation seeking approval.	The draft site management plan was presented to the WA Department of Water and Environmental Regulation in the previous quarter. The Edgewater Quarry Status Report was presented to Elected Members at the Major Projects and Finance Committee meeting held on 28 November 2022.	✓
Q3 [milestone removed — CJ009-02/23 refers] [milestone removed — CJ009-02/23 refers]		
Q4		

Outcome 1-2 Inclusive and connected

You enjoy local services and programs that cater for different ages, abilities and backgrounds.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Community programs, activities and events		
Programs, activities and events which contribute towards building a strong, resilient, and connected community through coordination, capacity building, collaboration, and advocacy.		
Q1 Deliver scheduled events as part of the Communities in-focus program for the quarter.	No events scheduled for the quarter. Commenced planning for programs to be delivered across quarters 2, 3 and 4. Commenced a review of the Communities in-focus program.	✓
Promote the Meet-Your-Neighbour Project and assist interested residents to participate.	The Meet-Your-Neighbour Project was promoted in the quarter. The project is scheduled to be launched in quarter 2	✓
Deliver the Community Transport Service.	Delivered the Community Transport Service, with 106 trips undertaken in the quarter and 853 residents utilising the service.	✓
Q2 Deliver scheduled events as part of the Communities in-focus program for the quarter.	Delivered a Communities in-focus Leadership for Change workshop with 40 registrations. 96% of attendees indicated they would implement changes in their group or organisation as a result of attending the workshop.	✓
Deliver the Community Transport Service.	Delivered the Community Transport Service, with 96 trips undertaken in the quarter and 745 residents utilising the service.	✓

MILESTONE	COMMENT	STATUS
Q3 Deliver scheduled events as part of the Communities in-focus program for the quarter.	Delivered a Communities in-focus workshop with a Harmony Week theme of Embedding Diversity and Inclusion into Your Organisation on 21 March 2023 with 39 people attending.	✓
Promote the Meet-Your-Neighbour Project and assist interested residents to participate.	The Meet-Your-Neighbour Project was promoted in quarter 2. No registrations were received in the quarter.	✓
Deliver the Community Transport Service.	Delivered the Community Transport Service with 93 trips undertaken in the quarter and 806 passengers utilising the service.	✓
Q4 Deliver scheduled events as part of the Communities in-focus program for the quarter.		
Deliver the Community Transport Service.		
Youth programs, activities and events		
Programs, activities and events designed specifically for young people to help them engage with their peers in a safe and supportive environment.		
Q1 Deliver scheduled program of youth events for the quarter, including: <ul style="list-style-type: none"> Youth Forum 2022 	Delivered the Youth Forum on 16 August 2022 in conjunction with the daytime Council meeting. The report from this forum was received and will be used to guide the future direction of the Youth Services program. Delivered the Defeat the Beat youth music event on 12 July 2022, at the True North Church in Mullaloo. This event was rescheduled to this quarter due to COVID-19. Over 110 young people attended to see <i>Hey So Hungry</i> take out the top prize.	✓
Deliver scheduled programs and activities for young people.	Delivered 192 youth program sessions in the quarter, with 2,323 young people participating in the following: <ul style="list-style-type: none"> Anchors Friday night drop-in Anchors MA15+ Youth event series Music Edge Freestyle Edge Youth Truck Outreach community youth engagement 	✓

MILESTONE	COMMENT	STATUS
Q2 Deliver scheduled programs and activities for young people.	Delivered 108 youth program sessions in the quarter, with 1,977 young people participating in the following: <ul style="list-style-type: none"> • Anchors Friday night drop-in • Anchors MA15+ • Youth event series • Music Edge • Freestyle Edge • Youth Truck • Outreach community youth engagement. 	✓
Q3 Deliver scheduled program of youth events for the quarter, including: <ul style="list-style-type: none"> • Summer Sessions • BMX, Skate and Scooter series 	Delivered the following youth events from the scheduled program this quarter: <ul style="list-style-type: none"> • Facilitated Summer Sessions as part of the BMX, Skate and Scooter events community activities. • BMX, Skate and Scooter Competition events at Shepherd’s Bush BMX Track (Kingsley), Kinross Skate Park (Kinross), and Mirror Park Skate Park (Ocean Reef). 73 athletes competed across 12 categories which incorporated 3 age groups. Carine event was rescheduled to 29 April 2023 due to the extreme heat. • BMX, Skate and Scooter Clinics were held at Mirror Park (Ocean Reef) with 170 participants over 3 days. 	✓
Deliver scheduled programs and activities for young people.	Delivered 126 youth program sessions in the quarter, with 2,578 young people participating in the following: <ul style="list-style-type: none"> • Anchors Friday night drop-in • Anchors MA15+ • Youth event series • Music Edge • Freestyle Edge • Youth Truck 	✓
Q4 Deliver scheduled program of youth events for the quarter, including: <ul style="list-style-type: none"> • City of Joondalup Youth Awards 		
Deliver scheduled programs and activities for young people.		

MILESTONE	COMMENT	STATUS
Age-Friendly Plan A plan which articulates the City's commitment to fostering active ageing environments, where opportunities for health, wellbeing, security and participation are maximised to achieve optimal quality of life.		
Q1 Implement scheduled actions from the Age-Friendly Plan 2018/19–2022/23 for the quarter.	The following actions from the Age Friendly Plan 2018/19–2022/23 were implemented in the quarter: <ul style="list-style-type: none"> • Organised Get on Board public transport tour which is scheduled for Seniors Week (7 November 2022). • Commenced Getting Around Town campaign. • Continued A Walk in the Park campaign. 	✓
Q2 Implement scheduled actions from the Age-Friendly Plan 2018/19–2022/23 for the quarter.	The following actions from the Age-Friendly Plan 2018/19–2022/23 were implemented in the quarter: <ul style="list-style-type: none"> • Commenced the roll-out of the Getting Around Town accessible and affordable transport program. • Commenced the roll-out of A Walk in the Park outdoor spaces and amenities campaign. • Held a Get on Board transport tour on 7 November 2022 during WA Seniors Week with 5 participants. • Held a Seniors Gathering on 14 December 2022 which attracted 28 seniors. Of the 14 participants who provided feedback, 100% rated their overall experience as “good” or “very good”. 	✓
Undertake a review of the Age-Friendly Plan 2018/19–2022/23 to inform development of a new Age-Friendly Plan.	Council endorsed an extension of the Age Friendly Plan to 2023/24 at the 13 December 2022 Council Meeting (CJ198-12/22 refers). A review of the plan will commence in 2023/24.	✓
Commence development of a new Age-Friendly Plan.	Did not commence development of a new Age Friendly Plan due to the extension of the current Plan. A review of the Plan will commence in 2023/24.	✓
Q3 Implement scheduled actions from the Age-Friendly Plan 2018/19–2022/23 for the quarter.	The following actions from the Age Friendly Plan 2018/19–2022/23 were implemented in the quarter: <ul style="list-style-type: none"> • Get on Board public transport tour was held in February 2023 with 14 attendees. • Two Advance Care Planning workshops were held in February 2023. They were both fully booked with 58 attendees in total. • A presentation was given to members of the Association of Independent Retirees at their meeting, highlighting Community Development and Library programs and services. 	✓
[milestone removed — CJ009-02/23 refers]		

MILESTONE	COMMENT	STATUS
Q4 Implement scheduled actions from the Age-Friendly Plan 2018/19–2022/23 for the quarter. [milestone removed — CJ009-02/23 refers]		
Community Funding Program A funding program consisting of 2 rounds intended for the delivery of community-initiated projects, programs and events that benefit of the City of Joondalup community.		
Q1 Advertise round 1 of the Community Funding Program and open the program for submissions.	Advertised round 1 of the Community Funding Program during July 2022 via the City's eNewsletters and social media. Provided workshops for prospective applicants on 28 July 2022 and 5 August 2022.	✓
Evaluate the submissions received and determine the preferred recipients.	The assessment panel met on 7 September 2022. Recommendations for small grants were provided to the Chief Executive Officer for consideration, with large grant recommendations to be considered by Council at the 15 November 2022 Council meeting.	✓
Q2 Issue the funding agreements and payments for successful round 1 applicants.	Applicants for round one large grants were considered by Council at the 15 November 2022 Council meeting (CJ189-11/22 refers). Agreements for large and small grant recipients were executed and funds issued.	✓
Q3 Advertise round 2 of the Community Funding Program and open the program for submissions.	Advertised round 2 of the Community Funding Program in January 2023 via the City's eNewsletters and social media. Provided workshops for prospective applicants on 20 and 23 January 2023 and 2 and 8 February 2023.	✓
Evaluate the submissions received and determine the preferred recipients.	The assessment panel met on 9 March 2023 to evaluate submissions to the Community Funding Program. Recommendations for small grants will be provided in quarter 4.	✓
Q4 Issue the funding agreements and payments for successful round 2 applicants.		

MILESTONE	COMMENT	STATUS
Access and Inclusion Plan A plan which contributes towards the creation of accessible and inclusive communities through the provision and improvement of services, events, processes, and spaces for the community.		
Q1 Implement scheduled actions from the Access and Inclusion Plan 2021/22–2023/24 for the quarter.	The following actions from the Access and Inclusion Plan 2021/22–2023/24 were implemented in the quarter: <ul style="list-style-type: none"> • Commenced investigations into a priority location for coastal access upgrades, including access audits of beaches, liaison with appropriate internal stakeholders, and liaison with the Beach Access Working Group. 	✓
Q2 Implement scheduled actions from the Access and Inclusion Plan 2021/22–2023/24 for the quarter.	The following actions from the Access and Inclusion Plan 2021/22–2023/24 were implemented in the quarter: <ul style="list-style-type: none"> • Incorporated accessible events incorporated into the Little Feet Festival in October 2022, including a Social Story, Sensory Space and Auslan-interpreted activities. • Commenced investigation into improving accessibility of beach and foreshore areas in October 2022. • Held a meeting of the Beach Access Working Group in October 2022. • Held an Accessible Beaches event and media opportunity with Mayor Hon Albert Jacob and paralympic athletes. • Celebrated International Day of People With Disabilities on 3 December 2022 with a staff awareness campaign and events at the City of Joondalup libraries. These included the launch of Social Stories for Coder Dojo, Lego Club, and Story Time, accessible Story Times, and Auslan-interpreted activities. • Council received a report and noted the activities undertaken from the Access and Inclusion Plan for 2021/22 at its meeting on 13 December 2022 (CJ198-12/22 refers). 	✓



MILESTONE	COMMENT	STATUS
Q3 Implement scheduled actions from the Access and Inclusion Plan 2021/22–2023/24 for the quarter.	<p>The following actions from the Access and Inclusion Plan 2021/22–2023/24 were implemented in the quarter:</p> <ul style="list-style-type: none"> • Incorporated social stories in library programming. • Organised an Auslan interpreter for January’s Music in the Park concert. • Rolled-out “Accessible beaches” marketing campaign. • Commenced planning for an easy read Code of Conduct and communication boards with Branch Librarians to be implemented in libraries. • Assessed Chichester Park redevelopment for accessibility with no major concerns found. • Assisted with booking an interpreter for a resident with dog compliance issues. • Undertook an access assessment of Craigie Leisure Centre. 	✓
Q4 Implement scheduled actions from the Access and Inclusion Plan 2021/22–2023/24 for the quarter. Present an annual progress report to Elected Members and the Department of Communities.		

MILESTONE	COMMENT	STATUS
Regional Homelessness Plan A joint plan with the City of Wanneroo which includes a series of actions that demonstrate the Cities' commitment to ensuring that people at-risk of experiencing homelessness have the optimum opportunity to improve their circumstances.		
Q1 Implement scheduled actions from the Regional Homelessness Plan 2022/23–2025/26 for the quarter	The following actions from the Regional Homelessness Plan 2022/23–2025/26 were implemented in the quarter: <ul style="list-style-type: none"> • Received 50 reports of people experiencing homelessness with 20 referrals made to the community outreach teams Heart on the Streets and No Limits Perth. • Commenced preparation of a new edition of the Homelessness and Hardship Directory. • Held a meeting with the Joondalup Wanneroo Ending Homelessness Group on 31 August 2022. 	✓
Q2 Implement scheduled actions from the Regional Homelessness Plan 2022/23–2025/26 for the quarter.	The following actions from the Regional Homelessness Plan 2022/23–2025/26 were implemented in the quarter: <ul style="list-style-type: none"> • Received 43 reports of people experiencing homelessness with 38 referrals made to the community outreach teams Heart on the Streets and No Limits Perth. • Commenced planning for a Regional Homelessness Forum in February 2023. • Continued revising the Homelessness and Hardship Directory. • Finalised a draft Hand Up pocket guide of homelessness support services. • Hosted and contributed to the Joondalup Wanneroo Ending Homelessness Group meeting on 2 November 2022. 	✓
Q3 Implement scheduled actions from the Regional Homelessness Plan 2022/23–2025/26 for the quarter.	The following actions from the Regional Homelessness Plan 2022/23–2025/26 were implemented in the quarter: <ul style="list-style-type: none"> • Received 38 reports of people experiencing homelessness with 20 referrals made to community outreach teams Heart on the Streets and No Limits Perth. • Attended the first Joondalup Wanneroo Ending Homelessness Group meeting for 2023 on 28 February, hosted by the City of Wanneroo. 	✓
Q4 Implement scheduled actions from the Regional Homelessness Plan 2022/23–2025/26 for the quarter.		

Outcome 1-3 Active and social

You enjoy quality local activities and programs for sport, learning and recreation.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Joondalup Community and Libraries Strategy		
A new strategy for the integrated delivery of City programs and infrastructure that support community connections and lifelong learning and literacy.		
Q1 Appoint an external consultant to develop a new Joondalup Community and Libraries Strategy.	An external consultant was not appointed in the quarter. A new approach to developing the strategy is being investigated and it is anticipated that an external consultant will be engaged in quarter 2.	✓
Q2 Liaise with the external consultant to undertake background research and analysis to inform development of the new Joondalup Community and Libraries Strategy.	The appointment of an external consultant has been delayed. The request for quotation was advertised from December 2022–January 2023, seeking a suitable external consultant to inform the development of the new Joondalup Community and Libraries Strategy.	✓

MILESTONE	COMMENT	STATUS
Q3 [milestone from previous quarter] Liaise with the external consultant to undertake background research and analysis to inform development of the new Joondalup Community and Libraries Strategy.	Appointed and engaged with an external consultant to assist with the development of the Joondalup Community and Libraries Strategy. Consultant undertook background desktop research and analysis, as well as internal engagement.	✓
Liaise with the external consultant to undertake community consultation to inform development of the new Joondalup Community and Libraries Strategy.	Community consultation is not required at this stage of the project because sufficient data was obtained through the Strategic Community Reference Group meeting in quarter 1 2022/23 and the consultation activities used to inform development of the City's 10-Year Strategic Community Plan.	✓
Q4 Commence development of the draft Joondalup Community and Libraries Strategy.		
Lifelong Learning Literacy Development program Programs, events and activities designed to support literacy and promote lifelong learning opportunities in the community (eg Story Time, Better Beginnings).		
Q1 Deliver scheduled programs, activities and events as part of the Lifelong Learning Literacy Development program for the quarter.	The following programs, activities and events were delivered in the quarter: <ul style="list-style-type: none"> • 251 program sessions with 9,802 attendees at: <ul style="list-style-type: none"> · Story time with Premier Hon Mark McGowan MLA and Caitlyn Collins MLA · Baby rhyme time · Toddler time · Children's book week program <i>Dreaming with Eyes Open</i> · Family history and genealogy · Writers' group · English and French conversation groups · Book clubs • Meet the author series: <ul style="list-style-type: none"> · Dave Warner presented at the Woodvale Library with 70 attendees · Holden Sheppard launched his book <i>The Brink</i> at Joondalup Library, with more than 50 attendees · Held the first 150+ event at St Stephen's School with Danielle Laidley in conversation with Craig Silvey on <i>Don't Look Away, A Memoir of Identity and Acceptance</i>. 	✓

MILESTONE	COMMENT	STATUS
<p>Q2 Deliver scheduled programs, activities and events as part of the Lifelong Learning Literacy Development program for the quarter.</p>	<p>The following programs, activities and events were delivered in the quarter as part of the Lifelong Learning Literacy Development program:</p> <ul style="list-style-type: none"> • 216 program sessions with 7,133 attendees at: <ul style="list-style-type: none"> · Story time · Baby rhyme time · Toddler time · Writers' group · English and French conversation groups · Book clubs · Meet the author · Better Beginnings program • Meet the author series with local authors Natasha Lester, Elizabeth Brennan, Richard Offen, Vivian Stuart Joanna Morrison, Ash Harrier and Kate McCaffrey. • Stories in the Park were held at Camberwarra Park (Craigie), Barridale Park (Kingsley), Robin Reserve (Sorrento), and Neil Hawkins Park (Joondalup) with an average of 20 children per session. • Better Beginnings Program schedule included the delivery and presentation of literacy packs from July to December for the following ages: <ul style="list-style-type: none"> · Better Beginnings (birth) — 2,696 packs · Better Beginnings+ (18 months–3 years) — 3,453 packs · Sing with Me (kindergarten) — 575 packs. 	<p>✓</p>

MILESTONE	COMMENT	STATUS
Q3 Deliver scheduled programs, activities and events as part of the Lifelong Learning Literacy Development program for the quarter.	<p>The following programs, activities and events were delivered in the quarter as part of the Lifelong Learning Literacy Development program:</p> <ul style="list-style-type: none"> • 206 program sessions with 7,352 attendees at: <ul style="list-style-type: none"> · Story time · Baby rhyme time · Toddler time · Writers' group · English and French conversation groups · Book clubs · Meet the author · Better Beginnings program • Meet the author series with local authors Margaret Cameron and Nilesh Makwana. • Stories in the Park were held at Camberwarra Park (Craigie), Barridale Park (Kingsley), Robin Reserve (Sorrento), and Neil Hawkins Park (Joondalup), with an average of 20 children per session. 	✓
Q4 Deliver scheduled programs, activities and events as part of the Lifelong Learning Literacy Development program for the quarter.		

MILESTONE	COMMENT	STATUS
Lifelong Learning Information Literacy program Programs, events and activities designed to provide information to support information literacy and promote lifelong learning opportunities in the community (eg Discovery Sessions, Community Outreach, School Connections).		
Q1 Deliver scheduled programs, activities and events as part of the Lifelong Learning Information Literacy program for the quarter.	The following programs, activities and events were delivered in the quarter: <ul style="list-style-type: none"> • 272 program sessions with 3,716 attendees: <ul style="list-style-type: none"> · Discovery sessions · Brain games · Chess · Mah-jong · Knitting and crochet groups · School holiday programs · Lego club. • Presented 58 sessions to 1,118 attendees from parent groups, City staff, community groups, education and child health centres. • Held a stall at the Edith Cowan University Open Day. • Commenced civic tours. • Delivered Showcase in Pixels. • Provided the Joondalup Library 25th birthday celebrations. 	✓

MILESTONE	COMMENT	STATUS
Q2 Deliver scheduled programs, activities and events as part of the Lifelong Learning Information Literacy program for the quarter.	<p>The following programs, activities and events were delivered in the quarter as part of the Lifelong Learning Information Literacy program:</p> <ul style="list-style-type: none"> • 264 program sessions with 2,835 attendees: <ul style="list-style-type: none"> · Discovery sessions · Brain games · Chess · Mah-jong · Tabletop games · Family history research · Conversation groups · Camera club · Knitting and crochet groups · School holiday programs · Lego club · School Connections program · Library Outreach and engagement. • Presented Student Citizenship Awards to students at 52 local primary and high schools. • Delivered the school holiday programs: Sensational Spring and Christmas Craft. • Hosted Virtual Whadjuk, an immersive virtual reality presentation relating to the early days of Aboriginal culture and the first landing in WA. • Held Artist in Residence events to support the completion of the Whitford Mural project. • Delivered the Libraries and the City Showcase at the Little Feet Festival and Music in the Park. • Provided support to students leading up to their final exams including Time Out wellness activities. 	✓

MILESTONE	COMMENT	STATUS
Q3 Deliver scheduled programs, activities and events as part of the Lifelong Learning Information Literacy program for the quarter.	<p>The following programs, activities and events were delivered in the quarter as part of the Lifelong Learning Information Literacy program:</p> <ul style="list-style-type: none"> • 268 program sessions with 3,798 attendees: <ul style="list-style-type: none"> · Discovery sessions · Brain games · Chess · Mah-jong · Tabletop games · Family history research · Conversation groups · Camera club · Knitting and crochet groups · School holiday programs · Lego club · School Connections program · Library Outreach and engagement. • Popular Discovery Sessions included: Experiences of a Fighter Pilot, Solar Battery Storage, Muscle Release and Self-Massage, Propagation and UK National Trust. • Delivered the school holiday program, Summer Fun, alongside the Summer Reading Challenge. 	✓
Q4 Deliver scheduled programs, activities and events as part of the Lifelong Learning Information Literacy program for the quarter.		

MILESTONE	COMMENT	STATUS
Lifelong Learning Digital Literacy program Programs, events and activities designed to develop community confidence and support community connectedness (eg Keystrokes, CoderDojo, Ready Tech Go).		
Q1 Deliver scheduled programs, activities and events as part of the Lifelong Learning Digital Literacy program for the quarter.	The following programs, activities and events were delivered in the quarter: <ul style="list-style-type: none"> • 87 program session, with 250 attendees: <ul style="list-style-type: none"> · CoderDojo · Ready Tech Go · Keystrokes · Online resources training. • One-on-one assistance provided for: <ul style="list-style-type: none"> · Being safe online · Mobile phone tips · Organising photos · Libraries online platforms 	✓
Q2 Deliver scheduled programs, activities and events as part of the Lifelong Learning Digital Literacy program for the quarter.	The following programs, activities and events were delivered in the quarter as part of the Lifelong Learning Digital Literacy program: <ul style="list-style-type: none"> • 72 program session, with 347 attendees: <ul style="list-style-type: none"> · CoderDojo · Ready Tech Go · Keystrokes · Online resources training 	✓
Q3 Deliver scheduled programs, activities and events as part of the Lifelong Learning Digital Literacy program for the quarter.	The following programs, activities and events were delivered in the quarter as part of the Lifelong Learning Digital Literacy program: <ul style="list-style-type: none"> • 78 program sessions, with 316 attendees: <ul style="list-style-type: none"> · CoderDojo · Ready Tech Go topics · Keystrokes · Online resources training 	✓
Q4 Deliver scheduled programs, activities and events as part of the Lifelong Learning Digital Literacy program for the quarter.		



MILESTONE	COMMENT	STATUS
Clubs in-focus professional development program		
A professional development program to assist local club volunteers to perform their roles and ensure ongoing club sustainability and success.		
Q1 Deliver the Clubs in-focus professional development program to club volunteers.	Held the final sessions for the <i>Good to Great</i> strategic planning program in July 2022. Five clubs participated in the program to develop a strategic plan.	✓
Q2		
Q3 Deliver the Clubs in-focus professional development program to club volunteers.	Delivered a grant writing workshop on 2 February 2023, which attracted 36 attendees from 19 sporting clubs.	✓
Q4		
Place Activation Strategy		
A new strategy which establishes a framework for consistent delivery and support of placemaking across the City.		
Q1 Implement scheduled actions from the Place Activation Strategy 2022 for the quarter.	No actions were implemented from the Place Activation Strategy in the quarter. An assessment of resources is currently being undertaken and it is anticipated scheduled actions will be implemented in quarter 2.	✓
Q2 Implement scheduled actions from the Place Activation Strategy 2022 for the quarter.	The following actions were implemented this quarter: <ul style="list-style-type: none"> • Town Team movement were appointed to implement the first stage of the Place Activation Plan with the creation of a Town Team. <ul style="list-style-type: none"> · The first Town Team meeting was held on 29 November 2022 with a follow-up meeting on 14 December 2022. · The first Town Team events are being planned to coincide with the Perth Festival Djoondal event during 10-12 February 2023, with other events to follow. 	✓

MILESTONE	COMMENT	STATUS
Q3 Implement scheduled actions from the Place Activation Strategy 2022 for the quarter.	<p>The key action to implement the Place Activation Strategy is to implement the scheduled actions from the Joondalup City Centre Place Activation Plan 2022 (Refer to Outcome 4.3). In that plan the following actions were implemented in the quarter:</p> <ul style="list-style-type: none"> • Perth Festival Opening pre-event series Uptopia was delivered 10–12 February 2023 in partnership with Town Teams engaged businesses and community groups with approximately 800 people in attendance. • Supported Town Teams event Open Streets festival on 25 March 2023, promoting cycle riding, e-riding, and walking and engaging local businesses and community groups. • Supported the formation of the Joondalup Town Team community group which consists of community group, resident, and business representation, who will support the implementation of the Joondalup City Centre Place Activation Plan. • Commenced scoping work for a business case to progress the Place Activation Plan projects. 	✓
Q4 Implement scheduled actions from the Place Activation Strategy 2022 for the quarter.		

Outcome 1-4 Artistic and creative

You celebrate, support and participate in art and events in your local area.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Cultural Plan A plan which provides strategic direction for the City's arts and cultural activities over a 5-year period to ensure investment is directed towards the programming and infrastructure most valued by the community.		
Q1 Implement scheduled actions from the Cultural Plan 2021–2025 for the quarter.	The following actions from the Cultural Plan 2021–2025 were implemented in the quarter: <ul style="list-style-type: none"> Drafted a consultancy scope specification for a cultural facility audit. The audit will be progressed in quarters 2 and 3. 	✓
Q2 Implement scheduled actions from the Cultural Plan 2021–2025 for the quarter.	The following actions from the Cultural Plan 2021–2025 were implemented in the quarter: <ul style="list-style-type: none"> Commenced a Cultural Facility Audit Survey with 850 arts organisations and individual artists. 	✓
Q3 Implement scheduled actions from the Cultural Plan 2021–2025 for the quarter.	The following actions from the Cultural Plan 2021–2025 were implemented in the quarter: <ul style="list-style-type: none"> Cultural Facility Audit Survey closed in January 2023. The results will be used to inform future planning for cultural facility inclusions in suitable City facility refurbishments. 	✓
Q4 Implement scheduled actions from the Cultural Plan 2021–2025 for the quarter.		

MILESTONE	COMMENT	STATUS
Public Art Masterplan and Strategy A new masterplan and strategy to define the principles and priorities for public art in the City and guide resources and funding towards relevant public art projects that enhance the City’s built environment, distinctive natural assets, significant Indigenous sites, historic locations and key destinations.		
Q1 Advertise a request for quotation for development of a new Public Art Masterplan and Strategy.	Advertising the request for quotation was delayed in this quarter as it was provided to Elected Members for feedback. The scope for consultancy will be developed in quarter 2 and a request for quotation will be advertised. The Art Developer’s Contribution Scheme was reviewed by Elected Members as part of the development of the Public Art Masterplan and Strategy in September 2022.	✓
Evaluate the quotations submitted and determine a preferred external consultant.	Quotations were not evaluated in the quarter as the request for quotation was not advertised. This will be progressed in quarter 2.	✓
Q2 Liaise with the external consultant to present the proposed objectives and themes for the draft Public Art Masterplan and Strategy 2023–2033 to the Strategic Community Reference Group for discussion and feedback.	The consultant brief has been developed and a quotation will be advertised in quarter 3. The Work Plan for the Strategic Community Reference Group will be considered by Council in quarter 3.	✓
Q3 Liaise with the external consultant to undertake community consultation to inform development of the draft Public Art Masterplan and Strategy 2023–2033.	Did not liaise with the external consultant this quarter according to the revised project schedule. Established project timeline and scope this quarter. The consultant brief and request for quotation was advertised and is open until 20 April 2023 seeking submissions from public art consultants. An external consultant will be appointed in quarter 4.	✓
Q4 Commence development of the draft Public Art Masterplan and Strategy 2023–2033.		

MILESTONE	COMMENT	STATUS
Visual arts program An annual program of visual art that provides the community with access to contemporary, quality artworks, supports local arts development, and promotes Joondalup as a vibrant cultural destination.		
Q1 Monitor for opportunities to initiate public art projects, as appropriate.	The following opportunities were delivered in the quarter: <ul style="list-style-type: none"> Advertised expressions of interest for the next commission of the City's art collection from 20 June–15 August 2022. The selection panel convened, and recommendations will be presented to the Policy Committee meeting on 31 October 2022. Partnered with The Lester Prize, with a day trip to Westfield Whitford City to view the Invitation Art Prize. This was followed by a visit to the Art Gallery of Western Australia for a guided tour of The Lester Prize portraiture exhibition. Commenced a tender process seeking respondents for a gallery space within the City. 	✓
Q2 Deliver the Invitation Art Prize exhibition.	The Invitation Art Prize exhibition was held from 9–23 October 2022 and attracted audiences of over 10,000 people. The exhibition also generated substantial online interest owing to the winner of this year's Acquisitive Prize, Emma Buswell's "chook bag": <i>The sometimes luxury handbag and other suburban fables</i> .	✓
Coordinate the delivery of a mural arts project as part of the Mural Arts Program.	Coordinated the delivery of a new mural titled <i>Heathridge</i> by Trevor Bly and Sam Bloor as part of the Mural Arts Program. This mural was commissioned and installed in the quarter at the Admiral Park Community Sporting Facility (Heathridge).	✓
Commission and display new artwork as part of the Inside-Out Billboard Project at the Joondalup Library.	Commissioned a new billboard titled <i>Satellite City</i> by Britt Mikkelson. The billboard was installed/displayed in October 2022 as part of the Inside-Out Billboard Project at the Joondalup Library.	✓
Monitor for opportunities to initiate public art projects, as appropriate.	Monitored for opportunities to initiate public art projects and commenced a percent-for-art project with Sorrento Surf Lifesaving Club.	✓
Q3 Deliver the Community Art Exhibition.	The Community Art Exhibition was installed on Sunday 26 March 2023 with 182 artists participating.	✓
Establish a gallery for hire by local arts groups.	Project has been suspended. A report was presented to the Policy Committee in October 2022. Due to prohibitive costs, the Policy Committee referred the matter back to the Chief Executive Officer for further investigation into more cost-effective sites for an art gallery space	✓
Monitor for opportunities to initiate public art projects, as appropriate.	Progressed research and scoping for the Sorrento Surf Life Saving Club percent-for-art public art project.	✓



MILESTONE	COMMENT	STATUS
<p>Q4 Deliver the Community Art Exhibition.</p> <p>Coordinate the delivery of a mural arts project as part of the Mural Arts Program.</p> <p>Commission and display new artwork as part of the Inside-Out Billboard Project at the Joondalup Library.</p> <p>Undertake a review of the visual arts program and develop the program for 2023/24.</p> <p>Monitor for opportunities to initiate public art projects, as appropriate.</p>		
<p>Cultural events program An annual program of community cultural events that build community spirit and cultural identity, and provide opportunities for community participation.</p>		
<p>Q1 Deliver scheduled program of cultural events for the quarter, including:</p> <ul style="list-style-type: none"> • Sunday Serenades 	<p>The following program of cultural events were delivered in the quarter:</p> <ul style="list-style-type: none"> • Sunday Serenades: <ul style="list-style-type: none"> · Gina Williams and Guy Ghouse — 17 July 2022, 191 tickets sold · Golden Age Girls in Concert — 21 August 2022, 246 tickets sold · Bang Bang Betty and the H-Bombs — 18 September 2022, 276 tickets sold. 	✓
<p>Q2 Deliver scheduled program of cultural events for the quarter, including:</p> <ul style="list-style-type: none"> • Little Feet Festival • Sunday Serenades • Music in the Park Concert 1. 	<p>The following program of cultural events were delivered in the quarter:</p> <ul style="list-style-type: none"> • Little Feet Festival — 23 October 2022, estimated 3,000 attendees. • Sunday Serenades: <ul style="list-style-type: none"> · Jessie Gordon, Lucky Oceans and Bill Lawrie — 23 October 2022, 213 tickets sold. · Mark Turner and Strings — 13 November 2022, 186 tickets sold. • Music in the Park Concert 1 at Penistone Park (Greenwood) — 26 November 2022, estimated 2,000 attendees. • Kambarang Concert at Penistone Park (Greenwood) — 27 November 2022, estimated 1,000 attendees. 	✓




MILESTONE	COMMENT	STATUS
Q3 Deliver scheduled program of cultural events for the quarter, including: <ul style="list-style-type: none"> • Music in the Park Concert 2 • Valentine’s Concert • Joondalup Festival • Music in the Park Concert 3. 	The following program of cultural events were delivered in the quarter: <ul style="list-style-type: none"> • Djoondal delivered in partnership with Perth Festival attracting 20,000 visitors to Yellagonga Regional Park from 10–12 February 2023. • Music in the Park Concert 2 — Mawson Park (Hillarys) on 14 January 2023, estimated 2,500 attendees. • Valentine’s Concert — ABBA Symphonic on 9 February 2023, 7,427 tickets sold generating \$247,565 (including GST) in revenue. • Music in the Park Concert 3 — Falklands Park (Kinross) on 11 March 2023, estimated 5,000 attendees. • Joondalup Festival concluded on 2 April 2023 and will be reported on in quarter 4. 	✓
Q4 Deliver scheduled program of cultural events for the quarter, including: <ul style="list-style-type: none"> • Joondalup Festival • Community Art Exhibition. Undertake a review of the cultural events program for 2022/23 and develop the program for 2023/24.		

Outcome 1-5 Cultural and diverse

You understand, value and celebrate the City's unique Aboriginal and other diverse cultures and histories.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Reconciliation Action Plan		
A new plan which will set out the City's commitment to reconciliation with Aboriginal and Torres Strait Islander peoples.		
Q1 Progress the development of the draft Reconciliation Action Plan.	Held a planning meeting with the Chair of the Reconciliation Action Plan Community Reference Group. A meeting is scheduled to take place in quarter 2.	
Q2 Progress the development of the draft Reconciliation Action Plan.	The Reconciliation Action Plan Community Reference Group meeting was held in November 2022. Commenced drafting the Reconciliation Action Plan strategy and action framework.	
Q3 Progress the development of the draft Reconciliation Action Plan.	The following actions were completed to progress the development of the draft Reconciliation Action Plan: <ul style="list-style-type: none"> Reconciliation Action Plan Community Reference Group meeting was held on 13 February 2023. Reference Group members considered and reviewed a draft Reconciliation Action Plan framework and proposed actions. A draft Reconciliation Action Plan is expected to be presented to Elected Members in quarter 1 2023/24, before being submitted to Reconciliation Australia for consideration. The City has revised the project schedule and is working towards presenting a final Reconciliation Action Plan to Council for endorsement in quarter 2 of 2023/24. 	
Q4 Present the draft Reconciliation Action Plan to Council seeking endorsement.		

MILESTONE	COMMENT	STATUS
NAIDOC Week Events and programs to mark national NAIDOC Week which celebrates and recognises the history, culture and achievements of Aboriginal and Torres Strait Islander peoples.		
Q1 Deliver the NAIDOC Week Launch event as part of the civic functions program.	Held the NAIDOC Week Launch on 4 July 2022, with 300 attendees and an overall experience rating of 67%.	✓
Deliver NAIDOC Week events as part of the cultural events program.	The following NAIDOC Week events were delivered in the quarter as part of the cultural events program, with a total of 798 attendees: <ul style="list-style-type: none"> • In Conversation — 22 attendees • BILYA KAATIJIN — 190 attendees; overall experience rating of 94% • Yarning Session with Justin Martin — 32 attendees; overall experience rating of 100% • Art activity — 25 attendees • Cultural Walk at Lake Joondalup with Justin Martin — 24 attendees; overall experience of 100% • Sunday Serenades — 131 attendees • Walk Lake Goollelal with Olman Walley — 33 attendees; overall experience rating of 100% • Wundabaa Gaay-Galgaa — 41 attendees; overall experience rating of 100%. 	✓
Q2		
Q3		
Q4		

MILESTONE	COMMENT	STATUS
Citizenship ceremonies Ceremonies the City host on behalf of the Department of Home Affairs each month (or more often) where residents who are becoming new citizens make the Australian citizenship pledge of commitment.		
Q1 Deliver scheduled citizenship ceremonies for the quarter.	Delivered 3 citizenship ceremonies in the quarter, with 222 residents becoming Australian citizens.	✓
Q2 Deliver scheduled citizenship ceremonies for the quarter.	No citizenship ceremonies were required to be delivered in the quarter. This was due to reduced numbers of people eligible to become Australian citizens. Those eligible will be included in the Australia Day Citizenship Ceremony in the next quarter.	✓
Q3 Deliver scheduled citizenship ceremonies for the quarter.	Delivered three citizenship ceremonies, including Australia Day, with 250 candidates across the three ceremonies. Due to a significant decline in the number of citizenship candidates, the Chief Executive Officer decided to transition to bimonthly ceremonies.	✓
Q4 Deliver scheduled citizenship ceremonies for the quarter.		

MILESTONE	COMMENT	STATUS
Civic functions A series of events and corporate functions we deliver throughout the year to mark important dates, significant milestones and matters of civic interest.		
Q1 Deliver civic functions as required.	Delivered the following civic functions in the quarter: <ul style="list-style-type: none"> • NAIDOC Week flag-raising event • Burns Beach Coastal Path catch-up with the Burns Beach Residents Association • Queens Jubilee tree planting event • Appreciation functions for surf clubs and conservation groups. 	✓
Q2 Deliver scheduled program of civic functions for the quarter, including: <ul style="list-style-type: none"> • Invitation Art Prize VIP Event • Remembrance Day Memorial Service 	Delivered the following civic functions in this quarter: <ul style="list-style-type: none"> • Invitation Art Prize VIP Event • Remembrance Day Memorial Service • Community end of year function • Appreciation function – Library and City volunteers. 	✓
Deliver other civic functions as required.	The following other civic functions were delivered this quarter: <ul style="list-style-type: none"> • Faith leaders round table • West Perth Football Club Congratulations Reception. 	✓
Q3 Deliver scheduled program of civic functions for the quarter, including: <ul style="list-style-type: none"> • Valentine’s Concert VIP Event • Joondalup Festival VIP Event • Community Art Exhibition VIP Event 	The following scheduled civic functions were delivered in this quarter: <ul style="list-style-type: none"> • Valentine’s Concert VIP Event • Joondalup Festival VIP Event • Community Art Exhibition VIP Event. 	✓
Deliver other civic functions as required.	The following other civic functions were delivered this quarter: <ul style="list-style-type: none"> • Warwick Senators Congratulatory function • 2 Elected Member dinners. 	✓
Q4 Deliver scheduled program of civic functions for the quarter, including: <ul style="list-style-type: none"> • ANZAC Day Dawn Service • Joondalup Dinner Deliver other civic functions as required.		

2. ENVIRONMENT

OUR GOAL

We have a beautiful natural environment which we care for and protect. We demonstrate best-practice in sustainability and environmental management. Our community is actively involved in conservation and sustainability initiatives and we share responsibility for preserving our natural assets for future generations.

YOUR OUTCOMES

2-1 Managed and protected

You value and enjoy the biodiversity in local bushland, wetland and coastal areas.

2-2 Clean and sustainable

You are supported to minimise waste and live sustainably in a clean environment.

2-3 Responsible and efficient

You benefit from a responsible and efficient use of natural resources.



2-4 Resilient and prepared

You understand and are prepared for the impacts of climate change and natural disasters.

Outcome 2-1 Managed and protected

You value and enjoy the biodiversity in local bushland, wetland and coastal areas.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Environment Plan A plan which outlines the City's commitment to conserving, enhancing and rehabilitating the City of Joondalup's natural assets to ensure the long-term protection of the environment for future generations.		
Q1 Implement scheduled actions from the Environment Plan 2014–2019 for the quarter.	The following actions from the Environment Plan 2014–2019 were implemented in the quarter: <ul style="list-style-type: none"> Delivered the Community Funding Program, which has a sustainable communities funding priority. 	✓
Commence development of a new Environment Strategy.	Commenced development of a new Environment Strategy with investigations into new key performance indicators.	✓

MILESTONE	COMMENT	STATUS
Q2 Implement scheduled actions from the Environment Plan 2014–2019 for the quarter.	The following actions from the Environment Plan 2014–2019 were implemented in the quarter: <ul style="list-style-type: none"> • Launched the Waterwise Verge Rebate Program. • Delivered a Waterwise Verge Garden workshop. 	✓
Undertake an annual review of the Environment Plan 2014–2019 for 2021/22 and present key achievements to Elected Members.	The annual review of the Environment Plan for 2021/22 was completed. Key achievements from the Environment Plan will be presented to Elected Members in the next quarter via the State of the Environment Report 2021/22.	✓
Present the proposed objectives and themes for the new Environment Strategy to the Strategic Community Reference Group for discussion and feedback.	Presented environmental challenges and opportunities to the Strategic Community Reference Group for discussion and feedback to inform the development of the new Environment Strategy on 21 November 2022.	✓
Progress development of the draft Environment Strategy.	Continued to progress the development of the new Environment Strategy, including drafting objectives and a framework for the Strategy.	✓
Q3 [milestone from previous quarter] Undertake an annual review of the Environment Plan 2014–2019 for 2021/22 and present key achievements to Elected Members.	Completed the annual review of the Environment Plan for 2021/22. Key achievements from the plan were presented to Elected Members in the State of the Environment Report 2021/22.	✓
Implement scheduled actions from the Environment Plan 2014–2019 for the quarter.	The following actions from the Environment Plan 2014–2019 were implemented in the quarter: <ul style="list-style-type: none"> • Continued the Waterwise Verge Rebate Program. • Provided funding for sustainability initiatives through the Community Funding Program. 	✓
Progress development of the draft Environment Strategy.	Continued to progress the development of the new Environment Strategy, including conducting benchmarking and background research to inform the Strategy.	✓
Q4 Implement scheduled actions from the Environment Plan 2014–2019 for the quarter.		
Present the draft Environment Strategy to Elected Members seeking endorsement for community consultation.		

MILESTONE	COMMENT	STATUS
Weed Management Plan A plan which details an integrated weed management approach which prevents, monitors and controls the spread of weeds within the City of Joondalup.		
Q1 Implement scheduled actions from the Weed Management Plan 2016 for the quarter.	The following actions from the Weed Management Plan 2016 were implemented in the quarter: <ul style="list-style-type: none"> • Commenced the City's non-chemical treatment for the control of weeds in nominated locations including the use of steam and hot water control. • Participated in the Local Government Herbicide Use and Integrated Weed Management Working Group and involvement in their local government weed management promotional video. • Promoted the Spring has Sprung weed management campaign to encourage residents to control weeds on private property and remove weeds before they seed and spread. 	✓
Undertake community consultation on the draft Weed Management Plan 2022–2032.	Community consultation on the draft Weed Management Plan is scheduled to commence in quarter 2 following Council endorsement of the draft plan.	✓
Q2 Implement scheduled actions from the Weed Management Plan 2016 for the quarter.	The following actions from the Weed Management Plan 2016 were implemented in the quarter: <ul style="list-style-type: none"> • Continued the City's non-chemical treatment for the control of weeds in nominated locations, including the use of steam and hot water control. 	✓
Undertake an annual review of the Weed Management Plan 2016 for 2021/22 and present key achievements to Elected Members	The annual review of the Weed Management Plan 2016 was completed for 2021/22. Key achievements from the Weed Management Plan will be presented to Elected Members in the next quarter via the State of the Environment Report 2021/22.	✓
Present the draft Weed Management Plan 2022–2032 to Council seeking endorsement.	Presented the draft Weed Management Plan 2022–2032 to Council on 15 November 2022 seeking endorsement to conduct community consultation. Community consultation was conducted on the draft Plan from 24 November–14 December 2022.	✓
Commence implementation of the Weed Management Plan 2022–2032.	The draft Weed Management Plan will be presented to Council seeking endorsement to finalise the Plan in the next quarter.	✓

MILESTONE	COMMENT	STATUS
Q3 [milestone from previous quarter] Undertake an annual review of the Weed Management Plan 2016 for 2021/22 and present key achievements to Elected Members	Completed the annual review of the Weed Management Plan 2016 for 2021/22. Key achievements from the Weed Management Plan were presented to Elected Members via the State of the Environment Report 2021/22.	✓
[milestone from previous quarter] Present the draft Weed Management Plan 2022–2032 to Council seeking endorsement	The Weed Management Plan 2023-2033 was presented to Council and endorsed on 28 March 2023 (CJ040-03/23 refers).	✓
[milestone from previous quarter] Commence implementation of the Weed Management Plan 2022–2032.	The implementation of the Weed Management Plan 2023–2033 will commence in quarter 4.	✓
Implement scheduled actions from the Weed Management Plan 2022–2032 for the quarter.	The implementation of scheduled actions from the Weed Management Plan 2023–2033 will commence in quarter 4.	✓
Q4 Implement scheduled actions from the Weed Management Plan 2022–2032 for the quarter.		
Natural area management plans		
A set of plans for protecting and enhancing biodiversity values across a number of sites, including Central Park, Craigie Bushland, Hepburn Heights Conservation Area, Hillarys–Kallaroo Foreshore Reserve, Lilburne Park, Marmion Foreshore Reserve, Mullaloo Foreshore Reserve, Ocean Reef Foreshore Reserve, Shepherds Bush Reserve, Sorrento Foreshore Reserve, and Warwick Open Space Bushland.		
Q1 Implement scheduled actions from the natural area management plans for the quarter.	The following ongoing actions were delivered in the quarter: <ul style="list-style-type: none"> Completed selective herbicide control of introduced grassy weeds, with 120 hectares of grass weeds sprayed. Commenced work on firebreak maintenance, including breaks being brush cut and herbicide applied. Applied herbicide to bulbous weeds in a number of reserves, which will continue in quarter 2. 	✓
Commence preparation of ecological surveys in Mullaloo Foreshore Reserve and Lilburne Park to inform updates to the natural area management plans.	Conducted flora surveys and vegetation condition assessments in Lilburne Park (Duncaig) and Mullaloo Foreshore Reserve (Mullaloo).	✓
Progress development of the draft Iluka–Burns Beach Foreshore Reserve Management Plan.	Drafted the Iluka–Burns Beach Foreshore Reserve Management Plan, to be progressed in quarter 2 or quarter 3.	✓

MILESTONE	COMMENT	STATUS
Q2 Implement scheduled actions from the natural area management plans for the quarter.	<p>The following ongoing actions were delivered in the quarter:</p> <ul style="list-style-type: none"> • Undertook all bushland firebreaks required by regulation. • Brush-cut and/or treated broadleaf and bulbous weeds that add to bushfire fuel loads. • Undertook bushland fence maintenance. 	✓
Progress preparation of ecological surveys in Mullaloo Foreshore Reserve and Lilburne Park to inform updates to the Natural Area Management Plans.	Provided oversight to the consultant preparing reports on ecological surveys at Mullaloo Foreshore Reserve (Mullaloo) and Lilburne Park (Duncraig).	✓
Progress development of the draft Iluka–Burns Beach Foreshore Reserve Management Plan.	Progressed development of the Iluka-Burns Beach Foreshore Reserve Management Plan which will be presented to Council seeking endorsement for community consultation in quarter 4.	✓
Undertake an annual review of the Natural Area Management Plans for 2021/22 and present key achievements to Elected Members.	Completed the annual review of Natural Area Management Plans for 2021/22. Key achievements from Natural Area Management Plans will be presented to Elected Members in the next quarter via the State of the Environment Report 2021/22.	✓
Q3 [milestone from previous quarter] Undertake an annual review of the Natural Area Management Plans for 2021/22 and present key achievements to Elected Members.	Completed the annual review of Natural Area Management Plans for 2021/22. Key achievements from Natural Area Management Plans were presented to Elected Members in the State of the Environment Report 2021/22.	✓
Implement scheduled actions from the natural area management plans for the quarter.	<p>The following ongoing actions were delivered in the quarter:</p> <ul style="list-style-type: none"> • Undertook bushland fence maintenance. • Delivered scheduled routine maintenance of the City’s natural areas. • Carried-out propagation of local provenance plants ready for winter revegetation season. • Conducted bushland and wetland edge sprays to reduce grass weed impacts on these natural areas. 	✓
Progress preparation of ecological surveys in Mullaloo Foreshore Reserve and Lilburne Park to inform updates to the Natural Area Management Plans.	Finalised the ecological surveys for Mullaloo Foreshore Reserve (Mullaloo) and Lilburne Park (Duncraig).	✓
Progress development of the draft Iluka–Burns Beach Foreshore Reserve Management Plan.	Progressed development of the Iluka-Burns Beach Foreshore Reserve Management Plan which will be presented to Council seeking endorsement for community consultation in quarter 4.	✓



MILESTONE	COMMENT	STATUS
Q4 Implement scheduled actions from the natural area management plans for the quarter. Present the draft Iluka–Burns Beach Foreshore Reserve Management Plan to Elected Members seeking endorsement for community consultation.		
Yellagonga Integrated Catchment Management Plan A joint plan with the City of Wanneroo which provides a holistic and long-term strategic framework to improve catchment health and protect the diverse values of Yellagonga Regional Park.		
Q1 Implement scheduled actions from the Yellagonga Integrated Catchment Management Plan for 2021–2026.	The following actions from the Yellagonga Integrated Catchment Management Plan for 2021–2026 were implemented in the quarter: <ul style="list-style-type: none"> • Conducted water quality monitoring in Yellagonga Regional Park by Edith Cowan University. • Commenced the Saving our Snake-necked Turtles project in partnership with the WA Department of Biodiversity, Conservation and Attractions and the City of Wanneroo. • Commenced the annual review of the Yellagonga Integrated Catchment Management Plan. 	✓
Q2 Implement scheduled actions from the Yellagonga Integrated Catchment Management Plan for 2021–2026.	The following actions from the Yellagonga Integrated Catchment Management Plan for 2021–2026 were implemented in the quarter: <ul style="list-style-type: none"> • Continued the Saving our Snake-necked Turtles project in partnership with the Department of Biodiversity, Conservation and Attractions and the City of Wanneroo. • Continued water quality monitoring in Yellagonga Regional Park (Edgewater) by Edith Cowan University, in collaboration with the City of Wanneroo. 	✓
Undertake an annual review of the Yellagonga Integrated Catchment Management Plan for 2021–2026, in partnership with the City of Wanneroo, and present key achievements to Elected Members.	Completed the annual review of the Yellagonga Integrated Catchment Management Plan 2021–2026. Key achievements from the Plan will be presented to Elected Members in the next quarter via the State of the Environment Report 2021/22.	✓

MILESTONE	COMMENT	STATUS
Q3 [milestone from previous quarter] Undertake an annual review of the Yellagonga Integrated Catchment Management Plan for 2021–2026, in partnership with the City of Wanneroo, and present key achievements to Elected Members.	Completed the annual review of the Yellagonga Integrated Catchment Management Plan 2021–2026. Key achievements from the Plan were presented to Elected Members via the State of the Environment Report 2021/22.	✓
Implement scheduled actions from the Yellagonga Integrated Catchment Management Plan for 2021–2026.	The following actions from the Yellagonga Integrated Catchment Management Plan for 2021–2026 were implemented in the quarter: <ul style="list-style-type: none"> • Continued the Saving our Snake-necked Turtles project in partnership with the Department of Biodiversity, Conservation and Attractions and the City of Wanneroo. • Continued water quality monitoring in Yellagonga Regional Park by Edith Cowan University, in collaboration with the City of Wanneroo. • Implemented a Celebrate Yellagonga Day community education event to promote the biodiversity values of Yellagonga Regional Park on 19 March 2023. • Provided environmental advice for the development of Perth Festival’s Djoondal event which took place from 10–12 February in Yellagonga Regional Park. 	✓
Q4 Implement scheduled actions from the Yellagonga Integrated Catchment Management Plan for 2021–2026.		

Outcome 2-2 Clean and sustainable

You are supported to minimise waste and live sustainably in a clean environment.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Waste Management Plan [milestones removed — CJ186-1/22 refers]		
Bulk hard waste review Review of current bulk waste service delivery and consideration of options.		
Q1 Present the outcomes of the bulk hard waste review to Elected Members seeking feedback.	The bulk hard waste review was presented to Elected Members in quarter 4 of 2021/22 and to Council in quarter 1 of 2022/23 (CJ131-08/22 refers).	✓
Q2		
Q3		
Q4		
Community waste education A program of activities and events the City supports to educate community members to reduce their waste to landfill, reduce waste contamination and influence behaviour change.		
Q1 Deliver scheduled activities and events as part of the waste education program for the quarter.	The following activities and events were delivered in the quarter: <ul style="list-style-type: none"> • Beach clean-up at Sorrento Beach • Provided a waste education stand at the Little Feet Festival, Kambarang Festival and Waterwise verge workshop • Delivered 6 school sessions, 10 classes 'rubbish to resource' by an external consultant • Posted 12 social media items on waste education • Design a bin sticker completed in quarter and stickers placed on bins. 	✓



MILESTONE	COMMENT	STATUS
Q2 Deliver scheduled activities and events as part of the waste education program for the quarter.	<p>The following activities and events were delivered in the quarter:</p> <ul style="list-style-type: none"> • Sustainability eNewsletter distributed • Launched containers for change bins at City events • Collaborated on a program for the collection and disposal of mobile phones with the Hello Initiative team • Designed and ran an educative Waste Quiz with 186 participants. • Launched the Sustainable Christmas campaign • Produced e-Waste and Hazardous Household Waste communications material to inform residents of how and where to dispose of waste. 	✓
Q3 Deliver scheduled activities and events as part of the waste education program for the quarter.	<p>The following activities and events were delivered in the quarter:</p> <ul style="list-style-type: none"> • “What goes where – into which bin” education activity at the January 2023 Music in the Park concert. • “Reducing Waste at home” education activity at the March 2023 Music in the Park concert. • Bin tagging program from 27 February – 21 April 2023. • Clean Up Australia Day activities 5 March 2023 and 10 March 2023 (staff and community groups). • Keep Australia Beautiful (WA) professional development session for teachers from local schools on 7 March 2023. • Wonderful World of Worms event at Celebrate Yellagonga Day on 19 March 2023 • 6 social media posts. • Articles in the Sustainability, Clubs in Focus and School Connections eNewsletters. • 18 Veolia waste education sessions at 3 schools. 	✓
Q4 Deliver scheduled activities and events as part of the waste education program for the quarter.		

MILESTONE	COMMENT	STATUS
Environmental education program A program that delivers a range of environmental education initiatives for residents, schools, businesses and the broader community. The program encourages sustainability related to biodiversity, waste, water, transport and climate change.		
Q1 Deliver scheduled activities and events as part of the environmental education program for the quarter.	The following activities and events were delivered in the quarter: <ul style="list-style-type: none"> • Finalised the Environmental Education Program schedule for 2022/23. • Commenced planning for the delivery of a Waterwise Verge Rebate Program. 	✓
Q2 Deliver scheduled activities and events as part of the environmental education program for the quarter.	The following activities and events were delivered in the quarter: <ul style="list-style-type: none"> • Delivered a Waterwise Verge Garden workshop. • Launched the Waterwise Verge Rebate Program. 	✓
Q3 Deliver scheduled activities and events as part of the environmental education program for the quarter.	The following activities and events were delivered in the quarter: <ul style="list-style-type: none"> • Delivered a Solar Battery Storage workshop with over 100 participants. • Continued the Waterwise Verge Rebate Program. • Delivered a Great Cocky Count workshop with 30 participants. 	✓
Q4 Deliver scheduled activities and events as part of the environmental education program for the quarter.		

Outcome 2-3 Responsible and efficient

You benefit from a responsible and efficient use of natural resources.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
City Water Plan 2016–2021 A plan that guides the sustainable management of the City's water practices and provides strategic direction for the delivery of water conservation and water quality improvement initiatives within the City over a five-year period.		
Q1 Implement scheduled actions from the City Water Plan 2016–2021 for the quarter.	The following actions from the City Water Plan 2016–2021 were implemented in the quarter: <ul style="list-style-type: none"> Engaged an external consultant to report on the City's environmental performance. 	✓
Q2 Implement scheduled actions from the City Water Plan 2016–2021 for the quarter.	The following actions from the City Water Plan 2016–2021 were implemented in the quarter: <ul style="list-style-type: none"> Provided a presentation at the Waterwise Forum hosted by the Water Corporation and the Department of Water and Environmental Regulation regarding the City's Central Smart Irrigation Control System. Received an Environmental Leadership and Sustainability award from the Local Government Professionals WA. 	✓
Q3 Implement scheduled actions from the City Water Plan 2016–2021 for the quarter.	The following actions from the City Water Plan 2016–2021 were implemented in the quarter: <ul style="list-style-type: none"> Nominated and received re-endorsement as a Gold Waterwise Council from the Department of Water and Environmental Regulation and Water Corporation. 	✓



MILESTONE	COMMENT	STATUS
Q4 Commence a review of the City Water Plan 2016–2021 in alignment with the draft Environment Strategy under the Waterwise Council Program.		
Waterwise Council Program A program run jointly by the WA Department of Water and Environmental Regulation and Water Corporation to support local governments to improve water efficiency and help create waterwise communities.		
Q1 Implement planned initiatives and actions as part of the Waterwise Council Program for the quarter.	Promoted the City’s smart control irrigation system through an Irrigation Australia publication and as a case study on the Water Corporation’s website.	✓
Submit application to the WA Department of Water and Environmental Regulation and Water Corporation seeking re-accreditation under the Waterwise Council Program.	An application to the WA Department of Water and Environmental Regulation and the Water Corporation was not submitted in the quarter. This will be submitted in quarter 2.	✓
Q2 Implement planned initiatives and actions as part of the Waterwise Council Program for the quarter.	Launched the Waterwise Verge Rebate Program which is eligible for Waterwise Greening Scheme funding from the Water Corporation.	✓
[milestone from previous quarter] Submit application to the WA Department of Water and Environmental Regulation and Water Corporation seeking re-accreditation under the Waterwise Council Program.	An application was submitted to the WA Department of Water and Environmental Regulation seeking re-accreditation under the Waterwise Council Program.	✓
Q3 Implement planned initiatives and actions as part of the Waterwise Council Program for the quarter.	The following initiatives were implemented as part of the Waterwise Council Program for the quarter: <ul style="list-style-type: none"> • The City was re-endorsed as Gold Waterwise Council under the Waterwise Council Program. • Continued the Waterwise Verge Rebate Program which is eligible for Waterwise Greening Scheme funding from the Water Corporation. 	✓
Q4 Implement planned initiatives and actions as part of the Waterwise Council Program for the quarter.		

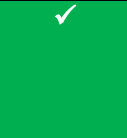

MILESTONE	COMMENT	STATUS
Corporate waste reduction		
Activities and initiatives to reduce the amount of corporate waste the City generates.		
Q1		
Q2	Undertake a review of the City's corporate waste and implement reduction and recovery targets.	A review of the City's corporate waste was not undertaken in the quarter due to resourcing constraints. The review will be undertaken in quarter 4.
Q3		
Q4		
Environmental performance reporting		
A program of monitoring and reporting to record the City's corporate consumption of water, energy and greenhouse gas emissions.		
Q1	Collate and review environmental performance data for 2021/22 and use to inform improvements in workforce practices.	Collated and reviewed the environmental performance data for 2021/22 for use in the Annual Report and State of the Environment Report.
Q2	Collate and review environmental performance data for 2021/22 and use to inform improvements in workforce practices.	Collated and reviewed environmental performance data for 2021/22 for use in the State of the Environment Report.
Q3	Collate and review environmental performance data for 2021/22 and use to inform improvements in workforce practices.	Collated and reviewed environmental performance data for 2021/22 for use in the State of the Environment Report and to inform improvements in workforce practices.
Q4	Collate and review environmental performance data for 2021/22 and use to inform improvements in workforce practices.	

Outcome 2-4 Resilient and prepared

You understand and are prepared for the impacts of climate change and natural disasters.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Climate Change Strategy A strategy which guides the City's planning for the future impacts of climate change across a range of areas relevant to local government, including infrastructure, health services, water management, emergency management, and the natural environment.		
Q1 Implement scheduled actions from the Climate Change Strategy 2014–2019.	The following actions from the Climate Change Strategy 2014–2019 were implemented in the quarter: <ul style="list-style-type: none"> Confirmed the Power Purchase Agreement for the purchase of renewable energy. 	
Present the draft Climate Change Plan 2022–2032 to Elected Members seeking endorsement for community consultation.	The draft Climate Change Plan was not presented to Elected Members in the quarter. Development of the plan has commenced and will continue in quarter 2. It is anticipated the draft plan will be provided to Elected Members seeking endorsement for community consultation in quarter 3.	

MILESTONE	COMMENT	STATUS
Q2 Implement scheduled actions from the Climate Change Strategy 2014–2019.	<p>The following actions from the Climate Change Strategy 2014-2019 were implemented in the quarter:</p> <ul style="list-style-type: none"> • Completed improvements to the City’s corporate emissions data using an environmental performance monitoring system. • Converted 30 public accessway lights to energy efficient LED lighting which were also incorporated into the City’s wireless control system to allow for increased efficiencies. 	✓
Undertake an annual review of the Climate Change Strategy 2014–2019 for 2021/22 and present key achievements to Elected Members.	The annual review of the Climate Change Strategy 2014–2109 has been completed. Key achievements from the Strategy will be presented to Elected Members in the next quarter via the State of the Environment Report 2021/22.	✓
Undertake community consultation on the draft Climate Change Plan 2022–2032.	Community consultation on the draft Climate Change Plan 2022–2032 was not conducted in the quarter. Development of the Plan will continue in quarter 3. It is anticipated that the draft Plan will be provided to Elected Members seeking endorsement for community consultation in quarter 3	✓
Present the draft Climate Change Plan 2022–2032 to Council seeking endorsement.	The draft Climate Change Plan 2022–2032 was not presented to Elected Members in the quarter. Development of the Plan will continue in quarter 3. It is anticipated that the draft Plan will be provided to Elected Members seeking endorsement for community consultation in quarter 3.	✓
Commence implementation of the Climate Change Plan 2022–2032.	Implementation of the draft Climate Change Plan 2022-2032 did not commence in the quarter. Development of the Plan will continue in quarter 3. It is anticipated that the draft Plan will be provided to Elected Members seeking endorsement for community consultation in quarter 3.	✓

MILESTONE	COMMENT	STATUS
Q3 [milestone from previous quarter] Undertake an annual review of the Climate Change Strategy 2014–2019 for 2021/22 and present key achievements to Elected Members.	The annual review of the Climate Change Strategy 2014–2109 has been completed. Key achievements from the Strategy were presented to Elected Members via the State of the Environment Report 2021/22.	✓
[milestone from previous quarter] Undertake community consultation on the draft Climate Change Plan 2022–2032.	Community consultation on the draft Climate Change Plan 2022–2032 was not conducted in the quarter. It is anticipated that consultation will be undertaken in quarter 1 2023/24 following Council endorsement of the draft plan.	✓
[milestone from previous quarter] Present the draft Climate Change Plan 2022–2032 to Council seeking endorsement.	The draft Climate Change Plan 2022-2032 will be presented to Council in quarter 4.	✓
[milestone from previous quarter] Commence implementation of the Climate Change Plan 2022–2032.	Implementation of the Climate Change Plan 2022-2032 will commence following endorsement of the final plan by Council.	✓
Implement scheduled actions from the Climate Change Plan 2022–2032.	Implementation of the Climate Change Plan 2022-2032 will commence following endorsement of the final plan by Council.	✓
Q4 Implement scheduled actions from the Climate Change Plan 2022–2032.		

MILESTONE	COMMENT	STATUS
Bushfire Risk Management Plan A plan which guides the City in providing a coordinated and efficient approach to the identification, assessment and treatment of assets exposed to bushfire-related risk within the City of Joondalup.		
Q1 Implement scheduled actions from the Bushfire Risk Management Plan 2018–2023.	The following actions were implemented in the quarter: <ul style="list-style-type: none"> • Submitted a funding application for the Department of Fire and Emergency Services Mitigation Activity Fund Grants Program 2022/23 Round 2. • Completed hazard reduction burns by The Montessori School (Kingsley) and Pinnaroo Valley Memorial Park (Padbury). • Issued a Section 33 Notice to the Water Corporation for bushfire hazard reduction works to further protect the Beenyup wastewater treatment process bio-gas methane storage tank. • Conducted ongoing post-fire weed spraying within the three reserves that had unplanned bushfires — Warwick Open Space (Warwick), Shepherds Bush Reserve (Kingsley), and Alfreton Park (Dun Craig). • Continued liaison with the Department of Fire and Emergency Services regarding firebreak improvements, fuel reduction works, and increasing the number of hazard reduction grass tree burns within City managed reserves. • Updated the Department of Fire and Emergency Services Bushfire Risk Management System regarding treatments completed and planned tenure blind. • Developed the City’s 2022/23 internal bushfire mitigation schedule. • Reviewed and updated all relevant documents ready for the bushfire season (notices, correspondence, brochure, website) for the Community Safety — Field Services team to progress. 	✓

MILESTONE	COMMENT	STATUS
Q2 Implement scheduled actions from the Bushfire Risk Management Plan 2018–2023.	The following actions from the Bushfire Risk Management Plan 2018–2023 were implemented in the quarter: <ul style="list-style-type: none"> Continued ongoing post-fire weed spraying within the three reserves that had unplanned bushfires: Warwick Open Space (Warwick), Shepherds Bush Reserve (Kingsley), and Alfreton Park (Duncraig). Received confirmation that the funding application for the Department of Fire and Emergency Services Mitigation Activity Fund Grants Program 2022/23 Round 2 had been successful. 	✓
Undertake an annual review of the Bushfire Risk Management Plan 2018–2023 and present key achievements to Elected Members.	The review of the Bushfire Risk Management Plan 2018–2023 will occur once the assessment of the annual review process for the Bushfire Risk Management Plan 2018–2023 for 2021/22 will be presented to Elected Members in the next quarter via the State of the Environment Report 2021/22.	✓
Q3 [milestone from previous quarter] Undertake an annual review of the Bushfire Risk Management Plan 2018–2023 and present key achievements to Elected Members.	Key achievements of the Bushfire Risk Management Plan 2018–2023 for 2021/22 were presented to Elected Members via the State of the Environment Report 2021/22.	✓
Implement scheduled actions from the Bushfire Risk Management Plan 2018–2023.	The following actions from the Bushfire Risk Management Plan 2018–2023 were implemented in the quarter: <ul style="list-style-type: none"> Completed manual fuel load reduction within 11 bushland reserves (5 externally funded by the Department of Fire and Emergency Services). 	✓
Q4 Implement scheduled actions from the Bushfire Risk Management Plan 2018–2023.		

MILESTONE	COMMENT	STATUS
Coastal Infrastructure Adaptation Plan A plan which guides the City’s response to the future impacts of climate change along the coastline. The plan aims to ensure the City is adequately prepared to adapt to current and future coastal hazards, and to ensure the risk to City of Joondalup infrastructure and assets is minimised.		
Q1 Implement scheduled actions from the Coastal Infrastructure Adaptation Plan 2018–2026.	The following actions from the Coastal Infrastructure Adaptation Plan 2018–2026 were implemented in the quarter: <ul style="list-style-type: none"> • Obtained funding and engaged contractors for the Sand Bypassing Program and Coastal Monitoring Program. 	✓
Q2 Implement scheduled actions from the Coastal Infrastructure Adaptation Plan 2018–2026.	The following actions from the Coastal Infrastructure Adaptation Plan 2018–2026 were implemented in the quarter: <ul style="list-style-type: none"> • Received notification of successfully obtaining a Coastal and Estuarine Risk Mitigation Program grant of \$943,697 for a Coastal Risk Adaptation Program to maintain high and medium priority groynes and sea walls. • Moved 9,926 cubic metres of sand from Sorrento Beach to Hillarys Beach in October and November 2022 to address the recession identified at Hillarys Beach Park and Pinnaroo Point. • Implemented the Coastal Monitoring Program, including shoreline mapping and photographic monitoring in October 2022. 	✓
Q3 Implement scheduled actions from the Coastal Infrastructure Adaptation Plan 2018–2026.	The following actions from the Coastal Infrastructure Adaptation Plan 2018–2026 were implemented in the quarter: <ul style="list-style-type: none"> • Engaged consultant to undertake visual condition inspection and revaluation of the City’s marine and estuarine infrastructure, which includes coastal protection assets. • Implemented the Coastal Monitoring Program, including photographic monitoring in March 2023. 	✓
Q4 Implement scheduled actions from the Coastal Infrastructure Adaptation Plan 2018–2026.		

MILESTONE	COMMENT	STATUS
Coastal Hazard Risk Management and Adaptation Plan A plan developed under State Planning Policy 2.6 which identifies areas and assets that could potentially be impacted by coastal erosion and inundation hazards due to storm events and projected sea level rise. The plan provides recommendations and actions for how the City can respond and adapt to these hazards.		
Q1 Undertake community consultation on the draft Coastal Hazard Risk Management and Adaptation Plan.	Community consultation on the draft Coastal Hazard Risk Management and Adaptation Plan was not undertaken in the quarter as the draft plan has not been completed. Development will progress in quarter 3 and it is anticipated that the draft plan will be presented to Elected Members seeking endorsement for community consultation in quarter 3.	✓
Q2 Present the draft Coastal Hazard Risk Management and Adaptation Plan to Council seeking endorsement.	A draft Coastal Hazard Risk Management and Adaptation Plan was not presented to Council in the quarter as the draft plan has not been completed. Development will progress in quarter 3 and it is anticipated that the draft plan will be presented to Elected Members seeking endorsement for community consultation in quarter 3.	✓
Commence implementation of the Coastal Hazard Risk Management and Adaptation Plan.	Implementation of the Coastal Hazard Risk Management and Adaptation Plan did not commence in the quarter as the draft plan has not been completed or endorsed by Council. Development will progress in quarter 3 and it is anticipated that the draft plan will be presented to Elected Members seeking endorsement for community consultation in quarter 3.	✓
Q3 [milestone from previous quarter] Present the draft Coastal Hazard Risk Management and Adaptation Plan to Council seeking endorsement.	The draft Coastal hazard Risk Management and Adaptation Plan will be presented to Elected Members seeking endorsement for community consultation in quarter 4.	✓
[milestone from previous quarter] Commence implementation of the Coastal Hazard Risk Management and Adaptation Plan.	Implementation of the Coastal Hazard Risk Management and Adaptation Plan will commence following endorsement of the final plan by Council.	✓
Implement scheduled actions from the Coastal Hazard Risk Management and Adaptation Plan.	Implementation of the Coastal Hazard Risk Management and Adaptation Plan will commence following endorsement of the final plan by Council.	✓
Q4 Implement scheduled actions from the Coastal Hazard Risk Management and Adaptation Plan.		

3. PLACE

OUR GOAL

We have well-planned and attractive suburbs and streetscapes, supported by a range of integrated transport options. Our urban landscapes are connected, useable and accessible. A high standard of liveability is enjoyed by our community who can access quality facilities and public open spaces.

YOUR OUTCOMES

3-1 Connected and convenient

You have access to a range of interconnected transport options.

3-2 Well-planned and adaptable

You enjoy well-designed, quality buildings and have access to diverse housing options in your neighbourhood.

3-3 Attractive and leafy

You have access to quality public open spaces and enjoy appealing streetscapes.



3-4 Functional and accessible




You have access to quality community facilities that are functional and adaptable.

Outcome 3-1 Connected and convenient

You have access to a range of interconnected transport options.




Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Integrated Transport Strategy A new strategy to guide multi-modal transport planning and inform strategic policy, advocacy and infrastructure decisions in the City over the next 20–30 years.		
Q1 Progress development of a draft Integrated Transport Strategy 2022–2032.	Completed the technical working document for the Integrated Transport Strategy and commenced development of the consolidated public document.	
Q2 Finalise development of a draft Integrated Transport Strategy 2022–2032.	Development of the draft Integrated Transport Strategy that consolidates the advice and recommendations from the consultant is being reviewed.	
Q3 Present the draft Integrated Transport Strategy 2022–2032 to Elected Members seeking feedback.	<ul style="list-style-type: none"> The draft Integrated Transport Strategy was not presented to Elected Members for feedback this quarter. Continued the development of the draft Integrated Transport Strategy that consolidates the advice and recommendations from the consultant. 	
Q4 Present the draft Integrated Transport Strategy 2022–2032 to Council seeking endorsement.		

MILESTONE	COMMENT	STATUS
Bike Plan A plan which provides the long-term vision, strategic framework and projects we will implement to make bike riding a part of everyday life and move us towards becoming a bike-friendly city.		
Q1 Implement scheduled actions from the Bike Plan 2016–2021 for the quarter.	The following actions from the Bike Plan 2016–2021 were implemented in the quarter: <ul style="list-style-type: none"> • Commenced liaison with the Public Transport Authority regarding potential funding for station access improvements for cyclists. • Progressed the design of the coastal bike pathway as part of the State Government’s election commitment. • Progressed the design of the Joondalup Drive shared pathway between Treetop Avenue and Wedgewood Drive (Edgewater). 	✓
Undertake a review of the Bike Plan 2016–2021.	Commenced a review of the Bike Plan which is scheduled to be completed in quarter 2.	✓
Commence development of a new Bike Plan 2022–2032.	The development of a new Bike Plan commenced, with the development to be aligned with the outcomes and positions that will be adopted as part of the Integrated Transport Strategy.	✓
Q2 Implement scheduled actions from the Bike Plan 2016–2021 for the quarter.	The following scheduled actions from the Bike Plan 2016–2021 were implemented in the quarter: <ul style="list-style-type: none"> • Liaised with the Department of Transport for WA Bike Network co-funded pathway infrastructure projects: <ul style="list-style-type: none"> · Hillarys to Burns Beach coastal shared pathway upgrade · Eddystone Avenue (Craigie) shared pathway upgrade · A future Whitfords Avenue (Kingsley) shared pathway upgrade. • Commenced design of several shared pathways in preparation for future construction, including the Hillarys cycle network expansion. • Received monthly bike count data for seven sites on City shared pathways. 	✓
Progress development of the draft Bike Plan 2022–2032.	Progressed the development phase of the draft Bike Plan 2022–2032 in line with the Integrated Transport Strategy outcomes and positions.	✓

MILESTONE	COMMENT	STATUS
Q3 Implement scheduled actions from the Bike Plan 2016–2021 for the quarter.	<p>The following scheduled actions from the Bike Plan 2016-2021 were implemented in the quarter:</p> <ul style="list-style-type: none"> • Liaised with the Department of Transport for WA Bike Network co-funded pathway infrastructure projects: <ul style="list-style-type: none"> · Hillarys to Burns Beach coastal shared pathway upgrade · Eddystone Avenue (Craigie) shared pathway upgrade · A future Whitfords Avenue (Kingsley) shared pathway upgrade. • Commenced design of several shared pathways in preparation for future construction, including the Hillarys cycle network expansion. • Received monthly bike count data for seven sites on City shared pathways. 	✓
Present the draft Bike Plan 2022–2032 to Elected Members seeking feedback.	The development of the new Bike Plan has been delayed until the finalisation of the Integrated Transport Strategy. The Integrated Transport Strategy will provide high level guidance on modes of transport including cycling and related infrastructure. Following adoption of the Integrated Transport Strategy a new Bike Plan will be progressed.	✓
Q4 Implement scheduled actions from the Bike Plan 2016–2021 for the quarter. Present the draft Bike Plan 2022–2032 to Council seeking endorsement.		



MILESTONE	COMMENT	STATUS
Outdoor Youth Recreation Strategy		
A strategy that guides the future provision of facilities for outdoor youth recreation within the City of Joondalup.		
Q1 Implement scheduled actions from the Outdoor Youth Recreation Strategy 2021 for the quarter.	Work continued on the preparation of a business case for a skate park at the Woodvale trotting track and a business case for urban bike trails.	
Q2 Implement scheduled actions from the Outdoor Youth Recreation Strategy 2021 for the quarter.	The following scheduled actions from the Outdoor Youth Recreation Strategy 2021 were implemented this quarter: <ul style="list-style-type: none"> • Presented preliminary business case for a skate facility at the Woodvale trotting track to Council at the 13 December 2022 Council meeting (CJ199-12/22 refers). Council determined to progress further investigations into an incidental skate facility at Chichester Park, Woodvale. • Completed upgrade projects at BMX tracks at Galston Park (Duncraig), Candlewood Park (Joondalup), and Menteith Park (Kinross). • Commenced design works for BMX track upgrades at Quarry Ramble Park (Edgewater). 	
Q3 Implement scheduled actions from the Outdoor Youth Recreation Strategy 2021 for the quarter.	The following scheduled actions from the Outdoor Youth Recreation Strategy 2021 were implemented this quarter: <ul style="list-style-type: none"> • Finalised design and appointed a contractor to undertake BMX track upgrades at Quarry Ramble Park (Edgewater). • Prepared request for quotation documentation for a consultant to undertake technical analyses, surveying and concept design work for a skate park facility at Percy Doyle Reserve (Duncraig). 	
Q4 Implement scheduled actions from the Outdoor Youth Recreation Strategy 2021 for the quarter.		

MILESTONE	COMMENT	STATUS
Integrated parking management system		
A new centralised system to manage all parking-related activities, including the replacement of current parking ticket machines, incorporating pay-by-phone/plate technology, and providing an enhanced electronic system to manage parking permits.		
Q1 Advertise the tender for a new parking management system.	The tender for a new parking management system was not advertised in the quarter. The tender specification has been prepared and is scheduled to be advertised in quarter 2.	✓
Q2 Receive the tenders submitted for the new parking management system.	The tender for a new parking management system was not advertised in the quarter. The tender specification has been prepared and a briefing for key stakeholders is being prepared for quarter 3 prior to advertising.	✓
Q3 [milestone from previous quarter] Receive the tenders submitted for the new parking management system.	The tender for a new parking management system was not advertised in the quarter. The tender specification has been prepared and a briefing for key stakeholders is being scheduled prior to advertising.	✓
Evaluate the tenders submitted for the new parking management system.	The tender for a new parking management system was not advertised in the quarter.	✓
Q4 Determine the preferred supplier for the new parking management system from the tenders submitted.		
Commence implementation of the new parking management system.		
Road safety education		
A program of activities and events the City supports to raise awareness about road safety issues and promote road safety messages.		
Q1 Deliver scheduled activities and events as part of the road safety education program for the quarter.	The following activities were delivered in the quarter: <ul style="list-style-type: none"> Received a road safety grant in the quarter that will be used as bike vouchers at the Little Feet Festival in quarter 2. 	✓
Q2 Deliver scheduled activities and events as part of the road safety education program for the quarter.	The following scheduled activity was delivered as part of the road safety education program in the quarter: <ul style="list-style-type: none"> Conducted a competition at the Kambarang Concert where entrants were required to complete a road safety quiz and make a pledge to bike safety to enter the draw to win a bike voucher. 	✓
Q3 Deliver scheduled activities and events as part of the road safety education program for the quarter.	The City has been successful in obtaining 50% grant funding from the Perth Transport Authority for an Active Travel Officer. The 3-year project will focus on the school based “Your Move “ initiative.	✓
Q4 Deliver scheduled activities and events as part of the road safety education program for the quarter.		

Outcome 3-2 Well-planned and adaptable

You enjoy well-designed, quality buildings and have access to diverse housing options in your neighbourhood.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Local Planning Strategy review		
A review of the City's Local Planning Strategy, including the Local Housing Strategy and Local Commercial Strategy, to ensure the ongoing applicability of the stated strategic direction for land use planning and development.		
Q1 Appoint an external consultant to manage the community consultation for phase 1 of the Local Planning Strategy review.	Appointed an external consultant to manage the community consultation for Phase 1 of the Local Planning Strategy review.	✓
Present a draft Community Consultation Plan to Council seeking endorsement.	A draft Community Consultation Plan was endorsed by Council at the 16 August 2022 Council meeting (CJ120-08/22 refers).	✓
Q2 Undertake community consultation on phase 1 of the Local Planning Strategy review.	Community consultation on phase 1 of the Local Planning Strategy review was completed by an external consultant in the quarter.	✓
Q3 Use the outcomes from the community consultation to inform development of a technical scope for phase 2 of the Local Planning Strategy review.	A draft technical scope for phase 2 of the Local Planning Strategy has been prepared and was informed by outcomes from the community consultation.	✓
Present the technical scope for phase 2 of the Local Planning Strategy review to Council seeking endorsement.	Did not present the draft technical scope for phase 2 of the Local Planning Strategy review to Council due to scheduling constraints. The draft technical scope will be presented to Council in quarter 4.	✓
Q4 Prepare a request for tender for a consultant team to undertake phase 2 of the Local Planning Strategy review.		



MILESTONE	COMMENT	STATUS
Local planning policies (relating to residential development) review A review of some of the City's local planning policies that relate to residential development, following implementation of the new Residential Design Codes by the Western Australian Planning Commission.		
Q1		
Q2 Commence a review of the City's local planning policies related to residential development (including the Residential Local Planning Policy, and the Development in Housing Opportunity Areas Local Planning Policy) to respond to the changes to the State Planning Framework following introduction of the Medium Density Code.	Commenced a review of the City's local planning policies related to residential development. The information from this review will form our response to changes to the State Planning Framework ahead of the formal release and introduction of the Medium Density Code, which is expected to occur in quarter 3 or quarter 4.	✓
Q3 Present the outcomes of the review of the City's local planning policies related to residential development to the Policy Committee seeking endorsement of Council.	Did not present the outcomes of the review of the City's local planning policies in the quarter due to scheduling constraints. The Minister for Planning released the revised State Planning Policy 7.3 Residential Design Codes (R-Codes), which incorporates standards for medium density on 23 February 2023. A report explaining the new R-Codes, its deferred implementation, and affected policies will be presented to Policy Committee in quarter 4.	✓
Q4		



MILESTONE	COMMENT	STATUS
State planning reform		
A program of major legislative, regulatory and policy changes to Western Australia’s planning system.		
Q1 Implement actions resulting from the State planning reform process, as required.	As part of the State planning reform process, the City participated in the Department of Planning, Lands and Heritage Planning Reform Stakeholder Reference Groups on the following topics: <ul style="list-style-type: none"> • Consistent local planning schemes • Local planning policies • Consistent approach for the use and application of discretion. 	✓
Q2 Implement actions resulting from the State planning reform process, as required.	Implemented amendments to the City’s Planning Consultation Local Planning Policy, adopted by Council at the 13 December 2022 Council meeting (CJ224-12/22 refers). These amendments were required by amendments to the <i>Planning and Development (Local Planning Schemes) Regulations 2015</i> , ensuring engagement and consultation processes are consistent and effective.	✓
Q3 Implement actions resulting from the State planning reform process, as required.	The Minister for Planning released the revised State Planning Policy 7.3 Residential Design Codes (R-Codes), which incorporate standards for medium density on 23 February 2023. A report explaining the new R-Codes, its deferred implementation and how it impacts on the planning framework will be presented to Policy Committee in quarter 4.	✓
Q4 Implement actions resulting from the State planning reform process, as required.		

Outcome 3-3 Attractive and leafy

You have access to quality public open spaces and enjoy appealing streetscapes.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼



MILESTONE	COMMENT	STATUS
Public Open Space Framework		
A new framework which will classify the City's public open spaces according to primary function and manner of use, and guide the allocation of infrastructure assets.		
Q1 Present a draft Public Open Space Framework to Elected Members seeking feedback.	A draft Public Open Space Framework was not presented to Elected Members seeking feedback in this quarter. The draft framework is scheduled to be presented to Elected Members in November 2022.	
Q2 [milestone from previous quarter] Present a draft Public Open Space Framework to Council seeking endorsement.	The draft Public Open Space Framework was presented to Elected Members for feedback in November 2022 and was endorsed by Council at the 13 December 2022 Council meeting (CJ209-12/22 refers).	
Q3		
Q4		
Leafy City program		
A program to plant trees along residential streets with the aim of increasing leafy canopy cover to help mitigate the heat-island effect.		
Q1		
Q2		
Q3		
Q4 Deliver scheduled program of tree planting as part of the Leafy City program for the quarter.		

MILESTONE	COMMENT	STATUS
Woodvale skate facility business case		
A business case for the establishment of a new skate facility at the trotting track at Woodvale Drive, Woodvale.		
Q1 Present a business case for a new skate facility to Elected Members seeking a determination on whether to progress.	A business case was not presented to Elected Members in the quarter. Preparation of a business case progressed and is intended to be presented to Elected Members in October 2022 and Council at the 13 December 2022 Council meeting.	✓
Q2 [milestones from previous quarter] Present a business case for a new skate facility to Elected Members seeking a determination on whether to progress.	Presented the preliminary business case for a skate facility at the Woodvale trotting track to Council at the 13 December 2022 meeting (CJ199-12/22 refers). Council determined to progress further investigations into an incidental skate facility at Chichester Park, Woodvale.	✓
Q3		
Q4		
Urban bike trails business case		
A business case for the establishment of a BMX/mountain bike hub and interconnected urban bike trails through Padbury, Mullaloo and Craigie.		
Q1 Commence preparation of a business case for urban bike trails.	Held a youth design workshop on 1 August 2022 to inform the preparation of a business case for urban bike trails.	✓
Q2 Progress preparation of the business case for urban bike trails.	Developed masterplan bike trails options for evaluation based on outputs from the youth design workshops. Engaged a consultant to undertake concept design work and costings for facility categories to inform the business case.	✓
Q3 Present the business case for urban bike trails to Elected Members seeking a determination on whether to progress.	The business case for urban bike trails was not presented to Elected Members due to delays from the consultants engaged by the City to prepare the concept work and costings. The business case is anticipated to be presented to Elected Members in quarter 4.	✓
Q4		

Outcome 3-4 Functional and accessible

You have access to quality community facilities that are functional and adaptable.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Land optimisation		
A periodic review of City freehold and managed Crown land to identify optimisation, potential rationalisation and acquisition opportunities.		
Q1	Progress the sale or lease of Lot 12223 (12) Blackwattle Parade, Padbury.	✓
	Investigate identified opportunities for optimisation of City freehold and managed Crown land.	✓
	Progress actions for the disposal and acquisition of properties as endorsed by Council.	✓
Q2	Investigate identified opportunities for optimisation of City freehold and managed Crown land.	✓
	Progress actions for the disposal and acquisition of properties as endorsed by Council.	✓

MILESTONE		COMMENT	STATUS
Q3	Investigate identified opportunities for optimisation of City freehold and managed Crown land.	Continued to investigate opportunities to acquire State Government owned land.	✓
	Progress actions for the disposal and acquisition of properties as endorsed by Council.	The following action for the disposal and acquisition of properties was progressed in the quarter: <ul style="list-style-type: none"> At the 20 March 2023 meeting, the Major Projects and Finance Committee recommended that Council defer the commencement of disposal actions for Lot 12223 (12) Blackwattle Parade, Padbury, until further notice. This will be presented to Council at the 18 April 2023 meeting (CJ060-04/23 refers). 	✓
Q4	Investigate identified opportunities for optimisation of City freehold and managed Crown land.		
	Progress actions for the disposal and acquisition of properties as endorsed by Council.		
Property Management Framework A framework that defines the classifications for which City-owned and managed property is held, establishes the categories and associated principles under which City-owned and managed property may be used and occupied, and promotes equitable, effective and sustainable management practices for the use and occupation of City-owned and managed property.			
Q1	Negotiate and implement new and expired lease and licence agreements.	No lease or licence agreements were completed in the quarter. Continued negotiations of 3 lease agreements and 4 licence agreements. Commenced negotiations of 9 licence agreements.	✓
Q2	Negotiate and implement new and expired lease and licence agreements.	One lease was terminated during the quarter. Continued negotiations of 2 lease agreements and 13 licence agreements.	✓
Q3	Negotiate and implement new and expired lease and licence agreements.	One lease was terminated during the quarter. Three new licence agreements were completed in the quarter. Continued negotiations on 1 lease agreements and 11 licence agreements.	✓
Q4	Negotiate and implement new and expired lease and licence agreements.		

MILESTONE	COMMENT	STATUS
Property Management Framework and Facility Hire Subsidy Policy review A review of the City's Property Management Framework and Facility Hire Subsidy Policy to ensure the ongoing efficient management of the City's leased buildings and hireable venues.		
Q1 Finalise the review of the Facility Hire Subsidy Policy. Present the outcomes of the review of the Facility Hire Subsidy Policy to Council seeking endorsement.	Finalised the review of the Facility Hire Subsidy Policy in the quarter. Presented the outcomes of the review of the Facility Hire Subsidy Policy to Council seeking endorsement of the revised Venue Hire Fees and Charges Policy at the 16 August 2022 Council meeting (CJ139-08/22 refers). The revised policy will come into effect from 1 January 2024. The City is now working with hirers to inform and guide them through the implementation of the revised policy.	✓ ✓
Q2 Finalise the review of the Property Management Framework. Present the outcomes of the review of the Property Management Framework to Council seeking endorsement.	Finalised the review of the Property Management Framework in the quarter. The reviewed Property Management Framework were endorsed by Council at the 15 November 2022 meeting (CJ193-11/22 refers). The City has commenced implementation of the revised framework through engagement with existing lessees and licensees.	✓ ✓
Q3		
Q4		

MILESTONE	COMMENT	STATUS
Heathridge Park Masterplan A masterplan for Heathridge Park that includes the rationalisation of the existing outdated community facilities into a single new multi-purpose facility.		
Q1 Progress the development of updated concept plans and cost estimates for Heathridge Park Masterplan.	Completed a review of the concept plans and conducted discussions with key stakeholders.	✓
Q2 Finalise the development of updated concept plans and cost estimates for Heathridge Park Masterplan.	Following the activities completed in quarter 1, a report was prepared in quarter 2 to seek feedback from Elected Members on the project. The development of updated concept plans and cost estimates will be finalised in quarter 1 2023/24.	✓
Present the updated concept plans and cost estimates for the Heathridge Park Masterplan to Elected Members seeking feedback.	A report outlining the review and stakeholder engagement in quarter 1 was presented to Elected Members at the Major Projects and Finance Committee on 28 November 2022 to seek feedback on the project. The updated concept plans and cost estimates will be presented to Elected Members for feedback in quarter 1 2023/24.	✓
Q3 Present the updated concept plans and cost estimates for the Heathridge Park Masterplan to Elected Members seeking a determination on whether to progress.	Following direction from Council in quarter 2, work commenced on updating the concept plans and cost estimates for the project. The updated plans and costings will be presented to Elected Members for feedback in quarter 1 2023/24.	✓
Q4 Progress actions in relation to the Heathridge Masterplan as determined by Elected Members.		
Ocean Reef Marina Construction of a world-class waterfront precinct providing recreational, tourism, residential and boating facilities. This project is being managed by DevelopmentWA with support and contributions provided by the City.		
Q1 Provide support to DevelopmentWA and undertake agreed activities to progress the development of the Marina as per the Development Agreement.	Continued liaison with DevelopmentWA and other stakeholders to ensure progress towards the finalisation of the Development Agreement. Progressed activities on the development of the Marina as required.	✓
Provide feedback and technical guidance to progress the necessary approvals for the development of the Marina.	Provided technical feedback and guidance as required by DevelopmentWA.	✓
Explore development opportunities for land within the Marina that is owned or managed by the City.	Continued investigations into development opportunities as part of negotiations with DevelopmentWA and in accordance with the Development Agreement.	✓
Present reports to Elected Members on the progress and status of the Marina as required.	No reports were required in the quarter.	✓

MILESTONE	COMMENT	STATUS
Q2 Provide support to DevelopmentWA and undertake agreed activities to progress the development of the Marina as per the Development Agreement.	<p>The following activities to provide support to DevelopmentWA and progress the development of the Marina were undertaken in the quarter:</p> <ul style="list-style-type: none"> Continued to liaise with DevelopmentWA and other stakeholders to finalise key documentation. Received and began reviewing the final draft of the Development Agreement and Land Transfer Deed; the final documents will be presented to Council for approval and execution in quarter 3. Advised of additional State Government funding for the Ocean Reef Marina project. Commenced reviewing the Ocean Reef Marina Place Activation Plan with comments to be provided to Development WA. 	✓
Provide feedback and technical guidance to progress the necessary approvals for the development of the Marina.	Continued to provide technical feedback and guidance as required by DevelopmentWA and other stakeholders to process the necessary approvals for the development of the Marina.	✓
Explore development opportunities for land within the Marina that is owned or managed by the City.	Continued investigations into development opportunities for land within the Marina that is owned or managed by the City as part of negotiations with DevelopmentWA.	✓
Present reports to Elected Members on the progress and status of the Marina as required.	Presented a report to Elected Members at the Major Projects and Finance Committee on 28 November 2022 on the progress and status of the Marina. Provided a tour of the Ocean Reef Marina site on 28 November 2022 for Elected Members to view the progress of the project.	✓

MILESTONE	COMMENT	STATUS
<p>Q3 Provide support to DevelopmentWA and undertake agreed activities to progress the development of the Marina as per the Development Agreement.</p> <p>Provide feedback and technical guidance to progress the necessary approvals for the development of the Marina.</p> <p>Explore development opportunities for land within the Marina that is owned or managed by the City.</p> <p>Present reports to Elected Members on the progress and status of the Marina as required.</p>	<p>The following activities to provide support to DevelopmentWA and progress the development of the Marina were undertaken in the quarter:</p> <ul style="list-style-type: none"> Continued to liaise with DevelopmentWA and other stakeholders to finalise key documentation. Presented a report on the final draft of the Development Agreement and Land Transfer Deed to Council for approval and execution (JSC01-02/23 refers). Commenced reviewing the Ocean Reef Marina Place Activation Plan with comments to be provided to DevelopmentWA. DevelopmentWA presented the draft landscape plan for the Ocean Reef Marina to City officers. <p>Continued to provide technical feedback and guidance as required by DevelopmentWA and other stakeholders to process the necessary approvals for the development of the Marina.</p> <p>Commenced a detailed design of the proposed Ocean Reef Sea Sports Club facility, to be constructed on the Future Club Facilities site.</p> <p>On 7 February 2023 the Council authorised the execution of the Development Agreement and Land Transfer Deed for the Ocean Reef Marina (JSC01-02/23 refers). Both documents were subsequently signed and executed by DevelopmentWA, the Office of the Minister of Lands and the City of Joondalup.</p>	<p>✓</p> <p>✓</p> <p>✓</p> <p>✓</p>
<p>Q4 Provide support to DevelopmentWA and undertake agreed activities to progress the development of the Marina as per the Development Agreement.</p> <p>Provide feedback and technical guidance to progress the necessary approvals for the development of the Marina.</p> <p>Explore development opportunities for land within the Marina that is owned or managed by the City.</p> <p>Present reports to Elected Members on the progress and status of the Marina as required.</p>		

MILESTONE	COMMENT	STATUS
Pinnaroo Point food and beverage facility		
Development of a new commercially-viable, high-quality and environmentally-sustainable food and beverage facility at Pinnaroo Point, Hillarys.		
Q1 Finalise the leasing arrangements with the developer to build a food and beverage facility at Pinnaroo Point.	Milestone completed in quarter 4 of the previous year.	✓
Finalise the installation of utility services to the site at Pinnaroo Point.	Installation of utility services to the site not finalised in this quarter. Commenced the process for the installation of utility services to be completed in quarter 4.	✓
Monitor the facility development milestones in accordance with the developer's lease agreement.	Continued to engage with the developer to monitor progress against the facility development milestones.	✓
Q2 Monitor the facility development milestones in accordance with the developer's lease agreement.	Continued to engage with the developer to monitor progress against the facility development milestones. Developer received a building permit and commenced site preparation for construction.	✓
Q3 Monitor the facility development milestones in accordance with the developer's lease agreement.	Continued to monitor the facility development milestones in accordance with the developer's lease agreement. Developer commenced construction works. Utility services design finalised by the City.	✓
Q4 Monitor the facility development milestones in accordance with the developer's lease agreement.		
Neil Hawkins Park food and beverage facility		
Development of a new commercially-viable, high-quality and environmentally-sustainable food and beverage facility at Neil Hawkins Park, Joondalup.		
Q1 Investigate land tenure matters for the potential lease of land suitable for a food and beverage facility at Neil Hawkins Park.	Commenced a review of current land tenure to align with current use.	✓
Q2 Liaise with the WA Department of Planning, Lands and Heritage to resolve tenure issues for the site.	Continued to liaise with Department of Planning, Lands and Heritage to resolve tenure issues for the food and beverage facility site at Neil Hawkins Park.	✓
Q3 Liaise with the WA Department of Planning, Lands and Heritage to resolve tenure issues for the site.	Continued to liaise with Department of Planning, Lands and Heritage to resolve tenure issues for the food and beverage facility site at Neil Hawkins Park.	✓
Q4 Undertake initial investigations towards the development of a food and beverage facility at Neil Hawkins Park.		

MILESTONE	COMMENT	STATUS
Joondalup City Centre Development — Boas Place		
Investigations into future opportunities for the development of Boas Place in the Joondalup City Centre to incorporate a variety of land uses.		
Q1 Review the philosophy and parameters for the Joondalup City Centre Development — Boas Place project.	Commenced a visioning process to guide the review of the Boas Place philosophy and parameters.	✓
Q2 Present the outcomes of the review of the project philosophy and parameters to Elected Members seeking feedback.	A report outlining the vision was presented to Elected Members at the Major Projects and Finance Committee on 28 November 2022 where the vision was endorsed. The project philosophies and parameters will be developed and presented to the Major Projects and Finance Committee in quarter 4.	✓
Q3 Progress actions in response to the updated project philosophy and parameters.	Initial technical working group meeting held to discuss next steps and priorities for the project.	✓
Q4 Progress actions in response to the updated project philosophy and parameters.		
Duffy House land transfer and commercial expression of interest		
The transfer of land and assets associated with Duffy House from the State Government to the City of Joondalup and the progression of an expression of interest for a future commercial operator at the site.		
Q1 Progress negotiations with the WA State Government to facilitate the transfer of land and assets associated with Duffy House.	Held discussions with the Department of Planning, Lands and Heritage and the Department of Biodiversity, Conservation and Attractions to identify an appropriate land curtilage to support the future transfer of a portion of Lot 69 (108) Duffy Terrace (Woodvale) to the City. A report will be presented to Council in quarter 2 to progress the project.	✓
Q2 Progress negotiations with the WA State Government to facilitate the transfer of land and assets associated with Duffy House.	Progressed actions to support the transfer of land with the Department of Planning, Lands and Heritage in the quarter. A report was presented to Council at the 18 October 2022 meeting (CJ179-10/22 refers) where support was provided for the transfer of a portion of Lot 69 (108) Duffy Terrace (Woodvale) to the City and the installation of conservation fencing, pathways and entry road works.	✓
Q3 Finalise negotiations with the WA State Government to facilitate the transfer of land and assets associated with Duffy House.	The City has approved for the Department of Planning, Lands and Heritage to progress the transfer of land for lodgement to Landgate. The installation of conservation fencing, pathways and entry road works will commence in May 2023.	✓
Advertise an expression of interest for a commercial operator at the site.	Did not advertise an expression of interest for a commercial operator at the site due to resourcing constraints. However, preparations for the expression of interest process commenced.	✓
Q4 Evaluate the expressions of interest submitted.		

MILESTONE	COMMENT	STATUS
Works Operation Centre tenure arrangements Investigations into securing alternative tenure arrangements with the WA State Government for the land leased by the City that accommodates the Works Operation Centre in Craigie.		
Q1		
Q2		
Q3 Progress investigations into alternative tenure arrangements for the Works Operation Centre site.	No investigations into alternative tenure arrangements for the Works Operation Centre site were initiated or progressed in the quarter due to resourcing constraints.	✓
Q4 Progress investigations into alternative tenure arrangements for the Works Operation Centre site.		

4. ECONOMY

OUR GOAL

We are a global facing city with a prosperous and resilient economy. Our City is home to diverse industries that generate a wide-range of local job opportunities. We encourage creativity and innovation, and we support opportunities to build the City's brand as a popular business and tourism destination.

YOUR OUTCOMES

4-1 Prosperous and local

You feel supported to grow your business in the City.

4-2 Innovative and confident

You are attracted to the City's unique characteristics and potential and feel confident in investing.



4-3 Appealing and welcoming

You welcome residents, and local and international visitors to the City.

Outcome 4-1 Prosperous and local

You feel supported to grow your business in the City.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Economic Development Strategy A strategy to guide economic development activities within the City by providing support to local business, stimulating investment, and driving economic growth.		
Q1 Implement scheduled actions from the Expanding Horizons: An Economic Development Strategy for a Global City (2012) for the quarter.	Delivered scheduled actions as part of the International Economic Development Activity Plan, Digital City Plan, Destination City Plan, and Business Engagement Program.	✓
Undertake a review of the Expanding Horizons: An Economic Development Strategy for a Global City (2012) to inform development of a new Economic Development Strategy.	Progressed the review of the City's Economic Development Strategy. Prepared a report as part of this review and sought feedback from the Joint Economic Development Initiative. The outcomes will be used to inform the development of a new Economic Development Strategy.	✓
Q2 Implement scheduled actions from the Expanding Horizons: An Economic Development Strategy for a Global City (2012) for the quarter.	Delivered scheduled actions as part of the International Economic Development Activity Plan, Digital City Plan, Destination City Plan, and Business Engagement Program.	✓
Commence development of the new Economic Development Strategy.	Completed the Business Perception survey to inform the development of the new Economic Development Strategy. A consultant was engaged in quarter 2 to progress the delivery of the new Economic Development Strategy.	✓

MILESTONE	COMMENT	STATUS
Q3 Implement scheduled actions from the Expanding Horizons: An Economic Development Strategy for a Global City (2012) for the quarter.	Delivered scheduled actions as part of the International Economic Development Activity Plan, Digital City Plan, Destination City Plan, and Business Engagement Program.	✓
Finalise development of the draft Economic Development Strategy.	The development of the draft Economic Development Strategy was not finalised this quarter. This was due to the delayed release of round 2 Census data that is required to inform the review of the existing Economic Development Strategy. The following actions were completed to progress the development of the strategy: <ul style="list-style-type: none"> • Undertook work with a consultant to progress development of a City of Joondalup Medical Gap Analysis. • Conducted consultation workshops with key stakeholders. • Conducted workshop at the Joint Economic Development Initiative roundtable. • Undertook a desktop analysis of existing strategies and plans. 	✓
Present the draft Economic Development Strategy to Elected Members seeking endorsement for community consultation.	The draft Economic Development Strategy was not presented in the quarter. A green paper to Elected Members seeking input into the direction of the Economic Development Strategy will be circulated in quarter 4.	✓
Undertake community consultation on the draft Economic Development Strategy	Did not undertake community consultation in the quarter as draft Economic Development Strategy was not completed. The draft Strategy is expected to be completed in quarter 1 of 2023/2024.	✓
Q4 Present the draft Economic Development Strategy to Council seeking endorsement.		
Business engagement Engagement with local businesses to support and facilitate access to a range of support services and initiatives for sole traders, small and medium-sized businesses.		
Q1 Implement scheduled activities as part of the Business Engagement Program.	The following business events were attended by City Officers in the quarter: <ul style="list-style-type: none"> • Joondalup Business Association Coffee Connections, sundowner events and awards night • Liberty Flexible Spaces networking lunch • Official opening of Linear Clinical Research • Launch of Nautica Hillarys. 	✓
Implement scheduled activities as part of the Buy Local Program.	Promoted and commenced improvements to the Joondalup Business Catalogue.	✓
Develop and implement other relevant programs, as opportunities arise.	No other relevant programs and opportunities identified in the quarter.	✓

MILESTONE	COMMENT	STATUS
Q2 Implement scheduled activities as part of the Business Engagement Program.	Hosted an End of Year Business Sundowner on 9 November 2022 at the Joondalup Reception Centre, highlighting the achievements of the City and the support that the City has provided to its business community.	✓
Implement scheduled activities as part of the Buy Local Program.	Implemented the following scheduled activities as part of the Buy Local Program: <ul style="list-style-type: none"> • Sought proposals for improvements to the Joondalup Business Catalogue from providers. • Commenced planning for business engagement as part of the 2023 Joondalup Festival. 	✓
Develop and implement other relevant programs, as opportunities arise.	The following opportunity regarding business engagement was implemented during the quarter: <ul style="list-style-type: none"> • Engaged with local businesses to participate in the Joondalup Innovation Challenge pitch night. 	✓
Q3 Implement scheduled activities as part of the Business Engagement Program.	Implemented the following scheduled activities as part of the Business Engagement Program: <ul style="list-style-type: none"> • Finalised key programs to upskill businesses: Thrive and Plus 8. • Participated in the breakfast held by Business Station to launch the Thrive program. 15 businesses from the City have signed-up for this program. 	✓
Implement scheduled activities as part of the Buy Local Program.	Implemented the following scheduled activities as part of the Buy Local Program: <ul style="list-style-type: none"> • Progressed discussions and implementation plan to replace the Business Catalogue. The Business Catalogue currently has 212 businesses. • New “Uptown Business Directory” platform made live on the City’s website to encourage more community support of local businesses. 	✓
Develop and implement other relevant programs, as opportunities arise.	The following opportunity regarding business engagement was implemented in the quarter: <ul style="list-style-type: none"> • Partnered with local business, Redi Software, to collaborate on start-up and accelerator programming. 	✓
Q4 Implement scheduled activities as part of the Business Engagement Program.		
Implement scheduled activities as part of the Buy Local Program.		
Develop and implement other relevant programs, as opportunities arise.		

MILESTONE	COMMENT	STATUS
Business forums		
Breakfast events the City hosts for the businesses community to promote local engagement activities, provide information on key economic issues, and promote networking opportunities.		
Q1 Develop the schedule and theming for delivery of two Business Forums in 2022/23.	Held discussions with WA AustCyber to deliver the first business forum in November 2022. The second business forum is scheduled for quarter 4, with theming to be determined.	✓
Q2 Deliver Business Forum 1.	Delivered Business Forum 1 on 16 November 2022. The City partnered with AustCyber and the WA AustCyber Innovation Hub to present the November Business Forum as part of Australian Cyber Week. Over 160 people attended this event with a further 80 registered to view the event via livestream. The forum discussed the key challenges and opportunities of the cyber security sector in WA, nationally and globally, through exporting the City's cyber capabilities to the world.	✓
Q3		
Q4 Deliver Business Forum 2.		
Business capacity and support		
Partnership events, initiatives and programs to deliver training opportunities to local businesses.		
Q1 Implement the Small Business Friendly Approval Program in collaboration with the Small Business Development Corporation.	Implemented the following action as part of the Small Business Friendly Approval Program in the quarter: <ul style="list-style-type: none"> Engaged with external stakeholders including the Small Business Development Corporation to progress the implementation and promotion of the Small Business Friendly Approval Program. 	✓
Present the quarterly report to the Small Business Development Corporation on the City's progress in implementing the Small Business Friendly Initiative.	Presented the quarterly report to the Small Business Friendly Corporation on the City's progress in implementing the Small Business Friendly Initiative.	✓
Engage key partners to facilitate and support events and initiatives, to support businesses.	Engaged with key partners in the quarter to facilitate and support the following events and initiatives: <ul style="list-style-type: none"> Sponsored the Joondalup Business Association's Annual Awards Gala. Partnered with the Joondalup Business Association and the Small Business Development Corporation to hold a business wellbeing event for RU OK Day. 	✓
Represent the City at strategic partnership events, as required.	Attended the following strategic partnership events in the quarter: <ul style="list-style-type: none"> Future Female Leaders graduation event Tourism Council WA leaders' luncheon in September 2022. 	✓

MILESTONE	COMMENT	STATUS
Q2 Implement the Small Business Friendly Approval Program in collaboration with the Small Business Development Corporation.	<p>Implemented the following action as part of the Small Business Friendly Approval Program in the quarter:</p> <ul style="list-style-type: none"> Published the City’s Small Business Approval Program Implementation Plan and presented the plan at the Joondalup Economic Development Initiative and the City of Joondalup Business sundowner. 	✓
Present the quarterly report to the Small Business Development Corporation on the City’s progress in implementing the Small Business Friendly Initiative.	Presented the quarterly report to the Small Business Friendly Corporation on the City’s progress in implementing the Small Business Friendly Initiative.	✓
Engage key partners to facilitate and support events and initiatives, to support businesses.	Partnered with the Joondalup Business Association and the Small Business Development Corporation to hold an event designed to support the small business community. The Personal Wellness for Business Owners workshop focused on prioritising a wellness routine to achieve long-term business success.	✓
Represent the City at strategic partnership events, as required.	<p>Represented the City at the following strategic partnership events:</p> <ul style="list-style-type: none"> Co-sponsored a booth with WA AustCyber Innovation Hub at the WA Mining Conference, held at Perth Convention and Exhibition Centre on 12–13 October 2022. The panel session, titled “I’ve been hacked, what’s next?” included City officers and experts in the cyber industry. Elected Members and City officers represented the City, hosting Senators, Members of the Legislative Assembly WA and leaders in private industry at the Chamber of Commerce and Industries WA Breakfast on 3 November 2022, featuring an address by Federal Treasurer and an overview of the Federal Budget highlights. 	✓



MILESTONE	COMMENT	STATUS
Q3 Implement the Small Business Friendly Approval Program in collaboration with the Small Business Development Corporation.	<p>The following actions from Improvement Area 1 of the Small Business Friendly Approvals Program were implemented this quarter:</p> <ul style="list-style-type: none"> • Improve Small Business Friendly Culture: circulated small business news and consulted on small business engagement. • Improved customer experience: additional resourcing to assist with the function of Business Concierge. • Completed development mapping for the City’s website and platform upgrade incorporating Small Business Friendly approach. 	✓
Present the quarterly report to the Small Business Development Corporation on the City’s progress in implementing the Small Business Friendly Initiative.	Circulated Small Business Approvals Program reporting to relevant business units for quarter 3 reporting compilation report. The report was then submitted to the Small Business Development Corporation.	✓
Engage key partners to facilitate and support events and initiatives, to support businesses.	<p>Engaged with key partners to facilitate and support the following events and initiatives in the quarter:</p> <ul style="list-style-type: none"> • Partnered with Joondalup Business Association to hold a breakfast with Hon Sussan Ley MP to facilitate networking within the business community and to share her experience and insights into small business. • Partnered with the City of Wanneroo and City of Stirling for breakfast with the State Shadow Cabinet. 	✓
Represent the City at strategic partnership events, as required.	<p>Represented the City at the following strategic partnership events this quarter:</p> <ul style="list-style-type: none"> • WA Trade Matters — exploring the possible investment to Joondalup from the AUKUS submarine Tier 2 Technologies. • Elected Members and City officers represented the City at the Business News “The Future of Cyber Security” sector briefing, with Commonwealth Cyber Security and Home Affairs Minister, Clare O’Neil, offering opportunities for businesses to learn about cybersecurity trends and network with stakeholders. 	✓

MILESTONE	COMMENT	STATUS
Q4 Implement the Small Business Friendly Approval Program in collaboration with the Small Business Development Corporation.		
Present the quarterly report to the Small Business Development Corporation on the City's progress in implementing the Small Business Friendly Initiative.		
Engage key partners to facilitate and support events and initiatives, to support businesses.		
Represent the City at strategic partnership events, as required.		

Outcome 4-2 Innovative and confident

You are attracted to the City’s unique characteristics and potential and feel confident in investing.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
International Economic Development Activities Plan A plan which provides guidance on facilitating international relationships that will lead to the establishment of Joondalup as a “global city” based around the development of mutually-beneficial relationships and outcomes.		
Q1 Implement scheduled actions from the International Economic Development Activities Plan (2017).	The following actions from the International Economic Development Activities Plan (2017) were implemented in the quarter: <ul style="list-style-type: none"> • Participated in the WA Invest and Trade Mission to India 2022. Deputy Mayor Christine Hamilton-Prime JP attended the Mission from 13–19 July 2022. Outcomes of the mission were shared and celebrated at an event on 25 August, attended by 80 stakeholders and businesses. A report on the outcomes was provided to Council at the 20 September 2022 Council meeting (CJ153-09/22 refers). 	✓
Q2 Implement scheduled actions from the International Economic Development Activities Plan (2017).	The following actions from the International Economic Development Activities Plan (2017) were implemented in the quarter: <ul style="list-style-type: none"> • Participated in Indonesia Connect 2022. • Met with the Consul General for India in September 2022. • Continued ongoing engagement with the Trade Commissioner for India Gulf and other key stakeholders to progress outcomes of the 2022 Trade Mission to India. 	✓

MILESTONE	COMMENT	STATUS
Undertake a review of the International Economic Development Activities Plan (2017) to inform development of a new plan to support the global city objectives addressed through the new Economic Development Strategy.	The review of the International Economic Development Activities Plan was undertaken in Quarter 1 as part of the review of the Economic Development Strategy and Digital City Strategy. The development of a new International Economic Development Activities Plan will be informed by the development of the new Economic Development Strategy.	✓
Maintain a relationship with the City's Friendship City, Sister City, Jinan, and other target markets to identify opportunities for increased economic and cultural development.	The City has maintained regular communication with Jinan through representatives of the Shandong Province. In December 2022, the City received a gift of ornaments to celebrate Chinese New Year 2023 from Shandong. These ornaments will be used to celebrate Chinese New Year and to showcase the City's important relationship with China and Jinan.	✓
Q3 Implement scheduled actions from the International Economic Development Activities Plan (2017).	<p>The following actions from the International Economic Development Activities Plan (2017) were implemented in the quarter:</p> <ul style="list-style-type: none"> • Delivered Lunar New Year celebration to showcase relationships with China and the Asia Pacific region showcasing gifts from the City of Jinan and hosting the Deputy Consul General of China in WA. • Elected Members and City officers welcomed a delegation from the Indonesian Ministry of National Development Planning, including the Ambassador of Indonesia to Australia. The Delegation met to discuss the City's economic profile and historic planning and tour the City's Learning Precinct. • Met with SUTL Enterprises from Singapore to discuss marina management in relation to the Ocean Reef Marina project. • Opened discussion with Cloud Odyssey, a global IT company, based on a referral from Hon Stephen Dawson MLC, Minister for Innovation and the Digital Economy. 	✓
Develop a new plan to support the global city objectives addressed through the new Economic Development Strategy.	A new plan to support the global city objectives was not developed in the quarter. This was due to the delays in the development of a new Economic Development Strategy. A review of the current global city objectives was undertaken in the quarter.	✓
Q4 Present the plan to support the global city objectives addressed through the new Economic Development Strategy to Elected Members seeking feedback.		
Maintain a relationship with the City's Friendship City, Sister City, Jinan, and other target markets to identify opportunities for increased economic and cultural development.		

MILESTONE	COMMENT	STATUS
Digital City Plan A plan that outlines the digital future the City could achieve through a set of strategies and actions. The plan addresses key priority actions, including delivering capacity-building programs for local businesses and potential for establishing virtual and physical spaces that create opportunities for start-ups.		
Q1 Implement scheduled actions from the Joondalup: Digital City (2012).	The following actions from the Joondalup: Digital City (2012) were implemented in the quarter: <ul style="list-style-type: none"> • Hosted a quarterly meeting of the Digital/Cyber Security Network in September 2022, featuring updates from WA AustCyber, Office of Digital Government, Department of Jobs, Tourism, Science and Innovation, and Department of Home Affairs. 	✓
Q2 Implement scheduled actions from the Joondalup: Digital City (2012).	The following scheduled actions from the Joondalup: Digital City (2012) were implemented in the quarter: <ul style="list-style-type: none"> • The Joondalup Innovation Challenge Pitch Night was held on Wednesday 5 October 2022 with 54 students participating. • West Tech Fest — Cybotics and AI Day was held on 5 December 2022. Cybotics and AI Day showcased Australia’s emerging technology across cyber security, robotics, data science and AI. • Future Ready Students — The City partnered with North Metropolitan TAFE to create a new program for Certificate IV Cyber Security and Computer Science students who are completing an innovation module. 	✓
Undertake a review of the Joondalup: Digital City (2012) to inform development of a new plan to support the digital and innovation objectives addressed through the new Economic Development Strategy.	The review of the Digital City Strategy was undertaken in quarter 1 as part of the review of the Economic Development Strategy. Preparation of a new Digital City Strategy will be informed by the development of the new Economic Development Strategy.	✓

MILESTONE	COMMENT	STATUS
Q3 Implement scheduled actions from the Joondalup: Digital City (2012).	<p>The following scheduled actions from the Joondalup: Digital City (2012) were implemented in the quarter:</p> <ul style="list-style-type: none"> • Worked with stakeholders to plan for key events to raise capacity of cyber security skills in the community. • Launched Joondalup Innovation Challenge. • Launched and hosted fortnightly Start-up Morning viewing party to support start-ups in Joondalup. • Hosted a meeting with IBM to discuss how the City and local university graduates could continue to engage with IBM after the current IBM student-paid Work Integrated Learning program initiative concludes. • Joondalup Economic Development Initiative agreed to promotion and positioning of Innovation Precinct. 	✓
Develop a plan to support the digital and innovation objectives addressed through the new Economic Development Strategy.	A new plan to support the digital and innovation objectives was not developed in the quarter. This was due to the delay in the development of a new Economic Development Strategy. A review of the current digital and innovation objectives was undertaken this quarter.	✓
Q4 Present the draft plan to support the digital and innovation objectives addressed through the new Economic Development Strategy to Elected Members seeking feedback.		
<p>Joint Economic Development Initiative A joint initiative with key economic stakeholders based in Joondalup to align visioning and strategic directions with the aim of supporting complementary economic development activities.</p>		
Q1 Coordinate and participate in meetings of the Joint Economic Development Initiative.	Held a meeting on 15 September 2022.	✓
Promote and support initiatives arising from the Joint Economic Development Initiative.	<p>The Joint Economic Development Initiative provided input and feedback on the following initiatives in the quarter:</p> <ul style="list-style-type: none"> • Proposed scope for a new Economic Development Strategy • Innovation in the Digital Economy approach • Innovation at Ocean Reek Marina • Activity reports. 	✓

MILESTONE	COMMENT	STATUS
Q2 Coordinate and participate in meetings of the Joint Economic Development Initiative.	Coordinated, participated, and chaired the Joint Economic Development Initiative meeting held on 9 November 2022. Some of the key items addressed at this meeting included: <ul style="list-style-type: none"> • Appointed a consultant to conduct and input into a Business Perceptions Survey. • Continued the Small Business Friendly Approval Program • Progressed the Medical Gap Analysis • Report on An Innovation Precinct — Building an Ecosystem. The City is working through the recommendations of the report. 	✓
Promote and support initiatives arising from the Joint Economic Development Initiative.	Following a presentation to the Joint Economic Development Initiative in November 2022, the Business Perception Survey was progressed, and the Joondalup Innovation Precinct project has progressed with stakeholder engagement.	✓
Q3 Coordinate and participate in meetings of the Joint Economic Development Initiative.	Coordinated, participated, and chaired the Joint Economic Development Initiative roundtable held on 16 March 2023. Some of the key items discussed at this meeting included: <ul style="list-style-type: none"> • Undertook a consultation session to seek feedback and input into the current Medical Gap Analysis. • Creation of a Joondalup Innovation Precinct, with initial projects including Innovation Brochure and Foundation members, Innovation Incubator and Automated Vehicle Test track. • Undertook a workshop to seek input into development of the City's Economic Development Strategy. 	✓
Promote and support initiatives arising from the Joint Economic Development Initiative.	The Joint Economic Development Initiative meeting provided input into the Medical Gap Analysis report and into the City's Economic Development Strategy consultation.	✓
Q4 Coordinate and participate in meetings of the Joint Economic Development Initiative.		
Promote and support initiatives arising from the Joint Economic Development Initiative.		

MILESTONE	COMMENT	STATUS
Business cluster formation Support for the development of business clusters in industries such as education, health and wellness, cyber, retail, tourism, government, global trade and investment hub, business incubation and activation of commercial precincts.		
Q1 Establish a calendar of engagement with industry stakeholders and industry groups.	The Joint Economic Development Initiative and industry cluster groups agreed to hold meetings quarterly, in line with Joint Economic Development Initiative meetings.	✓
Engage with industry stakeholders and industry groups as scheduled.	Meetings with the following stakeholders were held in the quarter: <ul style="list-style-type: none"> • Joondalup Visitor Economy Network • Joondalup Digital and Cyber Network • Joondalup Education Network. 	✓
Q2 Engage with industry stakeholders and industry groups as scheduled.	Meetings with the following stakeholders were held in the quarter: <ul style="list-style-type: none"> • Joondalup Visitor Economy Network • Joondalup Digital and Cyber Network. 	✓
Q3 Engage with industry stakeholders and industry groups as scheduled.	Meetings with the following stakeholders were held in the quarter: <ul style="list-style-type: none"> • Joondalup Visitor Economy Network • Edith Cowan University and North Metro TAFE regarding Robotics and automation project • Medical Precinct Network meeting was held to discuss the Medical Gap Analysis • State Development to discuss the Australian Automation and Robotics Precinct synergies and collaboration • Confirmed sponsorship support of Cyber West Summit and WA Cyber Awards. 	✓
Q4 Engage with industry stakeholders and industry groups as scheduled.		
Evaluate the outcomes and impact of business cluster formation and present an evaluation to the Joint Economic Development Initiative.		

MILESTONE	COMMENT	STATUS
Regional collaboration Collaboration opportunities with State Government agencies and neighbouring local governments to identify and progress regional economic development activities.		
Q1 Support and participate in meetings of the North West Alliance. Identify and implement other opportunities for regional collaboration.	The meeting of the North West Alliance scheduled for 22 September 2022 was postponed due to the public holiday announced by the Federal Government. The City held the following meetings in the quarter: <ul style="list-style-type: none"> Local government workshop on cyber security in August 2022 with industry partners Department of Home Affairs and Office of Digital Government, and WA AustCyber Innovation Hub. Roundtable meeting on 1 September for local Members of Parliament. 	✓ ✓
Q2 Support and participate in meetings of the North West Alliance. Identify and implement other opportunities for regional collaboration.	The City participated in the North West Alliance meeting held in October 2022. The Cities of Joondalup and Wanneroo supported delivering a regional business networking event with the Business Station, Joondalup Business Association and Wanneroo Business Association. This will be held in quarter 4.	✓ ✓
Q3 Support and participate in meetings of the North West Alliance. Identify and implement other opportunities for regional collaboration.	The North West Alliance did not hold a meeting in the quarter. The City facilitated and attended the following meetings with the State Government and neighbouring local governments to identify and implement other opportunities for regional collaboration: <ul style="list-style-type: none"> Invited the City of Wanneroo to participate in the Medical Precinct Network, and to provide input into the City's Economic Development Strategy Review. Hosted a Tri-cities Shadow Cabinet Business Breakfast in collaboration with the City of Wanneroo and the City of Stirling and facilitated roundtable discussions with local government Mayors and Chief Executive Officers and conducted a tour of the City of Joondalup. Attended the breakfast launch event for the Chamber of Commerce and Industry WA's Investment Deal Book Submission. 	✓ ✓
Q4 Support and participate in meetings of the North West Alliance. Identify and implement other opportunities for regional collaboration.		



MILESTONE	COMMENT	STATUS
Business innovation and creativity Collaboration with stakeholders to support programs, activities and events that support innovation and creativity within the Joondalup business community.		
Q1 Collaborate with the Joondalup Innovation Hub and WA Cyber Security Node to support innovation and creativity within the Joondalup business community.	Collaborated with the Joondalup Innovation Hub and WA Cyber Security Node to undertake the following actions in the quarter: <ul style="list-style-type: none"> Agreed to sponsor a booth and participate in a panel at the WA AustCyber WA Mining Conference to showcase local cyber security providers to the mining industry, including Sapient Cyber and ES2–Enterprise Security Enterprise Solutions. Invited Cecily Rawlinson from WA AustCyber to join the Joint Economic Development Initiative.	✓
Identify and implement other opportunities for business innovation and creativity.	Other opportunities for business innovation and creativity were identified and implemented in the quarter, including: <ul style="list-style-type: none"> Agreed to collaborate with North Metro TAFE to provide cyber security students with a mini challenge that will be assessed as part of their studies, and to seek industry professionals to engage with and mentor the students. Delivered The Joondalup Innovation Challenge in partnership with FRANK Team. Supported the Future Female Leaders Program by providing funding and two representatives from the City as mentors for the program. 	✓
Q2 Collaborate with the Joondalup Innovation Hub and WA Cyber Security Node to support innovation and creativity within the Joondalup business community.	Collaborated with the Joondalup Innovation Hub and WA Cyber Security Node by co-sponsoring a booth with WA AustCyber Innovation Hub at the WA Mining Conference on 12–13 October 2022. The panel session, “I’ve been hacked, what’s next?”, included City officers and experts in the cyber industry.	✓
Identify and implement other opportunities for business innovation and creativity.	Identified the Joondalup Innovation Precinct as an opportunity to drive business innovation and creativity.	✓

MILESTONE	COMMENT	STATUS
Q3 Collaborate with the Joondalup Innovation Hub and WA Cyber Security Node to support innovation and creativity within the Joondalup business community.	Collaborated with the Joondalup Innovation Hub and CyberWest (formerly WA Cyber Security Node) to host Hon Claire O’Neil MP, Commonwealth Minister for Home Affairs and Cyber Security, and the Director of the Joondalup Innovation Hub at the Business News Cyber Security Briefing event.	✓
Identify and implement other opportunities for business innovation and creativity.	Commenced Joondalup Start-up Mornings in to bring together like-minded start-ups and entrepreneurs to network and watch the Perth Morning Start-up live feed.	✓
Support and participate in meetings of the advisory board of the WA Cyber Security Node.	The City hosted the Industry Advisory Board meeting of CyberWest (formerly WA Cyber Security Node) in March 2023. This was the first meeting since the rebrand to CyberWest.	✓
Q4 Collaborate with the Joondalup Innovation Hub and WA Cyber Security Node to support innovation and creativity within the Joondalup business community.		
Identify and implement other opportunities for business innovation and creativity.		

Outcome 4-3 Appealing and welcoming

You welcome residents, and local and international visitors to the City.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Destination City Plan		
A plan to attract more visitors to the region, increase the City's share of Perth's and Western Australia's key markets, and grow the visitor economy.		
Q1 Implement scheduled actions from the Destination Joondalup 2021–2027.	<p>The following scheduled actions were implemented in the quarter:</p> <ul style="list-style-type: none"> • Conducted meetings of the Joondalup Visitor Economy Network in August and September 2022. • Promoted the commercially run Sunset Explorer Bus through social media. • Held the Sunset Coast Sub-Region meetings with Destination Perth and Cities of Stirling and Wanneroo. • Facilitated a photo-shoot with DestinationPerth. • Engaged with Channel 7 to showcase Hillarys on the Destination WA program. 	✓
Q2 Implement scheduled actions from the Destination Joondalup 2021–2027.	<p>The following scheduled actions were implemented in the quarter:</p> <ul style="list-style-type: none"> • Conducted a meeting of the Joondalup Visitor Economy Network, attended by the new Chief Executive Officer from Destination Perth. Topics covered included the upcoming 2023 Joondalup Festival and an open discussion of ideas for business engagement. 	✓

MILESTONE	COMMENT	STATUS
Q3 Implement scheduled actions from the Destination Joondalup 2021–2027.	<p>The following scheduled actions were implemented in the quarter:</p> <ul style="list-style-type: none"> • Engaged &Partners to support the development of brand strategy: Uptown. • Met with &Partners to refine Joondalup Visitor Economy Network marketing presentation and delivered the presentation to stakeholders. • Preparations for launch of Uptown, commenced media scheduling, commenced discussions to explore visitor servicing. • Initiated the Robot Project and commenced discussions regarding a Board opportunity with Hillarys Boat Harbor Traders Association. 	✓
Q4 Implement scheduled actions from the Destination Joondalup 2021–2027.		
Event attraction Attract and support significant events that are unique to Joondalup to enhance its image as an attractive destination for visitors, tourists and business.		
Q1 Work with external stakeholders and event promoters to attract and support significant events and activities to the City.	Conducted fortnightly meetings with event owner/organiser for the City of Joondalup Festival of Motoring 2022, as part of business and stakeholder engagement and event planning and promotion.	✓
Q2 Work with external stakeholders and event promoters to attract and support significant events and activities to the City.	Conducted post-event debriefing for the Joondalup Festival of Motoring held on 28–30 October 2022 with key stakeholders in the region. The post-event evaluation report is being developed by the event organiser and will be presented to Elected Members in the next quarter.	✓
Q3 Work with external stakeholders and event promoters to attract and support significant events and activities to the City.	<ul style="list-style-type: none"> • Held a meeting with Golf WA marketing and partnerships contractor to discuss the WA Open that is being held at the Joondalup Resort in October 2023 and the opportunities available for the City to be involved. • Held a meeting with Bowls WA and Bowls Australia to discuss the National Championships being held at Sorrento, Warwick and Joondalup Bowling Clubs in October 2023 and the opportunities available for the City to be involved. 	✓
Q4 Work with external stakeholders and event promoters to attract and support significant events and activities to the City.		

MILESTONE	COMMENT	STATUS
Joondalup City Centre Place Activation Plan A pilot place activation plan which aims to guide placemaking initiatives by community, local business, and the City for greater activation and vibrancy of the area.		
Q1 Implement scheduled actions from the Joondalup City Centre Place Activation Plan 2022 for the quarter.	No actions from the Joondalup City Centre Place Activation Plan 2022 were implemented in the quarter. Commenced planning for resources to implement the scheduled actions from the plan in quarter 3.	✓
Q2 Implement scheduled actions from the Joondalup City Centre Place Activation Plan 2022 for the quarter.	Appointed the consultants to implement the first stage of the Place Activation Plan with the creation of a Town Team. The first Town Team meeting was held on 29 November 2022 with a follow-up meeting on 14 December 2022. The first Town Team events are being planned to coincide with the Perth Festival Djoondal event during 10–12 February 2023, with other events to follow.	✓
Q3 Implement scheduled actions from the Joondalup City Centre Place Activation Plan 2022 for the quarter.	The following scheduled actions from the Joondalup City Centre Place Activation Plan 2022 were implemented in the quarter: <ul style="list-style-type: none"> • Supported the formation of the Joondalup Town Team community group which consists of community group, resident, and business representation, who will support the implementation of the Joondalup City Centre Place Activation Plan. • Perth Festival Opening pre-event series Uptopia was delivered 10–12 February 2023 in partnership with Town Teams. This event engaged businesses and community groups with approximately 800 people in attendance. • Supported Town Teams event Open Streets festival on 25 March 2023, promoting cycling, e-riding, and walking and engaging local businesses and community groups. • Commenced scoping work for a business case to progress the Place Activation Plan projects. 	✓
Q4 Implement scheduled actions from the Joondalup City Centre Place Activation Plan 2022 for the quarter.		

5. LEADERSHIP

OUR GOAL

We have a diverse elected body that represents, promotes and reflects the composition of our community. Our Council and workforce are accountable and transparent and make balanced decisions based on sound, professional advice. Quality services are delivered by our highly-skilled and effective workforce.

YOUR OUTCOMES

5-1 Capable and effective

You have an informed and capable Council backed by a highly-skilled workforce.

5-2 Proactive and represented

You are confident that the City is advocating on your behalf for initiatives that benefit the community.

5-3 Engaged and informed

You are able to actively engage with the City and have input into decision-making.



5-4 Responsible and financially-sustainable

You are provided with a range of City services which are delivered in a financially responsible manner.

Outcome 5-1 Capable and effective

You have an informed and capable Council backed by a highly-skilled workforce.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Elected Member attraction		
A biennial program to attract quality candidates and increase candidate numbers for upcoming local government elections.		
Q1		
Q2		
Q3	Develop a Communication Plan for the 2023 local government ordinary elections.	Developed a Communications Plan for the 2023 local government ordinary elections in the quarter which included election campaign details, timeline and a draft creative brief.
Q4	Implement the Communication Plan for local government ordinary elections.	

MILESTONE	COMMENT	STATUS
Elected Member training		
Training opportunities for Elected Members to assist and support them in performing their roles and responsibilities.		
Q1 Identify and promote training opportunities to Elected Members.	<p>The following training opportunities were attended by Elected Members in the quarter:</p> <ul style="list-style-type: none"> • Mayor Hon Albert Jacob JP and Cr Adrian Hill — the CEDA State of the Nation 2022: Australia’s Choices (Canberra), 5–9 September 2022. • Mayor Hon Albert Jacob JP, Cr Adrian Hill and Cr Russell Poliwka — CEDA Breakfast on the Run, 30 September 2022. • Deputy Mayor Cr Christine Hamilton-Prime JP — Invest and Trade WA Mission to India, 12–18 July 2022. • Cr Nige Jones, Cr Russell Poliwka and Cr Suzanne Thompson — 2022 Local Government Summit (Sydney), 20–22 July 2022. 	✓
Present annual data on Elected Member training and development activities to Council.	A report comprising annual data on Elected Member training and development activities was presented to Council at the 19 July 2022 meeting (CJ112-07/22 refers).	▼
Q2 Identify and promote training opportunities to Elected Members.	<p>The following training opportunities were attended by Elected Members in the quarter:</p> <ul style="list-style-type: none"> • Mayor Hon Albert Jacob, Cr Russ Fishwick, Cr Nige Jones and Cr Adrian Hill — Western Australia Local Government Association Convention, 3–4 October 2022. • Cr Christine Hamilton-Prime — National Health and Innovation Precincts Summit (Sydney), 22–23 November 2022. • Cr Nige Jones — Community Engagement Summit (Sydney), 23–25 November 2022. 	✓
Q3 Identify and promote training opportunities to Elected Members.	<p>The following training opportunity was attended by Elected Members in the quarter:</p> <ul style="list-style-type: none"> • Cr John Logan — GT Communications Media Training, 3 March 2023. 	✓
Q4 Identify and promote training opportunities to Elected Members.		



MILESTONE	COMMENT	STATUS
Delegated Authority Manual review An annual review of the City's Delegated Authority Manual in accordance with the <i>Local Government Act 1995</i> to ensure the listed delegations continue to be appropriate.		
Q1		
Q2		
Q3 Undertake an annual review of the Delegated Authority Manual.	Commenced a review of the Delegated Authority Manual in the quarter including engagement with internal stakeholders.	✓
Q4 Present the outcomes of the review to Council seeking endorsement of any changes to the Delegated Authority Manual.		
Policy development and review Policies of Council to provide guidance and direction in furthering the City's strategic goals and/or fulfilling statutory requirements.		
Q1 Develop new policies and review existing policies as directed by Council.	Reviewed and/or provided advice to the Policy Committee on the following policies in the quarter: <ul style="list-style-type: none"> • Revised Risk Management Policy • Legal Representation for Council Members and Employees Policy • Review of High-Risk Bookings Policy • Review of Alcohol Management Policy • Proposed Venue Hire Fees and Charges Policy • Corporate Credit Card Policy • Proposed Amendments to the Development Proposals before the State Administrative Tribunal Policy • Elected Members' Entitlements Policy — Continuing Professional Development • Australian Business Excellence Framework Policy — Review • Revised Civic Centre Policy 	✓
Q2 Develop new policies and review existing policies as directed by Council.	Reviewed and/or provided advice to the Policy Committee on the following policies in the quarter: <ul style="list-style-type: none"> • Asset Management Policy • Developer Contact Policy • Memorials in Public Open Spaces Policy • Minor Residential Development Local Planning Policy • Model Litigant for Civil Litigation Policy • Planning Consultation Local Planning Policy • Stormwater Management Policy 	✓

MILESTONE	COMMENT	STATUS
Q3 Develop new policies and review existing policies as directed by Council.	Reviewed and/or provided advice to the Policy Committee on the following policies in the quarter: <ul style="list-style-type: none"> • Beach Management Activities Council Policy • Development Proposals Before the State Administrative Tribunal Local Planning Policy • Commercial, Mixed use and Service Commercial Zone Local Planning Policy • Light Industry Zone Local Planning Policy 	✓
Q4 Develop new policies and review existing policies as directed by Council.		
Core system replacement project A core information technology solution for the City which would include a customer relationship management system, online customer portal, finance, and asset management system.		
Q1 Commence the detailed functional design and scheduling for the core system replacement project.	Detailed functional design and scheduling for the core system replacement project was not commenced in the quarter. Finalised the tender and recruitment of key staff to commence the project with detailed functional design to commence in quarter 2.	✓
Q2 Complete the detailed functional design and scheduling for the core system replacement project.	Commenced the detailed design phase in November 2022. Commenced “discovery” workshops analysing business processes in December 2022. This design and analysis work will continue in quarter 3 in accordance with the project plan.	✓
Commence configuration of the base customer relationship management system and customer portal.	Configuration of the base customer relationship management system and customer portal did not commence in the quarter. Subject to the City’s approval and acceptance of the functional design and associated documents (including a presentation to Elected Members), it is anticipated the configuration of the base Customer Relationship Management system and portal will commence in quarter 4.	✓
Q3 Complete configuration of the base customer relationship management system and customer portal.	Completed ‘discovery’ phase of project in accordance with the revised project schedules. Detailed project roadmap documentation has been completed as has the Scope of Work documentation for the next stages of the project. Council to be briefed, according to schedule, at the start of quarter 4.	✓
Implement stage 1 of the customer relationship management system	Implementation of stage 1 of the customer relationship management system to commence at the start of quarter 4, in accordance with revised project schedules.	✓
Q4 Implement stage 1 of the online customer service system.		

Outcome 5-2 Proactive and represented

You are confident that the City is advocating on your behalf for initiatives that benefit the community.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Strategic Position Statements A standalone set of statements that articulate an agreed position on strategic matters of interest to the City of Joondalup. The purpose of the statements is to provide flexibility for the Council in capitalising on unplanned opportunities for external funding and investment, and to guide the development of future strategic planning documents where current gaps may exist.		
Q1 Review the Strategic Position Statements in collaboration with the Elected Members with the view to incorporating these into the Advocacy Framework.	Presented the draft Advocacy Framework to Elected Members for feedback. The draft framework includes a proposal to incorporate the Strategic Position Statements. Following endorsement of the proposed approach, a review of the Strategic Position Statements will occur in quarters 2 and 3.	✓
Present the outcomes of the review and recommendations to Elected Members seeking endorsement.	The Advocacy Framework will be presented to the Council at the 18 October 2022 Council meeting with a proposal to include the Strategic Position Statements. Following endorsement of the proposed approach, a review of the Strategic Position Statements will occur in quarters 2 and 3.	✓
Q2 [milestones from previous quarter] Review the Strategic Position Statements in collaboration with the Elected Members with the view to incorporating these into the Advocacy Framework.	Presented the Advocacy Framework with a proposal to include the Strategic Position Statements to Council at the 18 October 2022 Council Meeting (CJ168-10/22 refers). Council endorsed the framework, noting the incorporation and review of the Strategic Position Statements. The review will occur in quarter 3.	✓
[milestones from previous quarter] Present the outcomes of the review and recommendations to Elected Members seeking endorsement.	The outcomes of the review will be presented in quarter 3.	✓

MILESTONE	COMMENT	STATUS
Q3 [milestones from previous quarter] Review the Strategic Position Statements in collaboration with the Elected Members with the view to incorporating these into the Advocacy Framework.	Reviewed the Strategic Position Statements and prepared the Advocacy Framework Priorities and Positions. The report includes a recommendation to consider the conversion of some Strategic Position Statements into the Advocacy Framework as priorities, positions, or policies, as deemed appropriate.	✓
[milestones from previous quarter] Present the outcomes of the review and recommendations to Elected Members seeking endorsement.	The Advocacy Framework Priorities and Positions report will be presented to Strategy Session in quarter 4, due to scheduling constraints.	✓
Q4		
Advocacy Framework A framework that provides a strategic approach to advocacy activities to ensure evidenced-based decision making, greater stakeholder engagement, and the development of processes to maximise opportunities for support and investment into the City.		
Q1 Develop advocacy priorities in collaboration with Elected Members.	The Advocacy Framework will be presented to Council at the 18 October 2022 Council meeting. Following endorsement of the Advocacy Framework, advocacy priorities will be developed.	✓
Undertake advocacy activities in line with the advocacy priorities.	The following advocacy activities were undertaken in line with the advocacy priorities in the quarter: <ul style="list-style-type: none"> • Attended the Committee for Economic Development Australia — State of the Nation trip to Canberra. • Facilitated a Roundtable with local Members of Parliament to advocate for State Government commitments. 	✓
Review and update advocacy priorities, as opportunities arise.	Advocacy priorities were reviewed and updated in the quarter for the following advocacy activities: <ul style="list-style-type: none"> • Meeting with Hon Roger Cook MLA, Minister for Jobs and Trade in September 2022 regarding an innovation precinct. • Committee for Economic Development Australia — State of the Nation trip to Canberra. • Roundtable with local Members of Parliament. 	✓

MILESTONE	COMMENT	STATUS
Q2 [milestones from previous quarter] Develop advocacy priorities in collaboration with Elected Members.	The Advocacy Framework was endorsed by Council at the 18 October 2022 Council Meeting (CJ168-10/22 refers).	✓
Undertake advocacy activities in line with the advocacy priorities.	The following advocacy activities were undertaken in line with the advocacy priorities in the quarter: <ul style="list-style-type: none"> • Attended the AusBiotech Conference 2022 • Attended the WA Tourism Awards 2022 • Attended the Health and Innovation Summit • Attended the Committee for Economic Development of Australia — Diversification of the WA Economy (WA 2035) Lunch on 28 October 2022 • Facilitated Tamil Nadu Delegation Visit on 31 October 2022 • Attended Singaporean High Commissioner meeting 1 November 2022. 	✓
Review and update advocacy priorities, as opportunities arise.	Advocacy priorities were reviewed and updated in the quarter for the following advocacy activities: <ul style="list-style-type: none"> • Meeting with Jessica Stojkovski MLA, Parliamentary Secretary to the Minister for Transport in December 2022 regarding an innovation precinct. • During the advocacy trip to Sydney and Canberra in November 2022 City representatives and Cr Christine Hamilton-Prime met with the following stakeholders: <ul style="list-style-type: none"> · City of Paramatta · Randwick Health and Innovation Precinct (Tour) · Stone & Chalk (AustCyber) · Enterprise Singapore · Paradigm Shift Asset Management · Macquarie Tech Park · Microsoft · Proto Axiom · Office of Claire O’Neill MP · Dept of Industry, Science and Resources · Department of Home Affairs · Indian High Commission. 	✓

MILESTONE	COMMENT	STATUS
Q3 Undertake advocacy activities in line with the advocacy priorities.	<p>The following advocacy activities were undertaken in line with the advocacy priorities in the quarter:</p> <ul style="list-style-type: none"> • Attended the Chamber of Commerce and Industry WA Investments WA Website Launch Event with State Minister for State Development, Hon Roger Cook MLA. • Attended the Chinese Film Festival as part of the Lunar New Year celebrations to promote stronger global networks. • Participated in networking and stakeholder engagement as part of the Valentine’s Festival. • Attended the Business News State of the Future Lunch • Attended the International Women’s Day Chamber of Commerce and Industry WA Event • Hosted Lunar New Year events • Attended the Joondalup Business Association Business Breakfast with Hon Sussan Ley MP. • Attended the Property Council Vision for the State Lunch • Attended the Australian Institute of Management Inspirational Leaders Series breakfast with Kate Chaney MP • The City was the Host Partner for the Business News Sector Briefing Cyber Security 	



MILESTONE	COMMENT	STATUS
Review and update advocacy priorities, as opportunities arise.	<p>Advocacy priorities were reviewed and updated in the quarter for the following advocacy activities:</p> <ul style="list-style-type: none"> • Meeting with Department of Transport, Main Roads WA and Road Safety Commission regarding autonomous vehicles. • Meeting with Commonwealth Minister for Home Affairs and Cyber Security, Hon Claire O’Neill MP, at Joondalup Resort with Emily Hamilton MLA. • Meeting with Michelle Andrews, Director General of the Department of Water and Environmental Regulation regarding integrity matters. • Opposition Alliance Shadow Cabinet Visit to Joondalup • Indonesian Delegation Visit with Hon Rita Saffioti MLA, State Government Minister for Planning • City officers met with WA local Members to follow-up on from the previous quarter’s local MLA roundtable meeting. • Meeting with SUTL regarding marina investment opportunities (Singapore based). • Meeting with Hon Stephen Dawson MLC, State Government Minister for Innovation and the Digital Economy at Parliament House to discuss the development of Joondalup as an Innovation Precinct. • Meeting with Hon David Templeman MLA, State Government Minister for Culture and the Arts; Sport and Recreation; International Education; Heritage to discuss Venues West and the Joondalup Arena. • Meeting with IBM, Chris Hockings, Chief Technology Officer and Paul Phillips, Security Client Executive and toured North Metropolitan TAFE and Edith Cowan University. 	
Q4 Undertake advocacy activities in line with the advocacy priorities.		
Review and update advocacy priorities, as opportunities arise.		


MILESTONE	COMMENT	STATUS
Submissions to State and Federal Governments		
Formal submissions from the City to the State and Federal Governments on relevant strategic policy matters affecting the City.		
Q1 Monitor for and prepare submissions to State and Federal Governments on strategic policy matters affecting the City, as opportunities arise.	<p>The following submission to State and Federal Governments was prepared in the quarter:</p> <ul style="list-style-type: none"> • Department of Local Government, Sport and Cultural Industries (WA) — Child Safety Policy for Local Government. 	✓
Q2 Monitor for and prepare submissions to State and Federal Governments on strategic policy matters affecting the City, as opportunities arise.	<p>The following submissions to State and Federal Governments were prepared in the quarter:</p> <ul style="list-style-type: none"> • Department of Planning, Lands and Heritage (WA) — Aboriginal Cultural Heritage Act phase 3 co-design. • Economics and Industry Standing Committee (WA) — Inquiry into Western Australia’s bilateral trade relationship with the Republic of Indonesia. 	✓
Q3 Monitor for and prepare submissions to State and Federal Governments on strategic policy matters affecting the City, as opportunities arise.	<p>The following submissions to State and Federal Governments were prepared in the quarter:</p> <ul style="list-style-type: none"> • Department of Planning, Lands and Heritage (WA) — Draft Planning and Development (Region Planning Schemes) Regulations 2022. • Department of Planning, Lands and Heritage (WA) — use and application of discretion on development applications. • Department of Primary Industries and Regional Development (WA) — WA Pest Parrot and Cockatoo Management Strategy. • Department of Water and Environmental Regulation (WA) — Draft Guideline for Minimising Noise Impact from Outdoor Community Basketball Facilities 	✓
Q4 Monitor for and prepare submissions to State and Federal Governments on strategic policy matters affecting the City, as opportunities arise.		

Outcome 5-3 Engaged and informed

You are able to actively engage with the City and have input into decision-making.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Community consultation		
Activities to seek feedback from the community to inform decision-making in accordance with the City's Community Consultation Policy.		
Q1 Undertake scheduled community consultation activities for the quarter.	Community consultation was undertaken on the following projects in the quarter: <ul style="list-style-type: none"> • Defeat the Beat • Youth Services • Business Ready Program • Youth Forum • Multi-Storey car park • NAIDOC events (various) • Whitfords West Park landscaping works • Mountain bike/BMX hub and urban bike trails. 	

MILESTONE	COMMENT	STATUS
Q2 Undertake scheduled community consultation activities for the quarter.	Community consultation was undertaken on the following projects/activities in the quarter: <ul style="list-style-type: none"> • Arts and cultural facility audit • Building Sustainable Neighbourhoods — Housing Issues • Business perceptions • Draft Weed Management Plan 2022–2032 • Edge Youth Centre program planning • Kamarang Concert • Music in the Park (concert 1) • Trial use of CCTV in the Whitfords West Park underpass • Use of Bramston Park, Burns Beach. 	✓
Q3 Undertake scheduled community consultation activities for the quarter.	Community consultation was undertaken on the following projects/activities in the quarter: <ul style="list-style-type: none"> • Advanced Care workshop • Arts and cultural facility audit • BMX, Skate and Scooter Competition • Business Perceptions Survey • Community Art Exhibition and People’s Choice Award • Highlights of the Lester Prize • Joondalup Festival (various events) • Local Heritage Survey • Music in the Park (concert 2) • Music in the Park (concert 3) • Step into Volunteering workshop • Trial use of CCTV in the Whitfords West Park underpass • Use of Bramston Park • Valentine’s Concert 	✓
Q4 Undertake scheduled community consultation activities for the quarter.		

MILESTONE	COMMENT	STATUS
Strategic Community Reference Group		
A reference group that provides input to Council on matters of significant community interest and strategic initiatives. The group consists of 12 community representatives, 2 youth representatives (aged 16–24 years) and 4 Elected Members.		
Q1 Conduct meetings of the Strategic Community Reference Group in accordance with the work plan.	<p>Delivered the Strategic Community Reference Group meeting 1 on the development of a Community and Libraries Strategy on 25 July 2022.</p> <p>Amended the Work Plan from the development of a Public Art Strategy and Master Plan to the development of the Community Safety Plan 2023–2027. The change is to reflect the community’s view from the Strategic Community Plan: <i>Joondalup 2032</i> that safety is a priority issue.</p> <p>The Strategic Community Reference Group meeting 2 was to be delivered on the 22 September 2022 as scheduled in the Work Plan; however, it was delayed due to the Federal Government’s announcement of a public holiday on 22 September 2022. The meeting has been rescheduled to quarter 2.</p>	✓
Q2 Conduct meetings of the Strategic Community Reference Group in accordance with the work plan.	Delivered the Strategic Community Reference Group meeting 2 on the development of a Community Safety Plan on 20 October 2022, and meeting 3 on the development of an Environment Strategy on 21 November 2022. Notes from these meetings were presented to Elected Members.	✓
Q3 Present the 2023 Strategic Community Reference Group workplan to Council seeking endorsement.	Presented the 2023 Work Plan for the Strategic Community Reference Group to Council at the 28 February meeting (CJ010-02/23 refers)	✓
Conduct meetings of the Strategic Community Reference Group in accordance with the work plan	Meeting 1 for 2023 was held on 23 March. Members discussed the issue of community consultation, engagement and communication. A report on the outcomes of the meeting will be provided to Elected Members in quarter 4.	✓
Q4 Conduct meetings of the Strategic Community Reference Group in accordance with the work plan.		
Customer satisfaction survey		
A biennial telephone survey of the City’s residents conducted by an independent consultant to measure satisfaction with City services.		
Q1		
Q2		
Q3 Advertise a request for quotation for undertaking a customer satisfaction survey in 2023/24.	A request for quotation was not advertised due to scheduling constraints. This will be undertaken in quarter 4 with the aim of delivering the survey in quarter 1 of 2023/24.	✓
Q4 Evaluate the quotations submitted and determine a preferred external consultant.		

MILESTONE	COMMENT	STATUS
E-petitions system		
A new electronic system that will enable the submissions of e-petitions to the Council.		
Q1 Investigate system options that will enable the submission of e-petitions.	System options were not investigated in the quarter due to staff shortages. A report presenting options on the development of an e-petition application on the City's website will be provided to Council at the 13 December 2022 Council meeting.	✓
Review the <i>Meeting Procedures Local Law 2013</i> and relevant policies to determine if any amendments are required to allow for the submission of e-petitions.	Review of the local law and relevant policies not progressed due to recent local government reforms announced, which included standardised meeting procedures to be introduced in early 2023.	✓
Q2 Present a report to Council presenting options on the development of an e-petition application on the City's website.	A report presenting options on the development of an e-petition application on the City's website was not presented to Council in the quarter. A report has been prepared and will be presented in quarter 3.	✓
Q3 [milestone from previous quarter] Present a report to Council presenting options on the development of an e-petition application on the City's website.	Presented Council with a report on options for the development of an e-petition application on the City's website at the 28 February 2023 Council meeting (CJ008-02/23 refers).	✓
Advertise a request for quotation for a new e-petitions system, if required.	The advertisement of a request for quotation was not required this quarter. The implementation, development and roll-out of e-petitions will be included in the scope of works for the core system replacement project.	✓
Evaluate the quotations submitted and determine a preferred supplier.	The evaluation of quotations was not required this quarter. The implementation, development and roll out of e-petitions will be included in the scope of works for the core system replacement project.	✓
Q4 Deploy the new e-petitions system and provide information about the new e-petitions system to the community.		

MILESTONE	COMMENT	STATUS
Live video streaming of Council meetings		
A new system and equipment that would enable live video streaming and video recording of Council meetings.		
Q1 Investigate system options and equipment that would enable live video streaming and video recording of Council meetings.	Completed initial investigations with the draft policy to be refined after it is presented to the Policy Committee scheduled for quarter 2, for clarification of the requirements of camera positioning.	✓
Develop a policy to allow for live video streaming and video recording at Council meetings.	Prepared a draft policy scheduled to be presented to the Policy Committee in quarter 2.	✓
Q2 Advertise a request for quotation for a new video streaming system.	A request for quotation for a new video streaming system was not advertised in the quarter. It is anticipated this will be advertised in quarter 3	✓
Evaluate the quotations submitted and determine a preferred supplier.	Evaluation of quotations did not occur in the quarter as the request for quotation was not advertised. This will be undertaken following advertising in quarter 3.	✓
Present a draft policy relating to live video streaming and video recording at Council meetings to the Policy Committee seeking endorsement of Council.	Presented a draft policy relating to live video streaming and video recording at Council meetings to the Policy Committee seeking endorsement of Council. The report was presented to Council at the 13 December 2022 Council Meeting (CJ217-12/22 refers), and the draft policy was adopted.	✓
Q3 [milestone from previous quarter] Advertise a request for quotation for a new video streaming system.	A request for quotation was advertised on 30 March 2023. Submissions close on Thursday 20 April 2023.	✓
[milestone from previous quarter] Evaluate the quotations submitted and determine a preferred supplier.	Could not evaluate the quotations as submissions close on Thursday 20 April 2023. Quotations to be evaluated in quarter 4.	✓
Commence live video streaming and video recording of Council meetings.	To be commenced in quarter 4, subject to the availability of contractors and supply of equipment.	✓
Q4		

MILESTONE	COMMENT	STATUS
City publications		
Seasonal and monthly publications to promote the City’s successes, services and events to the community.		
Q1 Develop and distribute City publications to the community on matters of interest, as required.	The following City publications were distributed on matters of community interest in the quarter: <ul style="list-style-type: none"> • Spring has Sprung A6 flyer distributed to approximately 62,000 mailboxes. • Libraries Spring Event Booklet, 8,000 distributed to Administration Building, Libraries, Leisure Centre, and schools. 	✓
Q2 Develop and distribute City publications to the community on matters of interest, as required.	The following City publications were distributed on matters of community interest in the quarter: <ul style="list-style-type: none"> • Libraries Summer Event Booklet, 8,000 distributed to the Administration Building, Libraries, City of Joondalup Leisure Centre — Craigie, and schools. • City News Summer Edition distributed to 62,000 residents. 	✓
Q3 Develop and distribute City publications to the community on matters of interest, as required.	The following City publications were developed and distributed on matters of community interest in the quarter: <ul style="list-style-type: none"> • Libraries Autumn Event Booklet, 8,000 distributed to the Administration Building, Libraries, City of Joondalup Leisure Centre — Craigie, and schools. • City News April Edition distributed to 62,000 residents. • Joondalup Festival Program distributed to residents. • 2021/22 Annual Report designed and printed. • Music In the Park flyers, 8,000 distributed to the Administration Building, Libraries, City of Joondalup Leisure Centre — Craigie, and local cafés. • Community Art Exhibition materials distributed to the Administration Building, Libraries, City of Joondalup Leisure Centre — Craigie, and local cafés. • Valentines Concert postcards distributed to the Administration Building, Libraries, City of Joondalup Leisure Centre — Craigie, and local cafés. 	✓
Q4 Develop and distribute City publications to the community on matters of interest, as required.		

MILESTONE	COMMENT	STATUS
City electronic communications		
Management of the City’s social media presence and regular eNewsletters to promote the City’s successes, services and events to the community.		
Q1 Develop and distribute eNewsletters to subscribers.	The following eNewsletters were developed and distributed to 59,581 subscribers in the quarter: <ul style="list-style-type: none"> • Arts in Focus • Clubs in Focus • Community Engagement Network • Joondalup Business News • Joondalup Job Notices • Joondalup Leisure • Joondalup Libraries • Joondalup Voice • Public Notices • School Connections • Sustainability Newsletter • Tender Alert • Y-Lounge Newsletter. 	✓
Develop social media content and manage the City’s social media accounts.	The following social media content was delivered in the quarter: <ul style="list-style-type: none"> • Robertson Road cycleway bridge removal video — 32,990 reach, 192 reactions, 127 comments, and 31 shares. • Share of Department of Fire and Emergency Services WA: Fire in Neerabup — 28,587 reach, 101 reactions, 129 link clicks, 145 comments, and 34 shares. • Temporary road closure on Moolanda Boulevard — 26,712 reach, 115 reactions, 248 link clicks, 132 comments, and 34 shares. • The Perth Coastal Explorer open top bus returns — 25,324 reach, 225 reactions, 362 link clicks, 98 comments, and 25 shares. • More great news as Ocean Reef Marina continues to take shape at a fast pace — 19,397 reach, 197 reactions, 72 link clicks, 31 comments, and 13 shares. • Sorrento Beach shark warning system tower — 16,156 reach, 192 reactions, 73 link clicks, 26 comments, and 23 shares. • Night roadworks. An important update for Mitchell Freeway — 15,676 reach, 18 reactions, 3 link clicks, 13 comments, and 17 shares. • The Water Corporation’s latest #SplashofColourWA community artwork — 13,927 reach, 105 reactions, 10 comments, and 1 share. 	✓

MILESTONE	COMMENT	STATUS
	<ul style="list-style-type: none"> • Moolanda Boulevard pedestrian footbridge works schedule — 13,286 reach, 52 reactions, 107 link clicks, 73 comments, and 12 shares. • Friday Fun Facts: the suburb with the largest population in our City is Duncraig — 12,933 reach, 61 reactions, 295 link clicks, 18 comments, and 8 shares. 	
Q2 Develop and distribute eNewsletters to subscribers.	<p>The following eNewsletters were developed and distributed to 59,274 subscribers in the quarter:</p> <ul style="list-style-type: none"> • Arts in Focus • Clubs in Focus • Community Engagement Network • Joondalup Business News • Joondalup Job Notices • Joondalup Leisure • Joondalup Libraries • Joondalup Voice • Public Notices • School Connections • Sustainability Newsletter • Tender Alert • Y-Lounge Newsletter. 	✓
Develop social media content and manage the City's social media accounts.	<p>The following social media content was delivered in the quarter:</p> <ul style="list-style-type: none"> • Valentine's Concert act announcement — 33,000 views, 263 likes/loves, 3 shares, 13 comments, 44 likes. • Djoondal Perth Festival event — 23,000 views, 215 likes/loves, 44 shares, 39 comments. • Invitation Art Prize winner announcement — 23,000 views, 220 likes/loves, 47 comments, 14 shares. • Verge Garden Workshop — 19,000 views, 47 likes/loves, 29 shares, 19 comments. • Bin Sticker competition winner — 18,500 views, 215 likes/loves, 28 comments, 4 shares. • Kambarang event announcement — 17,000 views, 99 likes/loves, 30 comments, 18 shares. • Little Feet Festival event post — 16,000 views, 82 likes/loves. • Joondalup Festival of Motoring shared posts had strong engagement leading up to and during the event. 	✓

MILESTONE	COMMENT	STATUS
	<ul style="list-style-type: none"> • Urban List rated Mullaloo in top 10 WA beaches — reach 42,500, 821 likes/loves, 143 comments, 127 shares. • Launch of resident ticket sales for 2023 Valentine's Concert — reach 30,000, 150 likes/loves, 160 comments, 15 shares. • City's Walk of Fame 2023 Nominations — reach 25,000, 15 likes/loves, 19 comments. • Burns Beach Expression of Interest — reach 24,000, 132 reactions, 78 comments, 23 shares. • Works at Padbury's Wentworth Park — reach 22,000, 230 reactions, 30 comments, 4 shares. • Chichester Park Upgrade — reach 23,799, 219 reactions, 25 comments, 5 shares. • It's automatic. It's systematic. It's hydromatic. It's Grease at the Drive-In! — reach 19,494, 219 reactions, 25 comments, 8 shares. • Love to sing? Join the City of Joondalup Community Choir — reach 14,936, 201 reactions, 60 comments, 20 shares. • Calling all local artists! The City invites you to enter the 2023 Community Art Exhibition — reach 14,105, 163 reactions, 34 comments, 20 shares. • Waterwise verge rebate program — (first post) reach 30,000, 120 likes/loves, 82 comments, 53 shares; (second post) reach 13, 313, 291 reactions, 29 comments, 17 shares. 	

MILESTONE	COMMENT	STATUS
Q3 Develop and distribute eNewsletters to subscribers.	<p>The following eNewsletters were developed and distributed to 59,227 subscribers in the quarter:</p> <ul style="list-style-type: none"> • Arts in Focus • Clubs in Focus • Community Engagement Network • Joondalup Business News • Joondalup Job Notices • Joondalup Leisure • Joondalup Libraries • Joondalup Voice • Public Notices • School Connections • Sustainability Newsletter • Tender Alert • Y-Lounge Newsletter 	✓
Develop social media content and manage the City's social media accounts.	<p>The following social media content was delivered in the quarter:</p> <ul style="list-style-type: none"> • Expression of interest: Burns Beach Café — 20 January, 19,742 post impressions, 92 reactions, 51 comments. • Lights, Laser Water — 126,000 post impressions, 1,963 reactions, 1,082 comments. • Djoondal — 16,360 post impressions, 131 reactions. • Djoondal tonight — 22,040 post impressions, 147 reactions, 55 comments. • Valentine's Concert — 13, 606 post impressions, 143 reactions. • Joondalup Festival night 1 live post — 24,012 post impressions, 276 reactions. • Joondalup Festival Boola Djarat Wardan — 65,805 reach, 1,129 reactions, 459 comments 165 shares. • Share of Channel 7 story on Joondalup Festival Boola Djarat Wardan. • Arrival of Spiegeltent — 36,326 post impressions, 100 comments, 284 reactions. • Community Art Exhibition live post — 20,054 post reach, 163 reactions. • Joondalup Festival competition — 32,815 post impressions, 59 comments. • Joondalup Festival Take Flight — 23,203 reach, 194 reactions. • Joondalup Festival Comedy shows — 21,300 post reach, 97 reactions. 	✓

MILESTONE	COMMENT	STATUS
Q4 Develop and distribute eNewsletters to subscribers. Develop social media content and manage the City's social media accounts.		
Website upgrade		
An upgrade of the City of Joondalup's website to enhance accessibility, provide more efficient online services, and enhance the experience of users.		
Q1 Undertake background research and scoping to inform development of the City's new website.	Developed and refined the scoping document to inform development of the City's new website.	✓
Q2 Advertise a tender for a consultant to upgrade the City's website.	Did not advertise a tender for a consultant to upgrade the City's website due to timing constraints. A tender will be advertised in quarter 3.	✓
Evaluate the tenders submitted and determine a preferred consultant.	Did not evaluate tenders or determine a preferred consultant as the tender was not advertised in the quarter. A tender will be advertised in quarter 3.	✓
Liase with the consultant to commence development of the City's new website.	Did not liaise with a consultant as the tender was not advertised or determined in the quarter. A tender will be advertised in quarter 3.	✓
Q3 [milestone from previous quarter] Advertise a tender for a consultant to upgrade the City's website.	A tender for a consultant to upgrade the City's website was advertised from Saturday 11 February 2023 to Friday 3 March 2023	✓
[milestone from previous quarter] Evaluate the tenders submitted and determine a preferred consultant.	The tenders for a consultant to upgrade the City's website were evaluated in March 2023. A preferred candidate has been determined and will be appointed following the completion of the approval process.	✓
Liase with the consultant to commence development of the City's new website.	Did not liaise with a consultant in the quarter as they have not yet been appointed. The consultant will be appointed in April 2023, following the completion of the approval process.	✓
Q4 Liase with the consultant to progress development of the City's new website		



MILESTONE	COMMENT	STATUS
Customer service centralisation A project to centralise the City's main customer service functions to achieve greater organisational efficiency and a higher rate of first point of contact resolution.		
Q1 Finalise the optimisation of the City's telephony system, including improvements to call-handling, routing and configurations.	Optimisation of the City's telephony system occurred this quarter and included the following changes from 8 August 2022: <ul style="list-style-type: none"> • Optimised contact centres queues. • Phasing-out of a dedicated switchboard operator (as calls can be answered by multiple staff, from multiple queues simultaneously). • Introduced wrap-up codes allowing to capture the reason or type of call. • Gained the ability to report on intra-day work activities with greater accuracy. • Optimised Community Safety (Ranger Services and Parking Services) phone queues to allow staff to answer calls from both queues simultaneously. • Completed the upgraded queue routing system. • Deployed the new version of the software, TouchPoint, which is being used across three business units. 	✓
Commence the deployment of a new integrated voice response system to provide improved routing accuracy.	Deployment of a new integrated voice response system did not commence in the quarter. Commenced discussions to scope requirements for an auto-attendant/ Integrated Voice Response system scheduled to be implemented in quarter 2.	✓
Progress other improvements to the City's online, telephone and in-person customer service offerings.	Other improvements to the City's online, telephone and in-person customer service offerings undertaken this quarter included: <ul style="list-style-type: none"> • Integrated several animal registration related processes from Community Safety into the contact centre from 4 July 2022. • Introduced a new phone queue to service animal enquiries. • Introduced email responses and standardised templates as part of actioning animal registration requests. 	✓

MILESTONE	COMMENT	STATUS
Q2 Finalise the deployment of a new integrated voice response system to provide improved routing accuracy.	Deployment of a new integrated voice response system did not commence in the quarter. Initial workshops conducted and scoping requirements underway for an auto-attendant/integrated voice response system scheduled to be implemented in quarter 3.	✓
Progress options to reconfigure the City's in-person customer service desk at 90 Boas Avenue, Joondalup, for improved access and customer experience.	Options to reconfigure the City's in-person customer service desk have been designed for improved access and customer experience.	✓
Progress other improvements to the City's online, telephone and in-person customer service offerings.	<p>Other improvements to the City's online, telephone and in-person customer service offerings undertaken this quarter included:</p> <ul style="list-style-type: none"> • Commencement of the Core System Replacement Project. • Development of the Search Connect tool for the Customer Care Team. • Further design and improvements to the Customer Care Knowledgebase of procedures and processes. • Sourced, designed, developed content and deployed a Wallboard in the Contact Centre to display real time phone statistics, providing the team the ability to monitor service levels more closely. • Further trialling and testing of softphone technology in preparation for deployment in quarter 3. 	✓
Q3 [milestones from previous quarter] Finalise the deployment of a new integrated voice response system to provide improved routing accuracy.	Deployment of a new integrated voice response system was not finalised in the quarter due to resource constraints. The Auto-Attendant design and configuration work has commenced and will be deployed in quarter 4.	✓
[milestones from previous quarter] Progress options to reconfigure the City's in-person customer service desk at 90 Boas Avenue, Joondalup, for improved access and customer experience.	Options to reconfigure the City's in-person customer service desk was not progressed in the quarter due to resource constraints. Activities will recommence in quarter 4.	✓
Progress other improvements to the City's online, telephone and in-person customer service offerings.	Undertook a review of contact information on the City website, with the aim consolidating various telephone numbers to the City's primary contact number.	✓
Q4 Progress other improvements to the City's online, telephone and in-person customer service offerings.		

Outcome 5-4 Responsible and financially-sustainable

You are provided with a range of City services which are delivered in a financially responsible manner.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
10-Year Strategic Financial Plan A high-level document that outlines the City's approach to delivering infrastructure and services to the community in a financially-sustainable and affordable manner.		
Q1 Present the 10-Year Strategic Financial Plan 2022 to the Major Projects and Finance Committee for review.	Presented the 10-Year Strategic Financial Plan 2022 to the Major Projects Finance Committee at the September meeting.	✓
Present the 10-Year Strategic Financial Plan 2022 to Elected Members for review.	The 10-Year Strategic Financial Plan 2022 was presented to Elected Members for review in September 2022. The Plan will be presented to Council at the 18 October 2022 Council meeting.	✓
Q2 Review timings and key assumptions of major projects in preparation for the development of the draft 10-Year Strategic Financial Plan 2023.	Completed the review of key assumptions and major projects. Findings to be presented to Elected Members as part of the budgeting process in the next quarter.	✓
Q3 Present major project timings/assumptions to Elected Members to inform budget discussions.	Major project timings/assumptions will be presented to Elected Members as part of Budget Workshop 5 on 10 May 2023.	✓
Develop the draft 10-Year Strategic Financial Plan 2023.	The 10-year Strategic Financial Plan is being prepared and will be presented at Budget Workshop 5 on 10 May 2023.	✓
Q4 Review the draft 10-Year Strategic Financial Plan 2023 as part of the annual budget process.		

MILESTONE	COMMENT	STATUS
5-Year Corporate Business Plan A medium-term planning document which contains the priorities, principal strategies and activities that have been developed in response to the aspirations, vision and objectives in the 10-Year Strategic Community Plan.		
Q1		
Q2		
Q3		
Q4 Prepare the 5-Year Corporate Business Plan for 2022–2027. Present the 5-Year Corporate Business Plan to Council seeking endorsement.		
Annual Report A report that provides an annual overview of the City’s activities and information about organisational performance. The report informs the community and key stakeholders about achievements, challenges and future plans, and demonstrates the City’s performance against the aspirations, vision and objectives of the 10-Year Strategic Community Plan.		
Q1 Prepare the Annual Report for 2021/22.	Commenced preparation of the draft Annual Report 2021/22.	✓
Q2 Present the Annual Report to Council seeking endorsement. Present the Annual Report to the Annual General Meeting of Electors.	The Annual Report was not presented to Council in the quarter as the external Auditor General’s Report has not been finalised. It is anticipated the Annual Report will be presented to Council in quarter 3. The Annual General Meeting of Electors did not occur in the quarter. The Annual Report will be presented to the Annual General Meeting of Electors once the Auditor General’s Report is received by the City and Council endorses the Annual Report. The Annual General Meeting of Electors is expected to occur in quarter 3.	✓
Q3 [milestone from previous quarter] Present the Annual Report to Council seeking endorsement.	The Annual Report was presented to Council and endorsed at a Special Meeting on 7 February 2023 (JSC03-02/23 refers).	✓
[milestone from previous quarter] Present the Annual Report to the Annual General Meeting of Electors.	The Annual Report was presented to the Annual General Meeting of Electors on 7 March 2023.	✓
Q4		

MILESTONE	COMMENT	STATUS
Compliance Audit Return An annual audit of the City's compliance with various legislation, as determined each year by the Department of Local Government, Sport and Cultural Industries.		
Q1		
Q2		
Q3 Prepare the Compliance Audit Return for 2022.	Responses to the Compliance Audit Return were collated and reviewed by Internal Auditor.	✓
Present the Compliance Audit Return for 2022 to the Audit and Risk Committee seeking endorsement of Council.	Presented the Compliance Audit Return to the Audit and Risk Committee on 8 March 2023 and it was adopted by Council on 28 March 2023 (CJ046-03/23 refers).	✓
Present the endorsed Compliance Audit Return to the Department of Local Government, Sport and Cultural Industries.	Submitted the Compliance Audit Return to the Department of Local Government, Sport and Cultural Industries on 31 March 2023.	✓
Q4		
Integrity and conduct annual collection An annual collection of information to aid the Public Sector Commission in assessing the integrity of the Western Australian government sector.		
Q1 Complete the Integrity and Conduct Annual Collection Survey for the City.	Collated responses to the Integrity and Conduct Annual Collection Survey.	✓
Present the Integrity and Conduct Annual Collection Survey to the Public Sector Commission.	Submitted the Annual Collection Survey online to the Public Sector Commission on 26 July 2022.	✓
Q2		
Q3		
Q4		

MILESTONE	COMMENT	STATUS	
Australasian Local Government Performance Excellence Program			
An annual program managed by Local Government Professionals Australia and Price Waterhouse Cooper that tracks and benchmarks the performance of local governments in relation to workforce, finance, operations and service delivery.			
Q1	Submit annual data to the Local Government Performance Excellence Program for the City.	Collated and submitted 2021/22 data to the Local Government Performance Excellence Program in the quarter.	✓
Q2	Submit annual financial data to the Local Government Performance Excellence Program for the City.	Submitted annual financial data to the Local Government Performance Excellence Program in the quarter.	✓
Q3	Review the benchmarking data made available by Local Government Professionals Australia for analysis and review insights to inform continuous improvement.	Commenced review and analysis of the 2021/22 outcomes report from PWC.	✓
Q4	Review the benchmarking data made available by Local Government Professionals Australia for analysis and review insights to inform continuous improvement.		
State of the City reporting			
A series of annual reports which summarise key achievements and key performance indicators for each of the key themes of the 10-Year Strategic Community Plan.			
Q1			
Q2	Commence development of the State of the City reports for 2021/22.	Development of the State of the City reports for 2021/22 did not commence due to the finalisation of the Annual Report being delayed. It is anticipated that development of the State of the City reports will commence in quarter 3.	✓
Q3	[milestone from previous quarter] Commence development of the State of the City reports for 2021/22.	Development of the State of the City reports for 2021/22 did not commence due to scheduling constraints. Development of these reports will be revisited for 2022/23.	✓
	Finalise development of the State of the City reports for 2021/22.	Development of the State of the City reports for 2021/22 did not commence due to scheduling constraints. Development of these reports will be revisited for 2022/23.	✓
	Present the State of the City reports to Elected Members and publish the reports via the City's website.	Development of the State of the City reports for 2021/22 did not commence due to scheduling constraints. Development of these reports will be revisited for 2022/23.	✓
Q4			

MILESTONE	COMMENT	STATUS
Audit and Risk Committee A statutory committee of Council established under the <i>Local Government Act 1995</i> to guide, monitor and assist in issues relating to risk management, financial management, and internal control and legislative compliance.		
Q1 Present audit and risk-related information to the Audit and Risk Committee for review, as scheduled for the quarter.	The following reports were presented at the Audit and Risk Committee meeting on 8 August 2022 for review: <ul style="list-style-type: none"> • Role and functioning of the Audit and Risk Committee • 3-year Internal Audit Plan • Scope for the Chief Executive Officer’s 3-yearly review (risk management, internal control and legislative compliance) • Office of the Auditor General — Information Systems Audit Report 2022 (local government entities) • Cyber security arrangement. 	✓
Present financial-related information to the Audit and Risk Committee for review as scheduled for the quarter.	The following reports were presented at the Audit and Risk Committee meeting on 8 August 2022 for review: <ul style="list-style-type: none"> • Scope for the Chief Executive Officer’s 3-yearly review (financial management) • Chief Executive Officer’s credit card expenditure (October–December 2021) • Chief Executive Officer’s credit card expenditure (January–March 2022) • Chief Executive Officer’s credit card expenditure (April–June 2022) • Half yearly report: write-off of monies (1 January–30 June 2022). 	✓
Present other information to the Audit and Risk Committee as requested.	The following reports were presented at the Audit and Risk Committee meeting on 8 August 2022: <ul style="list-style-type: none"> • Benefits management program • Elected Member dinner attendance report — quarter 4 (April–June 2022) • Change of meeting times — Audit and Risk Committee. 	✓

MILESTONE	COMMENT	STATUS
Q2 Present audit and risk-related information to the Audit and Risk Committee for review as scheduled for the quarter.	The following reports were presented at the Audit and Risk Committee meeting on 16 November 2022 for review: <ul style="list-style-type: none"> • Strategic Risk Register • Fraud Risk Management — Better Practice Guide • Internal audit outcomes • Cyber security arrangements. 	✓
Present financial-related information to the Audit and Risk Committee for review as scheduled for the quarter.	No financial-related reports were required in the quarter.	✓
Present other information to the Audit and Risk Committee as requested.	The following reports were presented at the Audit and Risk Committee meeting on 16 November 2022 for review: <ul style="list-style-type: none"> • Setting of the 2023 meeting dates for the Audit and Risk Committee • Elected Member dinner attendance report — quarter 1 (July–September 2022). 	✓

MILESTONE	COMMENT	STATUS
Q3 Present audit and risk-related information to the Audit and Risk Committee for review as scheduled for the quarter.	<p>The following reports were presented at the Audit and Risk Committee meeting on 8 March 2023 for review:</p> <ul style="list-style-type: none"> • 2021/22 Office of the Auditor General information systems audit • 2022 Compliance Audit Return • Review outcomes — Office of the Auditor General report (COVID-19 financial hardship support) • Fraud Risk Management Action Plan • Allegations of misconduct 	✓
Present financial-related information to the Audit and Risk Committee for review as scheduled for the quarter.	<p>The following report was presented at the Audit and Risk Committee meeting on 31 January 2023 for review:</p> <ul style="list-style-type: none"> • 2021/22 Annual Financial Report. <p>The following reports were presented at the Audit and Risk Committee meeting on 8 March 2023 for review:</p> <ul style="list-style-type: none"> • Half yearly report: write-off of monies (1 July 2022–31 December 2022) • Half yearly report: contract extensions (1 July 2022–31 December 2022) • Chief Executive Officer’s credit card expenditure (July–September 2022) • Chief Executive Officer’s credit card expenditure (October–December 2022) • Corporate credit card statements. 	✓
Present other information to the Audit and Risk Committee as requested.	<p>The following report was presented at the Audit and Risk Committee meeting on 31 January 2023 for review:</p> <ul style="list-style-type: none"> • Review of register of delegation of authority. <p>The following reports were presented at the Audit and Risk Committee meeting on 8 March 2023 for review:</p> <ul style="list-style-type: none"> • Setting of the 2023 meeting dates — Audit And Risk Committee. 	✓
Q4		